UA Libraries Access FAQ

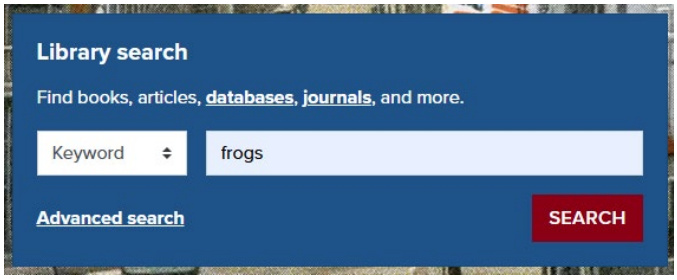
For Internal Use Only

Purpose: Refer to this FAQ to answer questions you may have about how UAGC employees can access and use the UA Libraries collections.

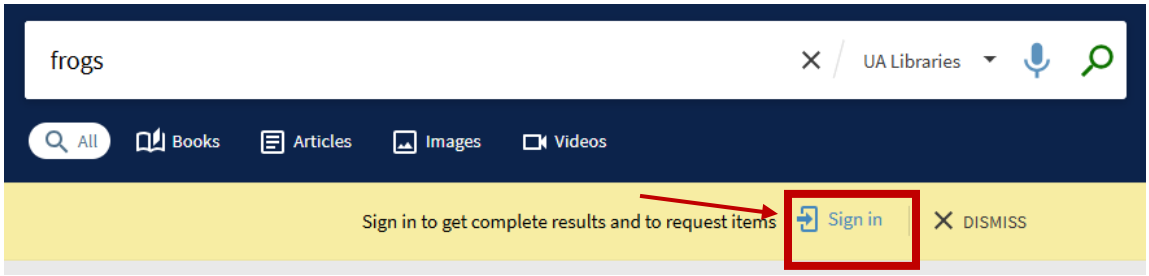
Audience: **All** UAGC faculty and staff

1. **Who will have access to UA Libraries resources?**
   Access is available to all UAGC faculty and staff. Students do *not* have access unless they are also employed by UAGC.

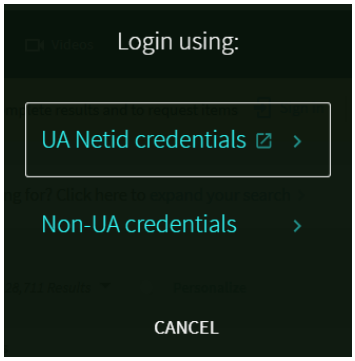
2. **How do I access the UA Libraries?**
   Go to https://lib.arizona.edu/ and log in with your NetID when prompted. For example, enter your search into the library search box:



On the search results page, click on Sign In:



Select UA NetID credentials:



You can also access the library databases A-Z list at https://libguides.library.arizona.edu/az/databases and log in with your NetID when prompted.
You will then be prompted to complete a text code verification once per browser session.

3. **What resources can I access?**
   You have access to a wide range of UA Libraries resources, including both print and electronic collections (e.g., journals, databases, and eBooks).

4. **In what ways can I use the UA Libraries resources?**
   You can use the UA Libraries resources for professional development, personal scholarly pursuits, and to try out new databases that you can recommend for potential future licensing by the UAGC Library. Submit your requests for evaluation via this Collection Development Request Form.

5. **Can I link UA Libraries resources in my UAGC courses?**
   No. UA-licensed content may not be linked in UAGC courses. UAGC courses must continue to rely on UAGC Library resources or those obtained via Interlibrary Loan Services (ILL). You can make ILL requests either through the UAGC Library or the UA Libraries. All resources obtained through ILL intended for curriculum use will need to be reviewed by the UAGC Library team at library@uagc.edu to check the copyright permissions and accessibility. If the resource is not covered by copyright or does not meet WCAG 2.1 and ADA accessibility requirements, it may not be used in UAGC courses.

6. **Will the UAGC Library still support my instructional and curricular needs?**
   Absolutely! The UAGC Library remains committed to supporting 100% of faculty instructional needs and student access to appropriate resources. Continue reaching out to your library liaison or library@uagc.edu for support.

7. **I found a database that I would love my students to have access to. Can UAGC give students access to this database?**
   If there is a particular resource that you are interested in accessing for use in your course and/or program, please complete this Collection Development Request Form. Provide as much detail about how this resource would benefit your course/program as possible. All requests will be evaluated by UAGC and UA library teams, and collection decisions will be made based upon budget, level of impact, and how it fits with UAGC program offerings and current library collections.

8. **Can I access the physical collections in the UA Libraries?**
   Yes! If you are on campus, you may use the physical UA Libraries collections. You will first need a CatCard, which costs $25. Visit https://catcard.arizona.edu/obtain_catcard for details.

9. **Can I access the full text of articles that I find through Google Scholar in the UA Libraries?**
   Yes. Once you have accessed the UA Libraries databases using your NetID, your Google Scholar results will link to full-text articles in the UA Libraries.

10. **Who should I contact with questions about UA Libraries databases or navigation?**
    Please reach out to the UA Libraries reference team at https://libguides.library.arizona.edu/faq for help with using or navigating UA resources. You can chat, email, or make an appointment with a librarian who can answer your questions.

11. **Who do I contact for all other library-related questions?**
    For anything else—including curriculum support, licensing questions, or general assistance—contact the UAGC Library at library@uagc.edu.