

## MASTER OF ARTS IN ORGANIZATIONAL MANAGEMENT: ANNUAL ASSESSMENT PLAN & FINDINGS 2013-2014 ACADEMIC YEAR

2013– 2014 CURRICULUM MAP							
	PLO 1	PLO 2	PLO 3	PLO 4	PLO 5	PLO 6	
	Evaluate the role of management practice in organizations and the managerial processes to effectively implement an organizational communication plan.	Analyze common behavioral factors that are present in organizations.	Analyze the factors that shape the legal environment of an organization.	Develop processes and policies to manage human capital in organizations.	Evaluate the importance of ethics and corporate social responsibility.	Develop a framework of analysis for strategic planning.	
BUS 600: Management Communications with Technology Tools	R	R	R				
MGT 601: The Functions of Modern Management	R	R		ı	ı	ı	
BUS 610: Organizational Behavior		R					
BUS 670: Legal Environment			М		R		
OMM 615: Strategies: Marketing/Advertising/Public Relations				R		R	
OMM 618: Human Resources Management		R		R			
OMM 622: Financial Decision Making				R		R	
OMM 640: Business Ethics and Social Responsibility					М		
OMM 612: Managing and Social Change		R		R			

## Office of Learning Assessment and Program Review



BUS 644: Operations Management	R			R
OMM 692: Organizational Management Strategy	M	М	М	М

I (INTRODUCED) R (REINFORCED) M (MASTERED)



## **ANNUAL ASSESSMENT PLAN FINDINGS**

PLO 1 - Evaluate the role of management practice in organizations and the managerial processes to effectively implement an organizational communication plan.

MEASURE	ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS OBSERVED	ASSESSMENT RESULTS:  PERCENTAGE OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	ASSESSMENT RESULTS:  1. EXCEEDS THE ACCEPTABLE TARGET  2. MEETS THE ACCEPTABLE TARGET  3. DOES NOT MEET THE ACCEPTABLE TARGET  4. INSUFFICIENT DATA
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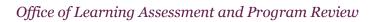


Direct Measure 1: CPC Comprehensive Exam – Management Section	MA Organizational Management students, on average, must score at or above the average in the Peregrine Academic Services (PAS) Online Campus and Traditional Campus Aggregate Pools related to the Management section of the CPC comprehensive exam when compared to other competitive programs.	N/A	603	On average MA Organizational Management students scored above the average of the Peregrine Academic Services Online Aggregate Pool, and above the average of the Traditional Aggregate Pool on the Business Ethics section of the Common Professional Component comprehensive exam.	2. MEETS THE ACCEPTABLE TARGET
Direct Measure 2: CPC Comprehensive Exam-Score	90% must score 400 or higher on the CPC comprehensive exam.	496	511	496 out of 511 (97.06%) MA Organizational Management students sampled from July 1, 2013 to June 30, 2014 scored 400 or higher on the CPC comprehensive exam (Mean =	1. EXCEEDS THE ACCEPTABLE TARGET





				594.48, Standard Deviation = 106.2).	
Direct Measure 3: BUS 600 Research Paper	80% of MA Organizational Management students must score 70% or higher on the Research Paper and evaluate the role of management practice in organizations and the managerial processes to effectively implement an organizational communication plan.	83	93	83 out of 93 (89.24%) MA Organizational Management students from courses with start dates between July 2, 2013 and June 24, 2014 scored 70% or higher on the BUS 600 Research Paper.	1. EXCEEDS THE ACCEPTABLE TARGET
Direct Measure 4: MGT 601 Final Paper	80% of MA Organizational Management students must score 70% or higher on the Final Paper and evaluate the role of management practice in organizations and the managerial processes to effectively implement an organizational communication plan.	223	273	223 out of 273 (81.68%) MA Organizational Management students from courses with start dates between July 2, 2013 and June 24, 2014 scored 70% or higher on the MGT 601 Operational Plan.	1. EXCEEDS THE ACCEPTABLE TARGET
Indirect Measure 1: End of Program Survey I understand the learning objectives of my courses	70% or more of students exiting the program will express satisfaction on the End of Program Survey by indicating either "Agree" or "Strongly Agree." The item used will be:	788	858	91.84% of MA Organizational Management students upon completion of the program during the	1. EXCEEDS THE ACCEPTABLE TARGET





Indirect Measure 2: End of Program Survey	I understand the learning objectives of my courses.  70% or more of students exiting the program will express satisfaction on the End of	801	858	assessment cycle indicated that they agreed or strongly agreed that they understand the learning objectives of my courses.  93.35% of MA Organizational	1. EXCEEDS THE
The curriculum was relevant to my professional needs	Program Survey by indicating either "Agree" or "Strongly Agree." The item used will be:  • The curriculum was relevant to my professional needs.			Management students upon completion of the program during the 2013-14 assessment cycle indicated that they agreed or strongly agreed that the curriculum was relevant to my professional needs.	TARGET



PLO 2 - Analyze comm	on behavioral factors that are present in or	ganizations.			
MEASURE	ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS OBSERVED	ASSESSMENT RESULTS:  PERCENTAGE OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	ASSESSMENT RESULTS:  1. EXCEEDS THE ACCEPTABLE TARGET  2. MEETS THE ACCEPTABLE TARGET  3. DOES NOT MEET THE ACCEPTABLE TARGET  4. INSUFFICIENT DATA
Direct Measure 1: CPC Comprehensive Exam – Business Ethics Section	MA Organizational Management students, on average, must score at or above the average in the Peregrine Academic Services (PAS) Online Campus and Traditional Campus Aggregate Pools related to the Business Ethics section of the CPC comprehensive exam when compared to other competitive programs.	N/A	603	On average MA Organizational Management students scored above the average of the Peregrine Academic Services Online Aggregate Pool, and above the average of the Traditional Aggregate Pool on	2. MEETS THE ACCEPTABLE TARGET



				the Business Ethics section of the Common Professional Component comprehensive exam.	
Direct Measure 2: CPC Comprehensive Exam – Business Leadership Section	MA Organizational Management students, on average, must score at or above the average in the Peregrine Academic Services (PAS) Online Campus and Traditional Campus Aggregate Pools related to the Business Leadership section of the CPC comprehensive exam when compared to other competitive programs.	N/A	603	On average MA Organizational Management students scored above the average of the Peregrine Academic Services Online Aggregate Pool, and above the average of the Traditional Aggregate Pool on the Business Leadership section of the Common Professional Component comprehensive exam.	2. MEETS THE ACCEPTABLE TARGET
Direct Measure 3: CPC Comprehensive Exam – Management Section	MA Organizational Management students, on average, must score at or above the average in the Peregrine Academic Services (PAS) Online Campus and Traditional Campus Aggregate Pools related to the Business	N/A	603	On average MA Organizational Management students scored above the average	2. MEETS THE ACCEPTABLE TARGET





Direct Measure 4: CPC Comprehensive Exam-Score	Pow of MA Organizational Management  80% of MA Organizational Management  80% of MA Organizational Management	496	511	of the Peregrine Academic Services Online Aggregate Pool, and above the average of the Traditional Aggregate Pool on the Business Leadership section of the Common Professional Component comprehensive exam.  496 out of 511 (97.06%) MA Organizational Management students sampled from July 1, 2013 to June 30, 2014 scored 400 or higher on the CPC comprehensive exam (Mean = 594.48, Standard Deviation = 106.2).	1. EXCEEDS THE ACCEPTABLE TARGET
Direct Measure 5: BUS 610 Final Paper	80% of MA Organizational Management students must score 70% or higher on the Final Paper and analyze common behavioral factors that are present in organizations.	811	900	811 out of 900 (90.11%) MA Organizational Management	1. EXCEEDS THE ACCEPTABLE TARGET



				students from courses with start dates between July 2, 2013 and June 24, 2014 scored 70% or higher on the BUS 610 Final Paper.	
Direct Measure 6: OMM 618 Final Paper	80% of MA Organizational Management students must score 70% or higher on the HR Plan and analyze common behavioral factors that are present in organizations.	183	196	183 out of 196 (93.37%) MA Organizational Management students from courses with start dates between July 2, 2013 and June 24, 2014 scored 70% or higher on the OMM 618 HR Plan.	1. EXCEEDS THE ACCEPTABLE TARGET
Indirect Measure 1: End of Program Survey I understand the learning objectives of my courses	70% or more of students exiting the program will express satisfaction on the End of Program Survey by indicating either "Agree" or "Strongly Agree." The item used will be:  • I understand the learning objectives of my courses.	788	858	91.84% of MA Organizational Management students upon completion of the program during the 2013-14 assessment cycle indicated that they agreed or strongly agreed that they	1. EXCEEDS THE ACCEPTABLE TARGET





				understand the learning objectives of my courses.	
Indirect Measure 2: End of Program Survey The curriculum was relevant to my professional needs	70% or more of students exiting the program will express satisfaction on the End of Program Survey by indicating either "Agree" or "Strongly Agree." The item used will be:  • The curriculum was relevant to my professional needs.	801	858	93.35% of MA Organizational Management students upon completion of the program during the 2013-14 assessment cycle indicated that they agreed or strongly agreed that the curriculum was relevant to my professional needs.	1. EXCEEDS THE ACCEPTABLE TARGET



PLO 3 - Analyze the fa	ctors that shape the legal environment of ar	n organization.			
MEASURE	ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS OBSERVED	ASSESSMENT RESULTS:  PERCENTAGE OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	ASSESSMENT RESULTS:  1. EXCEEDS THE ACCEPTABLE TARGET  2. MEETS THE ACCEPTABLE TARGET  3. DOES NOT MEET THE ACCEPTABLE TARGET  4. INSUFFICIENT DATA
Direct Measure 1: CPC Comprehensive Exam – Legal Environment of Business Section	MA Organizational Management students, on average, must score at or above the average in the Peregrine Academic Services (PAS) Online Campus and Traditional Campus Aggregate Pools related to the Legal Environment of Business section of the CPC comprehensive exam when compared to other competitive programs.	N/A	603	On average MA Organizational Management students scored above the average of the Peregrine Academic Services Online Aggregate Pool, and above the average of the	2. MEETS THE ACCEPTABLE TARGET



				Traditional Aggregate Pool on the Legal Environment of Business section of the Common Professional Component comprehensive exam.	
Direct Measure 2: CPC Comprehensive Exam-Score	90% of MA Organizational Management students must score 400 or higher on the CPC comprehensive exam.	496	511	496 out of 511 (97.06%) MA Organizational Management students sampled from July 1, 2013 to June 30, 2014 scored 400 or higher on the CPC comprehensive exam (Mean = 594.48, Standard Deviation = 106.2).	1. EXCEEDS THE ACCEPTABLE TARGET
Direct Measure 3: BUS 670 Final Paper	80% of MA Organizational Management students must score 70% or higher on the Final Paper and analyze the factors that shape the legal environment of an organization.	1302	1498	1302 out of 1498 (86.92%) MA Organizational Management students from courses with start dates between July 1, 2013 and June	1. EXCEEDS THE ACCEPTABLE TARGET



				30, 2014 scored 70% or higher on the BUS 670 Final Paper Findings.	
Indirect Measure 1: End of Program Survey I understand the learning objectives of my courses	70% or more of students exiting the program will express satisfaction on the End of Program Survey by indicating either "Agree" or "Strongly Agree." The item used will be:  • I understand the learning objectives of my courses.	788	858	91.84% of MA Organizational Management students upon completion of the program during the 2013-14 assessment cycle indicated that they agreed or strongly agreed that they understand the learning objectives of my courses.	1. EXCEEDS THE ACCEPTABLE TARGET
Indirect Measure 2: End of Program Survey The curriculum was relevant to my professional needs	70% or more of students exiting the program will express satisfaction on the End of Program Survey by indicating either "Agree" or "Strongly Agree." The item used will be:  • The curriculum was relevant to my professional needs.	801	858	93.35% of MA Organizational Management students upon completion of the program during the 2013-14 assessment cycle indicated that they agreed or strongly agreed that the curriculum was relevant to my	1. EXCEEDS THE ACCEPTABLE TARGET



PLO 4 - Develop proce	sses and policies to manage human capital i	n organizations.		professional needs.	
MEASURE	ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS OBSERVED	ASSESSMENT RESULTS:  PERCENTAGE OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	1. EXCEEDS THE ACCEPTABLE TARGET  2. MEETS THE ACCEPTABLE TARGET  3. DOES NOT MEET THE ACCEPTABLE TARGET  4. INSUFFICIENT DATA
Direct Measure 1: CPC Comprehensive Exam – Business Leadership Section	MA Organizational Management students, on average, must score at or above the average in the Peregrine Academic Services (PAS) Online Campus and Traditional Campus Aggregate Pools related to the Business Leadership section of the CPC comprehensive exam when compared to other competitive programs.	N/A	603	On average MA Organizational Management students scored above the average of the Peregrine Academic Services Online Aggregate Pool, and above the average of the Traditional Aggregate Pool on the Business Leadership section	2. MEETS THE ACCEPTABLE TARGET



				of the Common Professional Component comprehensive exam.	
Direct Measure 2: CPC Comprehensive Exam – Global Dimensions of Business Section	MA Organizational Management students, on average, must score at or above the average in the Peregrine Academic Services (PAS) Online Campus and Traditional Campus Aggregate Pools related to the Global Dimensions of Business section of the CPC comprehensive exam when compared to other competitive programs.	N/A	603	On average MA Organizational Management students scored above the average of the Peregrine Academic Services Online Aggregate Pool, and above the average of the Traditional Aggregate Pool on the Global Dimensions of Business section of the Common Professional Component comprehensive exam.	2. MEETS THE ACCEPTABLE TARGET
Direct Measure 3: CPC Comprehensive Exam – Management Section	MA Organizational Management students, on average, must score at or above the average in the Peregrine Academic Services (PAS) Online Campus and Traditional Campus Aggregate Pools related to the Management section of the CPC comprehensive exam	N/A	603	On average MA Organizational Management students scored above the average of the Peregrine	2. MEETS THE ACCEPTABLE TARGET



Direct Measure 4: CPC Comprehensive Exam-Score	when compared to other competitive programs.  90% of MA Organizational Management students must score 400 or higher on the CPC comprehensive exam.	496	511	Academic Services Online Aggregate Pool, and above the average of the Traditional Aggregate Pool on the Management section of the Common Professional Component comprehensive exam.  496 out of 511 (97.06%) MA Organizational Management students sampled from July 1, 2013 to June 30, 2014 scored 400 or higher on the CPC comprehensive exam (Mean = 594.48, Standard	1. EXCEEDS THE ACCEPTABLE TARGET
Direct Measure 5:	80% of MA Organizational Management	216	233	Deviation = 106.2). 216 out of 233	1. EXCEEDS THE
OMM618 Final Paper	students must score 70% or higher on the HR Plan and develop processes and policies to manage human capital in organizations.	210	- 233	(92.70%) MA Organizational Management students from	ACCEPTABLE TARGET



				courses with start dates between July 1, 2013 and June 30, 2014 scored 70% or higher on the OMM 618 Final Paper Findings.	
Indirect Measure 1: End of Program Survey I understand the learning objectives of my courses	70% or more of students exiting the program will express satisfaction on the End of Program Survey by indicating either "Agree" or "Strongly Agree." The item used will be:  • I understand the learning objectives of my courses.	788	858	91.84% of MA Organizational Management students upon completion of the program during the 2013-14 assessment cycle indicated that they agreed or strongly agreed that they understand the learning objectives of my courses.	1. EXCEEDS THE ACCEPTABLE TARGET
Indirect Measure 2: End of Program Survey The curriculum was relevant to my professional needs	70% or more of students exiting the program will express satisfaction on the End of Program Survey by indicating either "Agree" or "Strongly Agree." The item used will be:  • The curriculum was relevant to my professional needs.	801	858	93.35% of MA Organizational Management students upon completion of the program during the 2013-14 assessment cycle indicated that they	1. EXCEEDS THE ACCEPTABLE TARGET



PLO 5 - Evaluate the imp	oortance of ethics and corporate socia	l responsibility.		agreed or strongly agreed that the curriculum was relevant to my professional needs.	
MEASURE	ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS OBSERVED	ASSESSMENT RESULTS:  PERCENTAGE OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	ASSESSMENT RESULTS:  1. EXCEEDS THE ACCEPTABLE TARGET  2. MEETS THE ACCEPTABLE TARGET  3. DOES NOT MEET THE ACCEPTABLE TARGET  4. INSUFFICIENT DATA



Direct Measure 1: CPC Comprehensive Exam - Business Ethics Section	MA Organizational Management students, on average, must score at or above the average in the Peregrine Academic Services (PAS) Online Campus and Traditional Campus Aggregate Pools related to the Business Ethics section of the CPC comprehensive exam when compared to other competitive programs.	N/A	603	On average MA Organizational Management students scored above the average of the Peregrine Academic Services Online Aggregate Pool, and above the average of the Traditional Aggregate Pool on the Business Ethics section of the Common Professional Component comprehensive exam.	2. MEETS THE ACCEPTABLE TARGET
Direct Measure 2: CPC Comprehensive Exam – Global Dimensions of Business Section	MA Organizational Management students, on average, must score at or above the average in the Peregrine Academic Services (PAS) Online Campus and Traditional Campus Aggregate Pools related to the Global Dimensions of Business section of the CPC comprehensive exam when compared to other competitive programs.	N/A	603	On average MA Organizational Management students scored above the average of the Peregrine Academic Services Online Aggregate Pool, and above the average of the Traditional Aggregate Pool on	2. MEETS THE ACCEPTABLE TARGET



				the Global Dimensions of Business section of the Common Professional Component comprehensive exam.	
Direct Measure 3: CPC Comprehensive Exam-Score	90% of MA Organizational Management students must score 400 or higher on the CPC comprehensive exam.	496	511	496 out of 511 (97.06%) MA Organizational Management students sampled from July 1, 2013 to June 30, 2014 scored 400 or higher on the CPC comprehensive exam (Mean = 594.48, Standard Deviation = 106.2).	1. EXCEEDS THE ACCEPTABLE TARGET
Direct Measure 4: OMM640 Final Project	80% of MA Organizational Management students must score 70% or higher on the Final Project and evaluate the importance of ethics and corporate social responsibility.	935	1033	935 out of 1033 (90.51%) MA Organizational Management students from courses with start dates between July 2, 2013 and June 24, 2014 scored 70% or higher on	2. MEETS THE ACCEPTABLE TARGET



				the OMM 640	
Indirect Measure 1: End of Program Survey Lunderstand the	70% or more of students exiting the program will express satisfaction on the End of Program Survey by indicating either "Agree" or	788	858	91.84% of MA Organizational Management	1. EXCEEDS THE ACCEPTABLE TARGET
learning objectives of my courses	"Strongly Agree." The item used will be:  • I understand the learning objectives of my courses.			students upon completion of the program during the 2013-14 assessment cycle	
				indicated that they agreed or strongly agreed that they understand the learning objectives of my courses.	
Indirect Measure 2: End of Program Survey The curriculum was relevant to my professional needs	70% or more of students exiting the program will express satisfaction on the End of Program Survey by indicating either "Agree" or "Strongly Agree." The item used will be:  • The curriculum was relevant to my professional needs.	801	858	93.35% of MA Organizational Management students upon completion of the program during the 2013-14 assessment cycle indicated that they agreed or strongly agreed that the curriculum was relevant to my professional needs.	1. EXCEEDS THE ACCEPTABLE TARGET



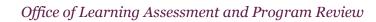
PLO 6 - Develop a framework of analysis for strategic planning.							
MEASURE	ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS OBSERVED	ASSESSMENT RESULTS:  PERCENTAGE OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	ASSESSMENT RESULTS:  1. EXCEEDS THE ACCEPTABLE TARGET  2. MEETS THE ACCEPTABLE TARGET  3. DOES NOT MEET THE ACCEPTABLE TARGET  4. INSUFFICIENT DATA		
Direct Measure 1: CPC Comprehensive Exam - Business Integration and Strategic Management Section	MA Organizational Management students, on average, must score at or above the average in the Peregrine Academic Services (PAS) Online Campus and Traditional Campus Aggregate Pools related to the Business Leadership section of the CPC comprehensive exam when compared to other competitive programs.	N/A	603	MA Organizational Management students, on average, must score at or above the average in the Peregrine Academic Services (PAS) Online Campus and Traditional Campus Aggregate	2. MEETS THE ACCEPTABLE TARGET		



				Pools related to the Business Integration and Strategic Management section of the CPC comprehensive exam when compared to other competitive programs.	
Direct Measure 2: CPC Comprehensive Exam-Score	90% of MA Organizational Management students must score 400 or higher on the CPC comprehensive exam.	496	511	496 out of 511 (97.06%) MA Organizational Management students sampled from July 1, 2013 to June 30, 2014 scored 400 or higher on the CPC comprehensive exam (Mean = 594.48, Standard Deviation = 106.2).	1. EXCEEDS THE ACCEPTABLE TARGET
Direct Measure 3: OMM615 Final Paper	80% of MA Organizational Management students must score 70% or higher on the Final Paper and develop a framework of analysis for strategic planning.	507	543	507 out of 543 (93.37%) MA Organizational Management students from courses with start dates between July	2. MEETS THE ACCEPTABLE TARGET



				2, 2013 and June 24, 2014 scored 70% or higher on the OMM 615 Final Paper.	
Indirect Measure 1: End of Program Survey I understand the learning objectives of my courses	70% or more of students exiting the program will express satisfaction on the End of Program Survey by indicating either "Agree" or "Strongly Agree." The item used will be:  • I understand the learning objectives of my courses.	788	858	91.84% of MA Organizational Management students upon completion of the program during the 2013-14 assessment cycle indicated that they agreed or strongly agreed that they understand the learning objectives of my courses.	1. EXCEEDS THE ACCEPTABLE TARGET
Indirect Measure 2: End of Program Survey The curriculum was relevant to my professional needs	70% or more of students exiting the program will express satisfaction on the End of Program Survey by indicating either "Agree" or "Strongly Agree." The item used will be:  • The curriculum was relevant to my professional needs.	801	858	93.35% of MA Organizational Management students upon completion of the program during the 2013-14 assessment cycle indicated that they agreed or strongly agreed that the curriculum was	1. EXCEEDS THE ACCEPTABLE TARGET





		relevant to my	
		professional	
		needs.	



## **OVERALL RECOMMENDATIONS**

Students in the MA Organizational Management program met or exceeded all acceptable targets for 2013-14 assessment measures, across program learning outcomes (PLOs). MA Organizational Management students surpassed expectations and performed beyond both acceptable and ideal targets set for the CPC comprehensive exam and individual CPC sections associated with the mastery of a PLO.

End of Program Survey suggest that a majority of students are satisfied with the curriculum meeting their professional needs and that they understand the learning objectives of their courses for all PLOs.

In preparation for the 2014-15 assessment cycle, it is recommended that Faculty review each 2013-14 assessment plan (including measures and targets set). In particular, Faculty may want to review targets set for CPC exam sections to ensure that these targets remain appropriate and meaningful.

ANNUAL ASSESSMENT PLAN ACTION ITEM STATUS REPORT						
ОИТСОМЕ	MEASURE	KEY/RESPONSIBLE PERSONNEL	STATUS	ANTICIPATED DATE OF COMPLETION		
PLO1-6	Updated/Revised Curriculum Map and/or Assessment Plan.	Academic Department Chair, MAOM Program Chair, and Assessment Analyst	Complete	30 June 2015		
Action Details	Review Mapping and Targets in the MAOM Assessment Plan.					