

I (Introduced), R (Reinforced), or M (Mastered).

ANNUAL ASSESSMENT PLAN FINDINGS					
PLO 1 - Analyze the legal and ethical issues of healthcare systems.					
MEASURE	ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS OBSERVED	ASSESSMENT RESULTS: PERCENTAGE OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	ASSESSMENT RESULTS: 1. EXCEEDS THE ACCEPTABLE TARGET 2. MEETS THE ACCEPTABLE TARGET 3. DOES NOT MEET THE ACCEPTABLE TARGET 4. INSUFFICIENT DATA
Direct Measure 1: HCA205 Final Research Paper	70% or more BA Health Care Administration records must be at the “Proficient” or “Distinguished” level on the evaluation of the content criteria mapped to this PLO.	716	861	83.16%	EXCEEDS THE ACCEPTABLE TARGET

Direct Measure 2: HCA322 Week 4 Assignment	70% of BA Health Care Administration students must receive a basic, proficient, or distinguished evaluation on relevant content criteria mapped at the Introduced level to PLO 1.	829	1123	73.82%	EXCEEDS THE ACCEPTABLE TARGET
Indirect Measure 1: HCA340 Week 5 Discussion 2	70% or more of BA Health Care Administration students must score a 70% or above on this measure.	433	503	86.08%	EXCEEDS THE ACCEPTABLE TARGET

PLO 2 - Explore cultural and social-demographic variables influencing the delivery of healthcare services.

MEASURE	ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS OBSERVED	ASSESSMENT RESULTS: PERCENTAGE OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	ASSESSMENT RESULTS: 1. EXCEEDS THE ACCEPTABLE TARGET 2. MEETS THE ACCEPTABLE TARGET 3. DOES NOT MEET THE ACCEPTABLE TARGET 4. INSUFFICIENT DATA
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Indirect Measure 1: HCA340 Week 5 Discussion	70% or more of BA Health Care Administration students must score a 70% or above on this measure.	455	506	89.92%	EXCEEDS THE ACCEPTABLE TARGET
Direct Measure 1: HCA459 Senior Project	70% or more BA Health Care Administration records must be at the "Proficient" or "Distinguished" level on the evaluation of the content criteria mapped to this PLO.	1454	1702	85.43%	EXCEEDS THE ACCEPTABLE TARGET

PLO 3 - Examine the provision of healthcare services within a regulatory environment.

MEASURE	ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS OBSERVED	ASSESSMENT RESULTS: PERCENTAGE OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	ASSESSMENT RESULTS: 1. EXCEEDS THE ACCEPTABLE TARGET 2. MEETS THE ACCEPTABLE TARGET 3. DOES NOT MEET THE ACCEPTABLE TARGET 4. INSUFFICIENT DATA
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Direct Measure 1: HCA205 Final Paper	70% or more BA Health Care Administration records must be at the “Proficient” or “Distinguished” level on the evaluation of the content criteria mapped to this PLO.	716	861	83.16%	EXCEEDS THE ACCEPTABLE TARGET
Indirect Measure 1: HCA375 Week 5 Discussion 2	70% or more of BA Health Care Administration students must score a 70% or above on this measure.	465	477	97.48%	EXCEEDS THE ACCEPTABLE TARGET
Direct Measure 2: HCA459 Senior Project	70% or more BA Health Care Administration records must be at the “Proficient” or “Distinguished” level on the evaluation of the content criteria mapped to this PLO.	1454	1702	85.43%	EXCEEDS THE ACCEPTABLE TARGET

PLO 4 - Analyze the major financing systems of the U.S. healthcare services.

MEASURE	ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS OBSERVED	ASSESSMENT RESULTS: PERCENTAGE OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	1. EXCEEDS THE ACCEPTABLE TARGET 2. MEETS THE ACCEPTABLE TARGET 3. DOES NOT MEET THE ACCEPTABLE TARGET 4. INSUFFICIENT DATA
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Direct Measure 1: HCA205 Week 5 Discussion	70% or more BA Health Care Administration records must be at the “Proficient” or “Distinguished” level on the evaluation of the content criteria mapped to this PLO.	645	861	74.91%	EXCEEDS THE ACCEPTABLE TARGET
Direct Measure 2: HCA312 Final Paper	70% or more BA Health Care Administration records must be at the “Proficient” or “Distinguished” level on the evaluation of rubric content criteria mapped to this PLO.	1276	1998	63.86%	DOES NOT MEET THE ACCEPTABLE TARGET
PLO 5 - Analyze the major forces driving change in the healthcare system.					
MEASURE	ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS OBSERVED	ASSESSMENT RESULTS: PERCENTAGE OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	ASSESSMENT RESULTS: 1. EXCEEDS THE ACCEPTABLE TARGET 2. MEETS THE ACCEPTABLE TARGET 3. DOES NOT MEET THE ACCEPTABLE TARGET 4. INSUFFICIENT DATA

Indirect Measure 1: HCA205 Week 3 Discussion	70% or more of BA Health Care Administration students must score a 70% or above on this measure.	724	845	85.68%	EXCEEDS THE ACCEPTABLE TARGET
Direct Measure 1: HCA421 Week 3 Assignment	70% or more BA Health Care Administration records must be at the “Proficient” or “Distinguished” level on the evaluation of the content criteria mapped to this PLO.	700	970	72.16%	EXCEEDS THE ACCEPTABLE TARGET
Direct Measure 2: HCA459 Senior Project	70% or more BA Health Care Administration records must be at the “Proficient” or “Distinguished” level on the evaluation of the content criteria mapped to this PLO.	1064	1278	83.26%	EXCEEDS THE ACCEPTABLE TARGET

PLO 6 - Assess the major issues confronting community and public health services.

MEASURE	ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS OBSERVED	ASSESSMENT RESULTS: PERCENTAGE OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	1. EXCEEDS THE ACCEPTABLE TARGET 2. MEETS THE ACCEPTABLE TARGET 3. DOES NOT MEET THE ACCEPTABLE TARGET 4. INSUFFICIENT DATA
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Direct Measure 1: HCA459 Senior Project	70% or more BA Health Care Administration records must be at the “Proficient” or “Distinguished” level on the evaluation of the content criteria mapped to this PLO.	1454	1702	85.43%	EXCEEDS THE ACCEPTABLE TARGET
PLO 7 - Apply the theoretical dimensions of leadership within the health care environment.					
MEASURE	ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS OBSERVED	ASSESSMENT RESULTS: PERCENTAGE OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	ASSESSMENT RESULTS: 1. EXCEEDS THE ACCEPTABLE TARGET 2. MEETS THE ACCEPTABLE TARGET 3. DOES NOT MEET THE ACCEPTABLE TARGET 4. INSUFFICIENT DATA
Indirect Measure 1: HCA340 Week 1 Discussion	70% or more of BA Health Care Administration students must score a 70% or above on this measure.	461	572	80.59%	EXCEEDS THE ACCEPTABLE TARGET

Direct Measure 1: HCA421 Final Paper	70% or more BA Health Care Administration records must be at the “Proficient” or “Distinguished” level on the evaluation of the content criteria mapped to this PLO.	655	948	69.09%	DOES NOT MEET THE ACCEPTABLE TARGET
Direct Measure 2: HCA459 Senior Project	70% or more BA Health Care Administration records must be at the “Proficient” or “Distinguished” level on the evaluation of the content criteria mapped to this PLO.	1113	1282	86.82%	EXCEEDS THE ACCEPTABLE TARGET

OVERALL RECOMMENDATIONS

Overall, it is recommended that the Program Chair for the Bachelor of Arts in Health Care Administration review the assessment plans (including measures used, alignment mapping, and targets set) and Curriculum Map in preparation for the 2017-2018 assessment cycle. This will determine the appropriateness of the assignments and mapping for each PLO. In addition, the Program Chair should consider reviewing HCA312 as the acceptable target for PLO 4 was not met.

ANNUAL ASSESSMENT PLAN ACTION ITEM STATUS REPORT				
OUTCOME	MEASURE	KEY/RESPONSIBLE PERSONNEL	STATUS	ANTICIPATED DATE OF COMPLETION
<i>Revise HCA 312</i>	<i>The goal of this is to improve student achievement of PLO 4.</i>	<i>Bachelor of Arts in Health Care Administration Program Chair</i>	<i>In Progress</i>	<i>May 2018</i>
<i>Action details:</i>	<i>It is recommended to revise HCA312 based on the findings during the Bachelor of Arts in Health Care Administration 2016-2017 program assessment findings.</i>			