

I (Introduced), R (Reinforced), or M (Mastered).

ANNUAL ASSESSMENT PLAN FINDINGS					
PLO 1 - Analyze the legal and ethical issues of healthcare systems.					
MEASURE	ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS OBSERVED	ASSESSMENT RESULTS: PERCENTAGE OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	ASSESSMENT RESULTS: 1. EXCEEDS THE ACCEPTABLE TARGET 2. MEETS THE ACCEPTABLE TARGET 3. DOES NOT MEET THE ACCEPTABLE TARGET 4. INSUFFICIENT DATA
Direct Measure 1: HCA205 Final Research Paper	70% or more BA Health Care Administration records must be at the “Proficient” or “Distinguished” level on the evaluation of the content criteria mapped to this PLO.	699	813	85.98%	EXCEEDS THE ACCEPTABLE TARGET

Direct Measure 2: HCA322 Week 4 Assignment	70% of BA Health Care Administration students must receive a basic, proficient, or distinguished evaluation on relevant content criteria mapped at the Introduced level to PLO 1.	931	1174	79.30%	EXCEEDS THE ACCEPTABLE TARGET
PLO 2 - Explore cultural and social-demographic variables influencing the delivery of healthcare services.					
MEASURE	ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS OBSERVED	ASSESSMENT RESULTS: PERCENTAGE OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	ASSESSMENT RESULTS: 1. EXCEEDS THE ACCEPTABLE TARGET 2. MEETS THE ACCEPTABLE TARGET 3. DOES NOT MEET THE ACCEPTABLE TARGET 4. INSUFFICIENT DATA
Direct Measure 1: HCA459 Senior Project	70% or more BA Health Care Administration records must be at the “Proficient” or “Distinguished” level on the evaluation of the content criteria mapped to this PLO.	1291	2019	62.94%	DOES NOT MEET THE ACCEPTABLE TARGET

PLO 3 - Examine the provision of healthcare services within a regulatory environment.					
MEASURE	ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS OBSERVED	ASSESSMENT RESULTS: PERCENTAGE OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	ASSESSMENT RESULTS: 1. EXCEEDS THE ACCEPTABLE TARGET 2. MEETS THE ACCEPTABLE TARGET 3. DOES NOT MEET THE ACCEPTABLE TARGET 4. INSUFFICIENT DATA
Direct Measure 1: HCA205 Final Paper	70% or more BA Health Care Administration records must be at the “Proficient” or “Distinguished” level on the evaluation of the content criteria mapped to this PLO.	699	813	85.98%	EXCEEDS THE ACCEPTABLE TARGET
Direct Measure 2: HCA459 Senior Project	70% or more BA Health Care Administration records must be at the “Proficient” or “Distinguished” level on the evaluation of the content criteria mapped to this PLO.	1291	2019	62.94%	DOES NOT MEET THE ACCEPTABLE TARGET
PLO 4 - Analyze the major financing systems of the U.S. healthcare services.					

MEASURE	ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS OBSERVED	ASSESSMENT RESULTS: PERCENTAGE OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	1. EXCEEDS THE ACCEPTABLE TARGET 2. MEETS THE ACCEPTABLE TARGET 3. DOES NOT MEET THE ACCEPTABLE TARGET 4. INSUFFICIENT DATA
Direct Measure 1: HCA205 Final Paper	70% or more BA Health Care Administration records must be at the “Proficient” or “Distinguished” level on the evaluation of the content criteria mapped to this PLO.	628	795	78.99%	EXCEEDS THE ACCEPTABLE TARGET
Direct Measure 2: HCA312 Final Paper	70% or more BA Health Care Administration records must be at the “Proficient” or “Distinguished” level on the evaluation of rubric content criteria mapped to this PLO.	1378	2078	66.31%	DOES NOT MEET THE ACCEPTABLE TARGET
PLO 5 - Analyze the major forces driving change in the healthcare system.					
MEASURE	ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS MEETING	TOTAL NUMBER OF STUDENT	ASSESSMENT RESULTS: PERCENTAGE OF STUDENT	ASSESSMENT RESULTS:

		ACCEPTABLE TARGET	RECORDS OBSERVED	RECORDS MEETING ACCEPTABLE TARGET	1. EXCEEDS THE ACCEPTABLE TARGET 2. MEETS THE ACCEPTABLE TARGET 3. DOES NOT MEET THE ACCEPTABLE TARGET 4. INSUFFICIENT DATA
Direct Measure 1: HCA421 Week 3 Assignment	70% or more BA Health Care Administration records must be at the “Proficient” or “Distinguished” level on the evaluation of the content criteria mapped to this PLO.	437	515	84.85%	EXCEEDS THE ACCEPTABLE TARGET
Direct Measure 2: HCA459 Senior Project	70% or more BA Health Care Administration records must be at the “Proficient” or “Distinguished” level on the evaluation of the content criteria mapped to this PLO.	923	1503	61.41%	DOES NOT MEET THE ACCEPTABLE TARGET
PLO 6 - Assess the major issues confronting community and public health services.					
MEASURE	ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS MEETING	TOTAL NUMBER OF STUDENT	ASSESSMENT RESULTS: PERCENTAGE OF STUDENT	1. EXCEEDS THE ACCEPTABLE TARGET

		ACCEPTABLE TARGET	RECORDS OBSERVED	RECORDS MEETING ACCEPTABLE TARGET	2. MEETS THE ACCEPTABLE TARGET 3. DOES NOT MEET THE ACCEPTABLE TARGET 4. INSUFFICIENT DATA
Direct Measure 1: HCA459 Senior Project	70% or more BA Health Care Administration records must be at the “Proficient” or “Distinguished” level on the evaluation of the content criteria mapped to this PLO.	1291	2019	63.94%	DOES NOT MEET THE ACCEPTABLE TARGET
PLO 7 - Apply the theoretical dimensions of leadership within the health care environment.					
MEASURE	ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS OBSERVED	ASSESSMENT RESULTS: PERCENTAGE OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	ASSESSMENT RESULTS: 1. EXCEEDS THE ACCEPTABLE TARGET 2. MEETS THE ACCEPTABLE TARGET

					3. DOES NOT MEET THE ACCEPTABLE TARGET 4. INSUFFICIENT DATA
Direct Measure 1: HCA421 Research Paper	70% or more BA Health Care Administration records must be at the “Proficient” or “Distinguished” level on the evaluation of the content criteria mapped to this PLO.	375	498	75.30%	EXCEEDS THE ACCEPTABLE TARGET
Direct Measure 2: HCA459 Senior Project	70% or more BA Health Care Administration records must be at the “Proficient” or “Distinguished” level on the evaluation of the content criteria mapped to this PLO.	985	1518	64.89%	DOES NOT MEET THE ACCEPTABLE TARGET

OVERALL RECOMMENDATIONS

Overall, it is recommended that the Program Chair for the Bachelor of Arts in Health Care Administration review the assessment plans (including measures used, alignment mapping, and targets set) and Curriculum Map in preparation for the 2018-2019 assessment cycle. This will determine the appropriateness of the assignments and mapping for each PLO. In addition, the Program Chair should consider reviewing HCA459 as the acceptable targets for PLOs 2, 3, 5, 6, and 7 were not met. Also, the Program Chair should consider reviewing HCA312 as the acceptable target for PLO 4 was not met.

ANNUAL ASSESSMENT PLAN ACTION ITEM STATUS REPORT

OUTCOME	MEASURE	KEY/RESPONSIBLE PERSONNEL	STATUS	ANTICIPATED DATE OF COMPLETION
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<i>Replace HCA205 with HCA459</i>	<i>HCA459 and HCA205</i>	<i>Program Chair and Assessment Specialist</i>	<i>Completed</i>	<i>Q1 2019</i>
<i>Action details:</i>	<i>HCA205 will be replaced by the HCA459 final project to better show how students are developing at the end of the program.</i>			
OUTCOME	MEASURE	KEY/RESPONSIBLE PERSONNEL	STATUS	ANTICIPATED DATE OF COMPLETION
<i>Remove HCA312</i>	<i>HCA312</i>	<i>Program Chair and Assessment Specialist</i>	<i>Completed</i>	<i>Q1 2019</i>
<i>Action details:</i>	<i>Removing HCA312 because the course has been revised and the measure is no longer applicable.</i>			