

## BACHELOR OF ARTS HEALTH CARE ADMINISTRATION ANNUAL ASSESSMENT PLAN & FINDINGS 2018-2019 ACADEMIC YEAR

	PLO 1  Analyze the legal and ethical issues of healthcare systems.	PLO 2  Explore cultural and socialdemographic variables influencing the delivery of healthcare services.	PLO 3  Examine the provision of healthcare services within a regulatory environment.	PLO 4  Analyze the major financing systems of the U.S. healthcare services.	PLO 5  Analyze the major forces driving change in the healthcare system.	PLO 6 Assess the major issues confronting community and public health services.	PLO 7  Apply the theoretical dimensions of leadership within the health care environment.
HCA205: Introduction to Health Care	I	1	I	I	ı	I	1
SOC313: Social Implications of Medical Issues		R	R		R	R	
BUS303: Human Resources Management		R	R		R		R
HCA322: Health Care Ethics and Medical Law	R	R	R				
HCA340: Managing in Health and Human Services	R	R		R		R	R
HCA375: Continuous Quality Monitoring and Accreditation	R		R	R	R		R
HCA415: Community and Public Health	R	R	R	R	R	R	R
HCA421: Health Care Planning and Evaluation		R	R	R	R		R
ACC281: Accounting Concepts for Health Care Professionals	R		R		R	R	R
HCA312: Health Care Finance	R		R	R	R	R	R
HCA430: Special Populations	R	М	R	R		R	
HCA459: Senior Project	М	М	M	M	M	M	М



I (Introduced), R (Reinforced), or M (Mastered).

## ANNUAL ASSESSMENT PLAN FINDINGS PLO 1 - Analyze the legal and ethical issues of healthcare systems. **MEASURE TOTAL NUMBER TOTAL ASSESSMENT ASSESSMENT ACCEPTABLE TARGET OF STUDENT NUMBER OF RESULTS: RESULTS: RECORDS STUDENT PERCENTAGE OF** 1. EXCEEDS THE **MEETING RECORDS STUDENT ACCEPTABLE ACCEPTABLE OBSERVED RECORDS TARGET TARGET MEETING** 2. MEETS THE **ACCEPTABLE ACCEPTABLE TARGET TARGET** 3. DOES NOT MEET THE ACCEPTABLE **TARGET** 4. INSUFFICIENT **DATA** 70% of BA Health Care Administration Direct Measure 1: students must receive a basic, proficient, or **EXCEEDS THE** HCA322 Week 4 distinguished evaluation on relevant content 1090 77.58% 1405 ACCEPTABLE TARGET Assignment criteria mapped at the Introduced level to this PLO.



Direct Measure 2: HCA459 Senior Project	70% or more BA Health Care Administration records must be at the "Proficient" or "Distinguished" level on the evaluation of the content criteria mapped to this PLO.	N/A	N/A	N/A	INSUFFICIENT DATA
PLO 2 - Explore cultura	al and social-demographic variables influenc	ing the delivery o	f healthcare serv	ices.	
MEASURE	ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS OBSERVED	ASSESSMENT RESULTS:  PERCENTAGE OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	ASSESSMENT RESULTS:  1. EXCEEDS THE ACCEPTABLE TARGET  2. MEETS THE ACCEPTABLE TARGET  3. DOES NOT MEET THE ACCEPTABLE TARGET  4. INSUFFICIENT DATA
Direct Measure 1: HCA459 Senior Project	70% or more BA Health Care Administration records must be at the "Proficient" or "Distinguished" level on the evaluation of the content criteria mapped to this PLO.	1397	1960	71.28%	EXCEEDS THE ACCEPTABLE TARGET



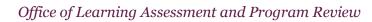
MEASURE	ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS OBSERVED	ASSESSMENT RESULTS:  PERCENTAGE OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	ASSESSMENT RESULTS:  1. EXCEEDS THE ACCEPTABLE TARGET  2. MEETS THE ACCEPTABLE TARGET  3. DOES NOT MEET THE ACCEPTABLE TARGET  4. INSUFFICIENT DATA
Direct Measure 1: HCA205 Final Presentation	70% or more BA Health Care Administration records must be at the "Proficient" or "Distinguished" level on the evaluation of the content criteria mapped to this PLO.	1478	1978	74.72%	EXCEEDS THE ACCEPTABLE TARGET
Direct Measure 2: HCA459 Senior Project	70% or more BA Health Care Administration records must be at the "Proficient" or "Distinguished" level on the evaluation of the content criteria mapped to this PLO.  ajor financing systems of the U.S. healthcare	1397	1960	71.28%	EXCEEDS THE ACCEPTABLE TARGET



MEASURE	ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS OBSERVED	ASSESSMENT RESULTS:  PERCENTAGE OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	1. EXCEEDS THE ACCEPTABLE TARGET  2. MEETS THE ACCEPTABLE TARGET  3. DOES NOT MEET THE ACCEPTABLE TARGET  4. INSUFFICIENT DATA
Direct Measure 1: HCA459 Senior Project	70% or more BA Health Care Administration records must be at the "Proficient" or "Distinguished" level on the evaluation of the content criteria mapped to this PLO.	N/A	N/A	N/A	INSUFFICIENT DATA
PLO 5 - Analyze the ma	ajor forces driving change in the healthcare	system.			
MEASURE	ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS OBSERVED	ASSESSMENT RESULTS:  PERCENTAGE OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	ASSESSMENT RESULTS:  1. EXCEEDS THE ACCEPTABLE TARGET



					2. MEETS THE ACCEPTABLE TARGET  3. DOES NOT MEET THE ACCEPTABLE TARGET  4. INSUFFICIENT DATA
Direct Measure 1: HCA421 Week 3 Assignment	70% or more BA Health Care Administration records must be at the "Proficient" or "Distinguished" level on the evaluation of the content criteria mapped to this PLO.	471	547	86.11%	EXCEEDS THE ACCEPTABLE TARGET
Direct Measure 2: HCA459 Senior Project	70% or more BA Health Care Administration records must be at the "Proficient" or "Distinguished" level on the evaluation of the content criteria mapped to this PLO.	1018	1462	69.63%	DOES NOT MEET THE ACCEPTABLE TARGET
PLO 6 - Assess the maj	or issues confronting community and public	health services.			
MEASURE	ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS OBSERVED	ASSESSMENT RESULTS:  PERCENTAGE OF STUDENT RECORDS MEETING	1. EXCEEDS THE ACCEPTABLE TARGET  2. MEETS THE ACCEPTABLE TARGET





				ACCEPTABLE TARGET	3. DOES NOT MEET THE ACCEPTABLE TARGET 4. INSUFFICIENT DATA
Direct Measure 1: HCA459 Senior Project	70% or more BA Health Care Administration records must be at the "Proficient" or "Distinguished" level on the evaluation of the content criteria mapped to this PLO.	1397	1960	71.28%	EXCEEDS THE ACCEPTABLE TARGET
PLO 7 - Apply the theo	retical dimensions of leadership within the	health care enviro	onment.		
MEASURE	ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS OBSERVED	ASSESSMENT RESULTS:  PERCENTAGE OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	ASSESSMENT RESULTS:  1. EXCEEDS THE ACCEPTABLE TARGET  2. MEETS THE ACCEPTABLE TARGET  3. DOES NOT MEET THE ACCEPTABLE THE ACCEPTABLE TARGET



					4. INSUFFICIENT DATA
Direct Measure 1: HCA421 Research Paper	70% or more BA Health Care Administration records must be at the "Proficient" or "Distinguished" level on the evaluation of the content criteria mapped to this PLO.	379	513	73.88%	EXCEEDS THE ACCEPTABLE TARGET
Direct Measure 2: HCA459 Senior Project	70% or more BA Health Care Administration records must be at the "Proficient" or "Distinguished" level on the evaluation of the content criteria mapped to this PLO.	1059	1473	71.89%	EXCEEDS THE ACCEPTABLE TARGET

## **OVERALL RECOMMENDATIONS**

Overall, it is recommended that the Program Chair for the Bachelor of Arts in Health Care Administration review the assessment plans (including measures used, alignment mapping, and targets set) and Curriculum Map in preparation for the 2019-2020 assessment cycle. This will determine the appropriateness of the assignments and mapping for each PLO. In addition, the Program Chair should consider reviewing HCA459 as the acceptable target for PLO 5 was not met.

ANNUAL ASSESSMENT PLAN ACTION ITEM STATUS REPORT						
OUTCOME MEASURE KEY/RESPONSIBLE PERSONNEL STATUS ANTICIPATED DATE COMPLETION						
N/A						
Action details:						