

BA HEALTH CARE ADMINISTRATION ANNUAL ASSESSMENT PLAN & FINDINGS 2021-2022 ACADEMIC YEAR

2021 – 2022 CURRICULUM MAP

	PLO 1	PLO 2	PLO 3	PLO 4	PLO 5	PLO 6	PLO 7
	Analyze the legal and ethical issues of healthcare systems.	Explore cultural and social-demographic variables influencing the delivery of healthcare services.	Examine the provision of healthcare services within a regulatory environment.	Analyze the major financing systems of the U.S. healthcare services.	Analyze the major forces driving change in the healthcare system.	Assess the major issues confronting community and public health services.	Apply the theoretical dimensions of leadership within the health care environment.
<i>HCA205: Introduction to Health Care</i>	I	I	I	I	I	I	I
<i>SOC313: Social Implications of Medical Issues</i>		R	R		R	R	
<i>BUS303: Human Resources Management</i>		R	R		R		R
<i>HCA322: Health Care Ethics and Medical Law</i>	R	R	R				
<i>HCA340: Managing in Health and Human Services</i>	R	R		R		R	R
<i>HCA375: Continuous Quality Monitoring and Accreditation</i>	R		R	R	R		R
<i>HCA415: Community and Public Health</i>	R	R	R	R	R	R	R
<i>HCA421: Health Care Planning and Evaluation</i>	R	R	R	R	R		R
<i>ACC281: Accounting Concepts for Health Care Professionals</i>	R		R		R	R	R
<i>HCA312: Health Care Finance</i>	R		R	R	R	R	R
<i>HCA430: Special Populations</i>	R	M	R	R		R	
<i>HCA460: Capstone</i>	M	M	M	M	M	M	M

I (Introduced), R (Reinforced), or M (Mastered).

ANNUAL ASSESSMENT PLAN FINDINGS					
PLO 1 - Analyze the legal and ethical issues of healthcare systems.					
MEASURE	ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS OBSERVED	ASSESSMENT RESULTS: PERCENTAGE OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	ASSESSMENT RESULTS: 1. EXCEEDS THE ACCEPTABLE TARGET 2. MEETS THE ACCEPTABLE TARGET 3. DOES NOT MEET THE ACCEPTABLE TARGET 4. INSUFFICIENT DATA
Direct Measure 1: HCA322 Week 4 Assignment	70% or more BA Health Care Administration records must be at the “Proficient” or “Distinguished” level on the evaluation of the content criteria mapped to this PLO.	1420	1765	80.5%	EXCEEDS THE ACCEPTABLE TARGET
Direct Measure 2: HCA375 Week 4 Assignment 1	70% or more BA Health Care Administration records must be at the “Proficient” or “Distinguished” level on the evaluation of the content criteria mapped to this PLO.	1804	2146	84.1%	EXCEEDS THE ACCEPTABLE TARGET

Direct Measure 3: HCA460 Week 4 Assignment	70% or more BA Health Care Administration records must be at the “Proficient” or “Distinguished” level on the evaluation of the content criteria mapped to this PLO.	3160	4319	73.2%	EXCEEDS THE ACCEPTABLE TARGET
PLO 2 - Explore cultural and social-demographic variables influencing the delivery of healthcare services.					
MEASURE	ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS OBSERVED	ASSESSMENT RESULTS: PERCENTAGE OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	ASSESSMENT RESULTS: 1. EXCEEDS THE ACCEPTABLE TARGET 2. MEETS THE ACCEPTABLE TARGET 3. DOES NOT MEET THE ACCEPTABLE TARGET 4. INSUFFICIENT DATA
Direct Measure 1: HCA460 Week 4 Assignment	70% or more BA Health Care Administration records must be at the “Proficient” or “Distinguished” level on the evaluation of the content criteria mapped to this PLO.	3160	4319	73.2%	EXCEEDS THE ACCEPTABLE TARGET
PLO 3 - Examine the provision of healthcare services within a regulatory environment.					

MEASURE	ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS OBSERVED	ASSESSMENT RESULTS: PERCENTAGE OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	ASSESSMENT RESULTS: 1. EXCEEDS THE ACCEPTABLE TARGET 2. MEETS THE ACCEPTABLE TARGET 3. DOES NOT MEET THE ACCEPTABLE TARGET 4. INSUFFICIENT DATA
Direct Measure 1: HCA205 Final Presentation	70% or more BA Health Care Administration records must be at the “Proficient” or “Distinguished” level on the evaluation of the content criteria mapped to this PLO.	1761	2304	76.4%	EXCEEDS THE ACCEPTABLE TARGET
Direct Measure 2: HCA460 Week 4 Assignment	70% or more BA Health Care Administration records must be at the “Proficient” or “Distinguished” level on the evaluation of the content criteria mapped to this PLO.	3160	4319	73.2%	EXCEEDS THE ACCEPTABLE TARGET
PLO 4 - Analyze the major financing systems of the U.S. healthcare services.					

MEASURE	ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS OBSERVED	ASSESSMENT RESULTS: PERCENTAGE OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	1. EXCEEDS THE ACCEPTABLE TARGET 2. MEETS THE ACCEPTABLE TARGET 3. DOES NOT MEET THE ACCEPTABLE TARGET 4. INSUFFICIENT DATA
Direct Measure 1: HCA421 Week 5 Assignment 1	70% or more BA Health Care Administration records must be at the “Proficient” or “Distinguished” level on the evaluation of the content criteria mapped to this PLO.	1487	1943	76.5%	EXCEEDS THE ACCEPTABLE TARGET
Direct Measure 2: HCA460 Week 4 Assignment	70% or more BA Health Care Administration records must be at the “Proficient” or “Distinguished” level on the evaluation of the content criteria mapped to this PLO.	3160	4319	73.2%	EXCEEDS THE ACCEPTABLE TARGET
PLO 5 - Analyze the major forces driving change in the healthcare system.					
MEASURE	ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS OBSERVED	ASSESSMENT RESULTS: PERCENTAGE OF STUDENT RECORDS MEETING	ASSESSMENT RESULTS: 1. EXCEEDS THE ACCEPTABLE TARGET

				ACCEPTABLE TARGET	2. MEETS THE ACCEPTABLE TARGET 3. DOES NOT MEET THE ACCEPTABLE TARGET 4. INSUFFICIENT DATA
Direct Measure 1: HCA421 Week 3 Assignment	70% or more BA Health Care Administration records must be at the “Proficient” or “Distinguished” level on the evaluation of the content criteria mapped to this PLO.	1188	1666	71.3%	EXCEEDS THE ACCEPTABLE TARGET
Direct Measure 2: HCA460 Week 4 Assignment	70% or more BA Health Care Administration records must be at the “Proficient” or “Distinguished” level on the evaluation of the content criteria mapped to this PLO.	3160	4319	73.2%	EXCEEDS THE ACCEPTABLE TARGET
PLO 6 - Assess the major issues confronting community and public health services.					
MEASURE	ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS OBSERVED	ASSESSMENT RESULTS: PERCENTAGE OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	ASSESSMENT RESULTS: 1. EXCEEDS THE ACCEPTABLE TARGET 2. MEETS THE ACCEPTABLE TARGET

					<p>3. DOES NOT MEET THE ACCEPTABLE TARGET</p> <p>4. INSUFFICIENT DATA</p>
Direct Measure 1: HCA460 Week 4 Assignment	70% or more BA Health Care Administration records must be at the “Proficient” or “Distinguished” level on the evaluation of the content criteria mapped to this PLO.	3160	4319	73.2%	EXCEEDS THE ACCEPTABLE TARGET
PLO 7 - Apply the theoretical dimensions of leadership within the health care environment.					
MEASURE	ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS OBSERVED	ASSESSMENT RESULTS: PERCENTAGE OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	<p>ASSESSMENT RESULTS:</p> <p>1. EXCEEDS THE ACCEPTABLE TARGET</p> <p>2. MEETS THE ACCEPTABLE TARGET</p> <p>3. DOES NOT MEET THE ACCEPTABLE TARGET</p> <p>4. INSUFFICIENT DATA</p>

Direct Measure 1: HCA421 Week 5 Assignment 1	70% or more BA Health Care Administration records must be at the “Proficient” or “Distinguished” level on the evaluation of the content criteria mapped to this PLO.	1487	1943	76.5%	EXCEEDS THE ACCEPTABLE TARGET
Direct Measure 2: HCA460 Week 4 Assignment	70% or more BA Health Care Administration records must be at the “Proficient” or “Distinguished” level on the evaluation of the content criteria mapped to this PLO.	3160	4319	73.2%	EXCEEDS THE ACCEPTABLE TARGET

OVERALL RECOMMENDATIONS

Overall, it is recommended that the Program Chair for the Bachelor of Arts in Health Care Administration review the assessment plans (including measures used, alignment mapping, and targets set) and Curriculum Map in preparation for the 2022-2023 assessment cycle. This will determine the appropriateness of the assignments and mapping for each PLO. Also, it is recommended to align assessment plan action items with program review action items where appropriate.

ANNUAL ASSESSMENT PLAN ACTION ITEM STATUS REPORT				
OUTCOME	MEASURE	KEY/RESPONSIBLE PERSONNEL	STATUS	ANTICIPATED DATE OF COMPLETION
PLO 3 - Examine the provision of healthcare services within a regulatory environment.	HCA 205 Final Presentation	Course Lead	Not Started	12/31/2023
Action Details	HCA 205 was recently revised. Course lead will monitor the course failure and drop rates. Course lead will review final presentation assignment and determine if edits are needed to the assignment instructions.			