

BA HEALTH CARE ADMINISTRATION ANNUAL ASSESSMENT PLAN & FINDINGS 2022-2023 ACADEMIC YEAR

2022 – 2023 CURRICULUM MAP

	PLO 1	PLO 2	PLO 3	PLO 4	PLO 5	PLO 6	PLO 7
	Analyze the legal and ethical issues of healthcare systems.	Explore cultural and social-demographic variables influencing the delivery of healthcare services.	Examine the provision of healthcare services within a regulatory environment.	Analyze the major financing systems of the U.S. healthcare services.	Analyze the major forces driving change in the healthcare system.	Assess the major issues confronting community and public health services.	Apply the theoretical dimensions of leadership within the health care environment.
<i>HCA205: Introduction to Health Care</i>	I	I	I	I	I	I	I
<i>SOC313: Social Implications of Medical Issues</i>		R	R		R	R	
<i>BUS303: Human Resources Management</i>		R	R		R		R
<i>HCA322: Health Care Ethics and Medical Law</i>	R	R	R				
<i>HCA340: Managing in Health and Human Services</i>	R	R		R		R	R
<i>HCA375: Continuous Quality Monitoring and Accreditation</i>	R		R	R	R		R
<i>HCA415: Community and Public Health</i>	R	R	R	R	R	R	R
<i>HCA421: Health Care Planning and Evaluation</i>	R	R	R	R	R		R
<i>ACC281: Accounting Concepts for Health Care Professionals</i>	R		R		R	R	R
<i>HCA312: Health Care Finance</i>	R		R	R	R	R	R
<i>HCA430: Special Populations</i>	R	M	R	R		R	
<i>HCA460: Capstone</i>	M	M	M	M	M	M	M

I (Introduced), R (Reinforced), or M (Mastered).

ANNUAL ASSESSMENT PLAN FINDINGS

PLO 1 - Analyze the legal and ethical issues of healthcare systems.

MEASURE	ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS OBSERVED	ASSESSMENT RESULTS: PERCENTAGE OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	ASSESSMENT RESULTS: 1. EXCEEDS THE ACCEPTABLE TARGET 2. MEETS THE ACCEPTABLE TARGET 3. DOES NOT MEET THE ACCEPTABLE TARGET 4. INSUFFICIENT DATA
Direct Measure 1: HCA322 Week 4 Assignment	70% or more BA Health Care Administration records must be at the “Proficient” or “Distinguished” level on the evaluation of the content criteria mapped to this PLO.	1053	1309	80.4%	EXCEEDS THE ACCEPTABLE TARGET
Direct Measure 2: HCA375 Week 4 Assignment 1	70% or more BA Health Care Administration records must be at the “Proficient” or “Distinguished” level on the evaluation of the content criteria mapped to this PLO.	1350	1634	82.6%	EXCEEDS THE ACCEPTABLE TARGET
Direct Measure 3: HCA460 Week 4 Assignment	70% or more BA Health Care Administration records must be at the “Proficient” or “Distinguished” level on the evaluation of the content criteria mapped to this PLO.	2843	3480	81.7%	EXCEEDS THE ACCEPTABLE TARGET

PLO 2 - Explore cultural and social-demographic variables influencing the delivery of healthcare services.

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MEASURE	ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS OBSERVED	ASSESSMENT RESULTS: PERCENTAGE OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	ASSESSMENT RESULTS: 1. EXCEEDS THE ACCEPTABLE TARGET 2. MEETS THE ACCEPTABLE TARGET 3. DOES NOT MEET THE ACCEPTABLE TARGET 4. INSUFFICIENT DATA
Direct Measure 1: HCA460 Week 4 Assignment	70% or more BA Health Care Administration records must be at the "Proficient" or "Distinguished" level on the evaluation of the content criteria mapped to this PLO.	2843	3480	81.7%	EXCEEDS THE ACCEPTABLE TARGET
PLO 3 - Examine the provision of healthcare services within a regulatory environment.					
MEASURE	ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS OBSERVED	ASSESSMENT RESULTS: PERCENTAGE OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	ASSESSMENT RESULTS: 1. EXCEEDS THE ACCEPTABLE TARGET 2. MEETS THE ACCEPTABLE TARGET 3. DOES NOT MEET THE ACCEPTABLE TARGET 4. INSUFFICIENT DATA

Direct Measure 1: HCA205 Final Presentation	70% or more BA Health Care Administration records must be at the “Proficient” or “Distinguished” level on the evaluation of the content criteria mapped to this PLO.	1380	1907	72.4%	EXCEEDS THE ACCEPTABLE TARGET
Direct Measure 2: HCA460 Week 4 Assignment	70% or more BA Health Care Administration records must be at the “Proficient” or “Distinguished” level on the evaluation of the content criteria mapped to this PLO.	2843	3480	81.7%	EXCEEDS THE ACCEPTABLE TARGET
PLO 4 - Analyze the major financing systems of the U.S. healthcare services.					
MEASURE	ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS OBSERVED	ASSESSMENT RESULTS: PERCENTAGE OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	ASSESSMENT RESULTS: 1. EXCEEDS THE ACCEPTABLE TARGET 2. MEETS THE ACCEPTABLE TARGET 3. DOES NOT MEET THE ACCEPTABLE TARGET 4. INSUFFICIENT DATA
Direct Measure 1: HCA421 Week 5 Assignment 1	70% or more BA Health Care Administration records must be at the “Proficient” or “Distinguished” level on the evaluation of the content criteria mapped to this PLO.	2088	2422	86.2%	EXCEEDS THE ACCEPTABLE TARGET
Direct Measure 2: HCA460 Week 4 Assignment	70% or more BA Health Care Administration records must be at the “Proficient” or “Distinguished” level on the evaluation of the content criteria mapped to this PLO.	2843	3480	81.7%	EXCEEDS THE ACCEPTABLE TARGET

PLO 5 - Analyze the major forces driving change in the healthcare system.					
MEASURE	ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS OBSERVED	ASSESSMENT RESULTS: PERCENTAGE OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	ASSESSMENT RESULTS: 1. EXCEEDS THE ACCEPTABLE TARGET 2. MEETS THE ACCEPTABLE TARGET 3. DOES NOT MEET THE ACCEPTABLE TARGET 4. INSUFFICIENT DATA
Direct Measure 1: HCA421 Week 3 Assignment	70% or more BA Health Care Administration records must be at the “Proficient” or “Distinguished” level on the evaluation of the content criteria mapped to this PLO.	1817	2165	83.9%	EXCEEDS THE ACCEPTABLE TARGET
Direct Measure 2: HCA460 Week 4 Assignment	70% or more BA Health Care Administration records must be at the “Proficient” or “Distinguished” level on the evaluation of the content criteria mapped to this PLO.	2843	3480	81.7%	EXCEEDS THE ACCEPTABLE TARGET
PLO 6 - Assess the major issues confronting community and public health services.					
MEASURE	ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS MEETING	TOTAL NUMBER OF STUDENT RECORDS OBSERVED	ASSESSMENT RESULTS: PERCENTAGE OF STUDENT RECORDS	ASSESSMENT RESULTS: 1. EXCEEDS THE ACCEPTABLE TARGET

		ACCEPTABLE TARGET		MEETING ACCEPTABLE TARGET	2. MEETS THE ACCEPTABLE TARGET 3. DOES NOT MEET THE ACCEPTABLE TARGET 4. INSUFFICIENT DATA
Direct Measure 1: HCA460 Week 4 Assignment	70% or more BA Health Care Administration records must be at the “Proficient” or “Distinguished” level on the evaluation of the content criteria mapped to this PLO.	2843	3480	81.7%	EXCEEDS THE ACCEPTABLE TARGET
PLO 7 - Apply the theoretical dimensions of leadership within the health care environment.					
MEASURE	ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS OBSERVED	ASSESSMENT RESULTS: PERCENTAGE OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	ASSESSMENT RESULTS: 1. EXCEEDS THE ACCEPTABLE TARGET 2. MEETS THE ACCEPTABLE TARGET 3. DOES NOT MEET THE ACCEPTABLE TARGET 4. INSUFFICIENT DATA
Direct Measure 1: HCA421 Week 5 Assignment 1	70% or more BA Health Care Administration records must be at the “Proficient” or “Distinguished” level on the evaluation of the content criteria mapped to this PLO.	2088	2422	82.9%	EXCEEDS THE ACCEPTABLE TARGET
Direct Measure 2: HCA460 Week 4 Assignment	70% or more BA Health Care Administration records must be at the “Proficient” or	2843	3480	81.7%	EXCEEDS THE ACCEPTABLE TARGET

	“Distinguished” level on the evaluation of the content criteria mapped to this PLO.				
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OVERALL RECOMMENDATIONS

Overall, it is recommended that the Program Chair for the Bachelor of Arts in Health Care Administration review the assessment plans (including measures used, alignment mapping, and targets set) and Curriculum Map in preparation for the 2023-2024 assessment cycle. This will determine the appropriateness of the assignments and mapping for each PLO.

ANNUAL ASSESSMENT PLAN ACTION ITEM STATUS REPORT

OUTCOME	MEASURE	KEY/RESPONSIBLE PERSONNEL	STATUS	ANTICIPATED DATE OF COMPLETION
PLO 1-7	PLO 1-7	Faculty revising each course. Dr. Bill Ballard – HCA 312 and Dr. Lynne Trevisan -SOC 313	Not Started	June 30, 2024
Action Details	Review Waypoint Rubrics accurately assess assignment and discussion instructions in HCA 312 and SOC 313.			