BA HEALTH AND HUMAN SERVICES ANNUAL ASSESSMENT PLAN & FINDINGS
2021-2022 ACADEMIC YEAR

2021 – 2022 CURRICULUM MAP

	PLO 1 Analyze health and human services delivery from political, socioeconomic, and psychosocial perspectives.	PLO 2 Evaluate social and human delivery systems at the individual, family, group, organization, and community levels.	PLO 3 Analyze social problems within the context of health care environments.	PLO 4 Evaluate ethical issues and challenges inherent in the provision of health and human services.	PLO 5 Analyze human behaviors within the health and human services context.	PLO 6 Evaluate health and human services issues, challenges, and interventions.	PLO 7 Discuss the provision of health and human services from multi-cultural perspectives.	PLO 8 Identify effective communication components and strategies with diverse health and human services constituents.
HHS201: Introduction to Human Service	I	I	I	I	I	I	I	I
HHS207: Communication Skills for Health and Human Service Personnel		I				R		R
HHS310: Health and Human Services Culture: The Helping Relationship			I	R	I	R	R	R
HCA205: Introduction to Health Care	R	R	R			R	R	R
SOC313: Social Implications of Medical Issues	R	R	R			R		
HCA415: Community and Public Health	R			R		R	R	R
HHS320: Cultural Awareness in the Human Services	M			M	M	M	M	R
SOC302: Social Problems & Social Actions	R	R	R			R	R	
HHS435: Contemporary Issues, Trends, Health Law Ethics in Health and Human Services	M			M		M		
HIM301: Introduction to Health Informatics								R

HHS460: Research Methods in the Health and Human Services	R	R	R	R	R	R	R	R
HHS497: Health and Human Services Capstone	M	M	M	M	M	M	M	M

I (Introduced), **R** (Reinforced), or **M** (Mastered).

ANNUAL ASSESSMENT PLAN FINDINGS					
PLO 1 - Analyze health and human services delivery from political, socioeconomic, and psychosocial perspectives.					
MEASURE	ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS OBSERVED	ASSESSMENT RESULTS: PERCENTAGE OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	ASSESSMENT RESULTS: 1. EXCEEDS THE ACCEPTABLE TARGET 2. MEETS THE ACCEPTABLE TARGET 3. DOES NOT MEET THE ACCEPTABLE TARGET 4. INSUFFICIENT DATA
Direct Measure 1: HHS320 Final Paper	70% or more BA Health and Human Services records must be at the "Proficient" or "Distinguished" level on the evaluation of the content criteria mapped to this PLO.	181	212	85.4%	**EXCEEDS THE ACCEPTABLE TARGET**
Direct Measure 2: HHS497 Capstone Final Paper	70% or more BA Health and Human Services records must be at the "Proficient" or "Distinguished" level on the evaluation of the content criteria mapped to this PLO.	367	416	88.2%	**EXCEEDS THE ACCEPTABLE TARGET**
PLO 2 - Evaluate social and human delivery systems at the individual, family, group, organization, and community levels.					

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Direct Measure 1: HHS497 Capstone Final Paper	70% or more BA Health and Human Services records must be at the "Proficient" or "Distinguished" level on the evaluation of the content criteria mapped to this PLO.	367	416	88.2%	**EXCEEDS THE ACCEPTABLE TARGET**
Direct Measure 2: SOC313 Week 4 Research Paper	70% or more BA Health and Human Services records must be at the "Proficient" or "Distinguished" level on the evaluation of the content criteria mapped to this PLO.	616	853	72.2%	**EXCEEDS THE ACCEPTABLE TARGET**
PLO 3 - Analyze social problems within the context of health care environments.					
MEASURE	ACCEPTABLE TARGET				

		TOTAL NUMBER OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS OBSERVED	ASSESSMENT RESULTS: PERCENTAGE OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	ASSESSMENT RESULTS: 1. EXCEEDS THE ACCEPTABLE TARGET 2. MEETS THE ACCEPTABLE TARGET 3. DOES NOT MEET THE ACCEPTABLE TARGET 4. INSUFFICIENT DATA
Direct Measure 1: HHS497 Capstone Final Paper	70% or more BA Health and Human Services records must be at the "Proficient" or "Distinguished" level on the evaluation of the content criteria mapped to this PLO.	367	416	88.2%	**EXCEEDS THE ACCEPTABLE TARGET**
Direct Measure 2: SOC313 Week 4 Research Paper	70% or more BA Health and Human Services records must be at the "Proficient" or "Distinguished" level on the evaluation of the content criteria mapped to this PLO.	616	853	72.2%	**EXCEEDS THE ACCEPTABLE TARGET**

PLO 4 - Evaluate ethical issues and challenges inherent in the provision of health and human services.

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Direct Measure 1: HHS320 Final Paper	70% or more BA Health and Human Services records must be at the "Proficient" or "Distinguished" level on the evaluation of the content criteria mapped to this PLO.	172	214	80.4%	**EXCEEDS THE ACCEPTABLE TARGET**
Direct Measure 2: HHS497 Capstone Final Paper	70% or more BA Health and Human Services records must be at the "Proficient" or "Distinguished" level on the evaluation of the content criteria mapped to this PLO.	367	416	88.2%	**EXCEEDS THE ACCEPTABLE TARGET**

PLO 5 - Analyze human behaviors within the health and human services context.

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Direct Measure 1: HHS310 Final Paper	70% or more BA Health and Human Services records must be at the "Proficient" or "Distinguished" level on the evaluation of the content criteria mapped to this PLO.	201	348	57.8%	**DOES NOT MEET THE ACCEPTABLE TARGET**
Direct Measure 2: HHS320 Final Paper	70% or more BA Health and Human Services records must be at the "Proficient" or "Distinguished" level on the evaluation of the content criteria mapped to this PLO.	119	142	83.8%	**EXCEEDS THE ACCEPTABLE TARGET**

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Direct Measure 3: HHS497 Capstone Final Paper	70% or more BA Health and Human Services records must be at the "Proficient" or "Distinguished" level on the evaluation of the content criteria mapped to this PLO.	367	416	88.2%	**EXCEEDS THE ACCEPTABLE TARGET**

PLO 6 - Evaluate health and human services issues, challenges, and interventions.

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Direct Measure 1: HHS497 Capstone Final Paper	70% or more BA Health and Human Services records must be at the "Proficient" or "Distinguished" level on the evaluation of the content criteria mapped to this PLO.	367	416	88.2%	**EXCEEDS THE ACCEPTABLE TARGET**
Direct Measure 2: HHS435 Final Paper	70% or more BA Health and Human Services records must be at the "Proficient" or	N/A	N/A	N/A	**N/A**

	"Distinguished" level on the evaluation of the content criteria mapped to this PLO.				
PLO 7 - Discuss the provision of health and human services from multi-cultural perspectives.					
MEASURE	**ACCEPTABLE TARGET**	**TOTAL NUMBER OF STUDENT RECORDS MEETING ACCEPTABLE TARGET**	**TOTAL NUMBER OF STUDENT RECORDS OBSERVED**	**ASSESSMENT RESULTS:** **PERCENTAGE OF STUDENT RECORDS MEETING ACCEPTABLE TARGET**	**ASSESSMENT RESULTS:** **1. EXCEEDS THE ACCEPTABLE TARGET** **2. MEETS THE ACCEPTABLE TARGET** **3. DOES NOT MEET THE ACCEPTABLE TARGET** **4. INSUFFICIENT DATA**
Direct Measure 1: HHS320 Final Paper	70% or more BA Health and Human Services records must be at the "Proficient" or "Distinguished" level on the evaluation of the content criteria mapped to this PLO.	205	260	78.8%	**EXCEEDS THE ACCEPTABLE TARGET**
Direct Measure 2: HHS497 Capstone Final Paper	70% or more BA Health and Human Services records must be at the "Proficient" or "Distinguished" level on the evaluation of the content criteria mapped to this PLO.	367	416	88.2%	**EXCEEDS THE ACCEPTABLE TARGET**
PLO 8 - Identify effective communication components and strategies with diverse health and human services constituents.					

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Direct Measure 1: HHS497 Capstone Final Paper	70% or more BA Health and Human Services records must be at the "Proficient" or "Distinguished" level on the evaluation of the content criteria mapped to this PLO.	367	416	88.2%	**EXCEEDS THE ACCEPTABLE TARGET**
Direct Measure 2: HHS320 Final Assignment	70% or more BA Health and Human Services records must be at the "Proficient" or "Distinguished" level on the evaluation of the content criteria mapped to this PLO.	114	130	87.7%	**EXCEEDS THE ACCEPTABLE TARGET**
OVERALL RECOMMENDATIONS					

> Overall, it is recommended that the Program Chair for the Bachelor of Arts in Health and Human Services review the assessment plans (including measures used, alignment mapping, and targets set) and Curriculum Map in preparation for the 2022-2023 assessment cycle. This will determine the appropriateness of the assignments and mapping for each PLO.

ANNUAL ASSESSMENT PLAN ACTION ITEM STATUS REPORT				
OUTCOME	**MEASURE**	**KEY/RESPONSIBLE PERSONNEL**	**STATUS**	**ANTICIPATED DATE OF COMPLETION**
PLO 6	HHS 435 final paper	Program Lead	In progress	6 months
Action Details	Uplifting course and will add in mapping for HHS 435 to PLO 6 in final assignment.			
OUTCOME	**MEASURE**	**KEY/RESPONSIBLE PERSONNEL**	**STATUS**	**ANTICIPATED DATE OF COMPLETION**
All	N/A	Program Lead	Not started	6 months
Action Details	Update of course order in catalog and website.			
OUTCOME	**MEASURE**	**KEY/RESPONSIBLE PERSONNEL**	**STATUS**	**ANTICIPATED DATE OF COMPLETION**
PLO 4	HHS 435 final paper	Program Lead	In progress	6 months
Action Details	Map final paper to PLO 4 in course uplift.			
OUTCOME	**MEASURE**	**KEY/RESPONSIBLE PERSONNEL**	**STATUS**	**ANTICIPATED DATE OF COMPLETION**
All	N/A	Program Lead	Not started	1 year
Action Details	Revise curriculum map.			
OUTCOME	**MEASURE**	**KEY/RESPONSIBLE PERSONNEL**	**STATUS**	**ANTICIPATED DATE OF COMPLETION**
PLO 5	HHS 310 final paper	Course Lead	Not started	9 months
Action Details	Uplift HHS 310 and improve the final paper.			
OUTCOME	**MEASURE**	**KEY/RESPONSIBLE PERSONNEL**	**STATUS**	**ANTICIPATED DATE OF COMPLETION**
PLO 1	HHS 435 Week 2 Assignment	Course Lead	In Progress	6 months
Action Details	Map week 2 assignment to PLO 4 in course uplift.			