

## BA HEALTH AND HUMAN SERVICES ANNUAL ASSESSMENT PLAN & FINDINGS 2022-2023 ACADEMIC YEAR

### 2022 – 2023 CURRICULUM MAP

	<b>PLO 1</b>	<b>PLO 2</b>	<b>PLO 3</b>	<b>PLO 4</b>	<b>PLO 5</b>	<b>PLO 6</b>	<b>PLO 7</b>	<b>PLO 8</b>
	Analyze health and human services delivery from political, socioeconomic, and psychosocial perspectives.	Evaluate social and human delivery systems at the individual, family, group, organization, and community levels.	Analyze social problems within the context of health care environments.	Evaluate ethical issues and challenges inherent in the provision of health and human services.	Analyze human behaviors within the health and human services context.	Evaluate health and human services issues, challenges, and interventions.	Discuss the provision of health and human services from multi-cultural perspectives.	Identify effective communication components and strategies with diverse health and human services constituents.
<i>HHS201: Introduction to Human Service</i>	<b>I</b>	<b>I</b>	<b>I</b>	<b>I</b>	<b>I</b>	<b>I</b>	<b>I</b>	<b>I</b>
<i>HHS207: Communication Skills for Health and Human Service Personnel</i>		<b>I</b>				<b>R</b>		<b>R</b>
<i>HHS310: Health and Human Services Culture: The Helping Relationship</i>			<b>I</b>	<b>R</b>	<b>I</b>	<b>R</b>	<b>R</b>	<b>R</b>
<i>HCA205: Introduction to Health Care</i>	<b>R</b>	<b>R</b>	<b>R</b>			<b>R</b>	<b>R</b>	<b>R</b>
<i>SOC313: Social Implications of Medical Issues</i>	<b>R</b>	<b>R</b>	<b>R</b>			<b>R</b>		
<i>HCA415: Community and Public Health</i>	<b>R</b>			<b>R</b>		<b>R</b>	<b>R</b>	<b>R</b>
<i>HHS320: Cultural Awareness in the Human Services</i>	<b>M</b>			<b>M</b>	<b>M</b>	<b>M</b>	<b>M</b>	<b>R</b>
<i>SOC302: Social Problems &amp; Social Actions</i>	<b>R</b>	<b>R</b>	<b>R</b>			<b>R</b>	<b>R</b>	
<i>HHS435: Contemporary Issues, Trends, Health Law Ethics in Health and Human Services</i>	<b>M</b>			<b>M</b>		<b>M</b>		
<i>HIM301: Introduction to Health Informatics</i>								<b>R</b>

<i>HHS460: Research Methods in the Health and Human Services</i>	<b>R</b>							
<i>HHS497: Health and Human Services Capstone</i>	<b>M</b>							

**I** (Introduced), **R** (Reinforced), or **M** (Mastered).

**ANNUAL ASSESSMENT PLAN FINDINGS**

**PLO 1 - Analyze health and human services delivery from political, socioeconomic, and psychosocial perspectives.**

MEASURE	ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS OBSERVED	ASSESSMENT RESULTS: PERCENTAGE OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	ASSESSMENT RESULTS: 1. EXCEEDS THE ACCEPTABLE TARGET 2. MEETS THE ACCEPTABLE TARGET 3. DOES NOT MEET THE ACCEPTABLE TARGET 4. INSUFFICIENT DATA
Direct Measure 1: HHS320 Final Paper	70% or more BA Health and Human Services records must be at the “Proficient” or “Distinguished” level on the evaluation of the content criteria mapped to this PLO.	393	508	77.4%	EXCEEDS THE ACCEPTABLE TARGET
Direct Measure 2: HHS497 Capstone Final Paper	70% or more BA Health and Human Services records must be at the “Proficient” or “Distinguished” level on the evaluation of the content criteria mapped to this PLO.	267	308	86.7%	EXCEEDS THE ACCEPTABLE TARGET

**PLO 2 - Evaluate social and human delivery systems at the individual, family, group, organization, and community levels.**

MEASURE	ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS	TOTAL NUMBER OF STUDENT	ASSESSMENT RESULTS:	ASSESSMENT RESULTS:
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		MEETING ACCEPTABLE TARGET	RECORDS OBSERVED	PERCENTAGE OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	1. EXCEEDS THE ACCEPTABLE TARGET 2. MEETS THE ACCEPTABLE TARGET 3. DOES NOT MEET THE ACCEPTABLE TARGET 4. INSUFFICIENT DATA
Direct Measure 1: HHS497 Capstone Final Paper	70% or more BA Health and Human Services records must be at the “Proficient” or “Distinguished” level on the evaluation of the content criteria mapped to this PLO.	267	308	86.7%	EXCEEDS THE ACCEPTABLE TARGET
Direct Measure 2: SOC313 Week 4 Research Paper	70% or more BA Health and Human Services records must be at the “Proficient” or “Distinguished” level on the evaluation of the content criteria mapped to this PLO.	580	809	71.7%	EXCEEDS THE ACCEPTABLE TARGET
<b>PLO 3 - Analyze social problems within the context of health care environments.</b>					
MEASURE	ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS OBSERVED	ASSESSMENT RESULTS: PERCENTAGE OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	ASSESSMENT RESULTS: 1. EXCEEDS THE ACCEPTABLE TARGET 2. MEETS THE ACCEPTABLE TARGET 3. DOES NOT MEET THE ACCEPTABLE TARGET

PLO 4 - Evaluate ethical issues and challenges inherent in the provision of health and human services.					
MEASURE	ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS OBSERVED	ASSESSMENT RESULTS: PERCENTAGE OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	ASSESSMENT RESULTS: 1. EXCEEDS THE ACCEPTABLE TARGET 2. MEETS THE ACCEPTABLE TARGET 3. DOES NOT MEET THE ACCEPTABLE TARGET 4. INSUFFICIENT DATA
Direct Measure 1: HHS497 Capstone Final Paper	70% or more BA Health and Human Services records must be at the “Proficient” or “Distinguished” level on the evaluation of the content criteria mapped to this PLO.	267	308	86.7%	EXCEEDS THE ACCEPTABLE TARGET
Direct Measure 2: SOC313 Week 4 Research Paper	70% or more BA Health and Human Services records must be at the “Proficient” or “Distinguished” level on the evaluation of the content criteria mapped to this PLO.	580	809	71.7%	EXCEEDS THE ACCEPTABLE TARGET
Direct Measure 1: HHS320 Final Paper	70% or more BA Health and Human Services records must be at the “Proficient” or “Distinguished” level on the evaluation of the content criteria mapped to this PLO.	379	509	74.5%	EXCEEDS THE ACCEPTABLE TARGET

Direct Measure 2: HHS497 Capstone Final Paper	70% or more BA Health and Human Services records must be at the “Proficient” or “Distinguished” level on the evaluation of the content criteria mapped to this PLO.	267	308	86.7%	<b>EXCEEDS THE ACCEPTABLE TARGET</b>
<b>PLO 5 - Analyze human behaviors within the health and human services context.</b>					
<b>MEASURE</b>	<b>ACCEPTABLE TARGET</b>	<b>TOTAL NUMBER OF STUDENT RECORDS MEETING ACCEPTABLE TARGET</b>	<b>TOTAL NUMBER OF STUDENT RECORDS OBSERVED</b>	<b>ASSESSMENT RESULTS: PERCENTAGE OF STUDENT RECORDS MEETING ACCEPTABLE TARGET</b>	<b>ASSESSMENT RESULTS:</b> 1. EXCEEDS THE ACCEPTABLE TARGET 2. MEETS THE ACCEPTABLE TARGET 3. DOES NOT MEET THE ACCEPTABLE TARGET 4. INSUFFICIENT DATA
Direct Measure 1: HHS310 Final Paper	70% or more BA Health and Human Services records must be at the “Proficient” or “Distinguished” level on the evaluation of the content criteria mapped to this PLO.	192	281	68.3%	<b>DOES NOT MEET THE ACCEPTABLE TARGET</b>
Direct Measure 2: HHS320 Final Paper	70% or more BA Health and Human Services records must be at the “Proficient” or “Distinguished” level on the evaluation of the content criteria mapped to this PLO.	264	339	77.9%	<b>EXCEEDS THE ACCEPTABLE TARGET</b>

Direct Measure 3: HHS497 Capstone Final Paper	70% or more BA Health and Human Services records must be at the “Proficient” or “Distinguished” level on the evaluation of the content criteria mapped to this PLO.	267	308	86.7%	<b>EXCEEDS THE ACCEPTABLE TARGET</b>
<b>PLO 6 - Evaluate health and human services issues, challenges, and interventions.</b>					
<b>MEASURE</b>	<b>ACCEPTABLE TARGET</b>	<b>TOTAL NUMBER OF STUDENT RECORDS MEETING ACCEPTABLE TARGET</b>	<b>TOTAL NUMBER OF STUDENT RECORDS OBSERVED</b>	<b>ASSESSMENT RESULTS: PERCENTAGE OF STUDENT RECORDS MEETING ACCEPTABLE TARGET</b>	<b>ASSESSMENT RESULTS: 1. EXCEEDS THE ACCEPTABLE TARGET 2. MEETS THE ACCEPTABLE TARGET 3. DOES NOT MEET THE ACCEPTABLE TARGET 4. INSUFFICIENT DATA</b>
Direct Measure 1: HHS497 Capstone Final Paper	70% or more BA Health and Human Services records must be at the “Proficient” or “Distinguished” level on the evaluation of the content criteria mapped to this PLO.	267	308	86.7%	<b>EXCEEDS THE ACCEPTABLE TARGET</b>
Direct Measure 2: HHS435 Final Paper	70% or more BA Health and Human Services records must be at the “Proficient” or “Distinguished” level on the evaluation of the content criteria mapped to this PLO.	78	110	70.9%	<b>MEETS THE ACCEPTABLE TARGET</b>
<b>PLO 7 - Discuss the provision of health and human services from multi-cultural perspectives.</b>					

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Direct Measure 1: HHS320 Final Paper	70% or more BA Health and Human Services records must be at the “Proficient” or “Distinguished” level on the evaluation of the content criteria mapped to this PLO.	205	260	78.8%	EXCEEDS THE ACCEPTABLE TARGET
Direct Measure 2: HHS497 Capstone Final Paper	70% or more BA Health and Human Services records must be at the “Proficient” or “Distinguished” level on the evaluation of the content criteria mapped to this PLO.	267	308	86.7%	EXCEEDS THE ACCEPTABLE TARGET
<b>PLO 8 - Identify effective communication components and strategies with diverse health and human services constituents.</b>					
MEASURE	ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS OBSERVED	ASSESSMENT RESULTS: PERCENTAGE OF STUDENT RECORDS MEETING	ASSESSMENT RESULTS: 1. EXCEEDS THE ACCEPTABLE TARGET 2. MEETS THE ACCEPTABLE TARGET

				ACCEPTABLE TARGET	3. DOES NOT MEET THE ACCEPTABLE TARGET 4. INSUFFICIENT DATA
Direct Measure 1: HHS497 Capstone Final Paper	70% or more BA Health and Human Services records must be at the “Proficient” or “Distinguished” level on the evaluation of the content criteria mapped to this PLO.	267	308	86.7%	EXCEEDS THE ACCEPTABLE TARGET
Direct Measure 2: HHS320 Final Assignment	70% or more BA Health and Human Services records must be at the “Proficient” or “Distinguished” level on the evaluation of the content criteria mapped to this PLO.	114	130	87.7%	EXCEEDS THE ACCEPTABLE TARGET

**OVERALL RECOMMENDATIONS**

Overall, it is recommended that the Program Chair for the Bachelor of Arts in Health and Human Services review the assessment plans (including measures used, alignment mapping, and targets set) and Curriculum Map in preparation for the 2023-2024 assessment cycle. This will determine the appropriateness of the assignments and mapping for each PLO.

**ANNUAL ASSESSMENT PLAN ACTION ITEM STATUS REPORT**

OUTCOME	MEASURE	KEY/RESPONSIBLE PERSONNEL	STATUS	ANTICIPATED DATE OF COMPLETION
PLO5	HHS310 Final Paper	Cara Metz	Completed	10/3/23
<b>Action Details</b>	This course was updated, and the final paper was changed. The course will run for the first time on 10/3/23. Data will be reviewed in the 23-24 assessment plan.			
OUTCOME	MEASURE	KEY/RESPONSIBLE PERSONNEL	STATUS	ANTICIPATED DATE OF COMPLETION
PLO7	HHS320 Final Paper	Assessment Specialist	Incomplete	1/8/24
<b>Action Details</b>	Update alignment so PLO7 is shown to be measured by “Identifies the Issue Being Advocated for and Analyzes Why This Area is Important For Advocacy, Including Facts, Statistics, and Stories That Show the Need For This Work” and “Explains How One’s Plan for Advocacy Will Improve the Area Identified” and “Creates an Action Plan for Advocacy, Including at Least Two Goals, at Least Three Steps to Take to Accomplish These Goals, and Organizations and People That Could Help Meet the Goals”			
OUTCOME	MEASURE	KEY/RESPONSIBLE PERSONNEL	STATUS	ANTICIPATED DATE OF COMPLETION

PLO8	HHS320 Final Assignment	Assessment Specialist	Incomplete	1/8/24
<b>Action Details</b>	Replace HHS320 with HHS310 final assignment starting 10/3/23. This assignment will have a demonstration of communication skills, which will better assess this ability.			