MASTER OF ARTS HEALTH CARE ADMINISTRATION ANNUAL ASSESSMENT PLAN & FINDINGS
2018-2019 ACADEMIC YEAR

	PLO 1 *Apply health care financial and accounting concepts in organizational decision making.*	PLO 2 *Apply principles of leadership in the developing of strategic goals, achieving organizational outcomes, and modeling professional values.*	PLO 3 *Formulate health care decisions consistent with legal and ethical standards.*	PLO 4 *Utilize health care information technology and statistical reasoning in organizational planning and decision-making.*	PLO 5 *Demonstrate sensitivity to diversity in the health care setting.*	PLO 6 *Evaluate health care outcomes using quality improvement and risk standards.*	PLO 7 *Apply health care economic perspectives in the interpretation of health policy.*	PLO 8 *Apply problem-solving approaches in the resolution of health care issues.*	PLO 9 *Communicate the responsibility of a health care professional remaining current in their professional knowledge.*
MHA601: Principles of Health Care Administration	I	I	I	I	I	I	I	I	I
MHA610: Introduction to BioStatistics				I			I	I	
MHA605: Business Intelligence		R	R	R				R	
MHA612: Financial and Managerial Accounting	R		R			R			
MHA616 Health Care Management Information Systems	R	R	R	R	R	R	R	R	
MHA618: Health Economics					R		R	R	R
MHA620: Health Policy Analyses		R	R	R	R	R	R	R	
MHA622: Health Care Ethics & Law		R	R					R	R

MHA624: Continuous Quality Improvements and Risk Management	R	R	R	R	R	R			R
MHA626: Strategic Planning & Marketing in Health Care	R	R	R	R	R		R	R	
MHA628: Managed Care & Contractual Services	R	R	R	R	R	R	R	R	
MHA690: Health Care Capstone	M	M	M	M	M	M	M	M	M

I (Introduced), **R** (Reinforced), or **M** (Mastered).

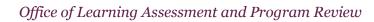| ANNUAL ASSESSMENT PLAN FINDINGS					
PLO 1 - Apply health care financial and accounting concepts in organizational decision making.					
MEASURE	**ACCEPTABLE TARGET**	**TOTAL NUMBER OF STUDENT RECORDS MEETING ACCEPTABLE TARGET**	**TOTAL NUMBER OF STUDENT RECORDS OBSERVED**	**ASSESSMENT RESULTS:** **PERCENTAGE OF STUDENT RECORDS MEETING ACCEPTABLE TARGET**	**ASSESSMENT RESULTS:** **1. EXCEEDS THE ACCEPTABLE TARGET** **2. MEETS THE ACCEPTABLE TARGET** **3. DOES NOT MEET THE ACCEPTABLE TARGET** **4. INSUFFICIENT DATA**
Direct Measure 1: MHA628 Final Paper	70% or more records must be at the "Proficient" or "Distinguished" level on the evaluation of the content criteria mapped to this PLO.	1231	1447	85.07%	EXCEEDS THE ACCEPTABLE TARGET

Direct Measure 2: MHA690 Research Paper	70% or more MA Health Care Administration records must be at the "Proficient" or "Distinguished" level on the evaluation of each MHA 690 Research Project rubric content criteria mapped at the Mastery level to PLO 1.	189	248	76.21%	EXCEEDS THE ACCEPTABLE TARGET

PLO 2 - Apply principles of leadership in the developing of strategic goals, achieving organizational outcomes, and modeling professional values.

MEASURE	ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS OBSERVED	ASSESSMENT RESULTS: PERCENTAGE OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	ASSESSMENT RESULTS: 1. EXCEEDS THE ACCEPTABLE TARGET 2. MEETS THE ACCEPTABLE TARGET 3. DOES NOT MEET THE ACCEPTABLE TARGET 4. INSUFFICIENT DATA
	70% or more MA Health Care Administration records must be at the "Proficient" or "Distinguished" level on the evaluation of	1570	1919	81.81%	EXCEEDS THE ACCEPTABLE TARGET

Direct Measure 1: MHA626 Final Paper	each MHA 626 Final Paper rubric content criteria mapped at the Reinforced level to PLO 2.				
Direct Measure 2: MHA690 Research Paper	70% or more MA Health Care Administration records must be at the "Proficient" or "Distinguished" level on the evaluation of each MHA 690 Research Project rubric content criteria mapped at the Mastery level to PLO 2.	893	1239	72.07%	EXCEEDS THE ACCEPTABLE TARGET
PLO 3 - Formulate health care decisions consistent with legal and ethical standards.					
MEASURE	**ACCEPTABLE TARGET**	**TOTAL NUMBER OF STUDENT RECORDS MEETING ACCEPTABLE TARGET**	**TOTAL NUMBER OF STUDENT RECORDS OBSERVED**	**ASSESSMENT RESULTS:** **PERCENTAGE OF STUDENT RECORDS MEETING ACCEPTABLE TARGET**	**ASSESSMENT RESULTS:** **1. EXCEEDS THE ACCEPTABLE TARGET** **2. MEETS THE ACCEPTABLE TARGET** **3. DOES NOT MEET THE ACCEPTABLE TARGET** **4. INSUFFICIENT DATA**

Direct Measure 1: MHA622 Final Paper	70% or more MA Health Care Administration records must be at the "Proficient" or "Distinguished" level on the evaluation of each MHA 622 Final Paper rubric content criteria mapped at the Reinforced level to PLO 3.	275	306	89.87%	EXCEEDS THE ACCEPTABLE TARGET
Direct Measure 2: MHA690 Research Paper	70% or more MA Health Care Administration records must be at the "Proficient" or "Distinguished" level on the evaluation of each MHA 690 Research Project rubric content criteria mapped at the Mastery level to PLO 3.	189	248	76.21%	EXCEEDS THE ACCEPTABLE TARGET

PLO 4 - Utilize health care information technology and statistical reasoning in organizational planning and decision-making.

MEASURE	ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS OBSERVED	ASSESSMENT RESULTS: PERCENTAGE OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	1. EXCEEDS THE ACCEPTABLE TARGET 2. MEETS THE ACCEPTABLE TARGET 3. DOES NOT MEET THE ACCEPTABLE TARGET 4. INSUFFICIENT DATA

Direct Measure 1: MHA610 Research Paper	70% or more MA Health Care Administration records must be at the "Proficient" or "Distinguished" level on the evaluation of each MHA 610 Research Paper rubric content criteria mapped to PLO 4.	N/A	N/A	N/A	DOES NOT MEET THE ACCEPTABLE TARGET
Direct Measure 2: MHA690 Research Paper	70% or more MA Health Care Administration records must be at the "Proficient" or "Distinguished" level on the evaluation of each MHA 690 Research Project rubric content criteria mapped at the Mastery level to PLO 4.	192	252	76.19%	INSUFFICIENT DATA

PLO 5 - Demonstrate sensitivity to diversity in the health care setting.

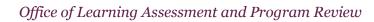| MEASURE	ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS OBSERVED	ASSESSMENT RESULTS: PERCENTAGE OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	ASSESSMENT RESULTS: 1. EXCEEDS THE ACCEPTABLE TARGET 2. MEETS THE ACCEPTABLE TARGET 3. DOES NOT MEET THE ACCEPTABLE TARGET

					4. INSUFFICIENT DATA
Direct Measure 1: MHA690 Research Paper	70% or more of MA Health Care Administration records must be at the "Proficient" or "Distinguished" level on the evaluation of each MHA 690 Research Project rubric content criteria mapped at the Mastery level to PLO 5.	189	248	76.21%	MEETS THE ACCEPTABLE TARGET

PLO 6 - Evaluate health care outcomes using quality improvement and risk standards.

MEASURE	ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS OBSERVED	ASSESSMENT RESULTS: PERCENTAGE OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	1. EXCEEDS THE ACCEPTABLE TARGET 2. MEETS THE ACCEPTABLE TARGET 3. DOES NOT MEET THE ACCEPTABLE TARGET 4. INSUFFICIENT DATA
Direct Measure 1: MHA601 Final Paper	70% or more MA Health Care Administration records must be at the "Proficient" or "Distinguished" level on the evaluation of each MHA 601 Final Paper rubric content criteria mapped to PLO 6.	252	302	83.44%	EXCEEDS THE ACCEPTABLE TARGET

		TOTAL NUMBER OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS OBSERVED	ASSESSMENT RESULTS: PERCENTAGE OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	ASSESSMENT RESULTS: 1. EXCEEDS THE ACCEPTABLE TARGET
Direct Measure 2: MHA690 Research Paper	70% or more of MA Health Care Administration records must be at the "Proficient" or "Distinguished" level on the evaluation of each MHA 690 Research Project rubric content criteria mapped at the Mastery level to PLO 6.	189	248	76.21%	EXCEEDS THE ACCEPTABLE TARGET

PLO 7 - Apply health care economic perspectives in the interpretation of health policy.

MEASURE	ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS OBSERVED	ASSESSMENT RESULTS: PERCENTAGE OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	ASSESSMENT RESULTS: 1. EXCEEDS THE ACCEPTABLE TARGET 2. MEETS THE ACCEPTABLE TARGET 3. DOES NOT MEET THE ACCEPTABLE TARGET 4. INSUFFICIENT DATA
	70% or more of MA Health Care Administration records must be at the "Proficient" or "Distinguished" level on the evaluation of each MHA 690 Research Project	189	248	76.21%	EXCEEDS THE ACCEPTABLE TARGET

Direct Measure 1: MHA690 Research Paper	rubric content criteria mapped at the Mastery level to PLO 7.				
PLO 8 - Apply problem-solving approaches in the resolution of health care issues.					
MEASURE	**ACCEPTABLE TARGET**	**TOTAL NUMBER OF STUDENT RECORDS MEETING ACCEPTABLE TARGET**	**TOTAL NUMBER OF STUDENT RECORDS OBSERVED**	**ASSESSMENT RESULTS:** **PERCENTAGE OF STUDENT RECORDS MEETING ACCEPTABLE TARGET**	**ASSESSMENT RESULTS:** **1. EXCEEDS THE ACCEPTABLE TARGET** **2. MEETS THE ACCEPTABLE TARGET** **3. DOES NOT MEET THE ACCEPTABLE TARGET** **4. INSUFFICIENT DATA**
Direct Measure 1: MHA690 Research Paper	70% of MHA 690 records must receive a basic, proficient, or distinguished evaluation on relevant content criteria mapped at the Mastery level to PLO 8.	189	248	76.21%	EXCEEDS THE ACCEPTABLE TARGET
PLO 9 - Communicate the responsibility of a health care professional remaining current in their professional knowledge.					

MEASURE	ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS OBSERVED	ASSESSMENT RESULTS: PERCENTAGE OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	ASSESSMENT RESULTS: 1. EXCEEDS THE ACCEPTABLE TARGET 2. MEETS THE ACCEPTABLE TARGET 3. DOES NOT MEET THE ACCEPTABLE TARGET 4. INSUFFICIENT DATA
Direct Measure 1: MHA601 Final Paper	70% or more MA Health Care Administration records must be at the "Proficient" or "Distinguished" level on the evaluation of each MHA 601 Final Paper rubric content criteria mapped to PLO 9.	N/A	N/A	N/A	INSUFFICIENT DATA
Direct Measure 2: MHA690 Research Project	70% or more MA Health Care Administration records must be at the "Proficient" or "Distinguished" level on the evaluation of each MHA 690 Research Project rubric content criteria mapped at the Mastery level to PLO 9.	N/A	N/A	N/A	INSUFFICIENT DATA

OVERALL RECOMMENDATIONS
Overall, it is recommended that the Program Chair for the Masters of Health Care Administration review the assessment plans (including measures used, alignment mapping, and targets set) and Curriculum Map in preparation for the 2019-2020 assessment cycle. This will determine the appropriateness of the assignments and mapping for each PLO.

ANNUAL ASSESSMENT PLAN ACTION ITEM STATUS REPORT				
OUTCOME	MEASURE	KEY/RESPONSIBLE PERSONNEL	STATUS	ANTICIPATED DATE OF COMPLETION
N/A				
OUTCOME	MEASURE	KEY/RESPONSIBLE PERSONNEL	STATUS	ANTICIPATED DATE OF COMPLETION
N/A				