

## MA HEALTH CARE ADMINISTRATION ANNUAL ASSESSMENT PLAN & FINDINGS 2021-2022 ACADEMIC YEAR

### 2021 – 2022 CURRICULUM MAP

	<b>PLO 1</b>	<b>PLO 2</b>	<b>PLO 3</b>	<b>PLO 4</b>	<b>PLO 5</b>	<b>PLO 6</b>	<b>PLO 7</b>	<b>PLO 8</b>	<b>PLO 9</b>
	Apply health care financial and accounting concepts in organizational decision making.	Apply principles of leadership in the developing of strategic goals, achieving organizational outcomes, and modeling professional values.	Formulate health care decisions consistent with legal and ethical standards.	Utilize health care information technology and statistical reasoning in organizational planning and decision-making.	Demonstrate sensitivity to diversity in the health care setting.	Evaluate health care outcomes using quality improvement and risk standards.	Apply health care economic perspectives in the interpretation of health policy.	Apply problem-solving approaches in the resolution of health care issues.	Communicate the responsibility of a health care professional remaining current in their professional knowledge.
<i>MHA601: Principles of Health Care Administration</i>	<b>I</b>	<b>I</b>	<b>I</b>	<b>I</b>	<b>I</b>	<b>I</b>	<b>I</b>	<b>I</b>	<b>I</b>
<i>MHA622: Health Care Ethics &amp; Law</i>			<b>R</b>					<b>R</b>	<b>R</b>
<i>MHA620: Health Policy Analyses</i>		<b>R</b>	<b>R</b>	<b>R</b>	<b>R</b>	<b>R</b>	<b>R</b>	<b>R</b>	
<i>MHA630: Global &amp; Population Health Comparative Systems</i>	<b>R</b>	<b>R</b>	<b>R</b>	<b>R</b>	<b>R</b>	<b>R</b>	<b>R</b>	<b>R</b>	
<i>MHA616 Health Care Management Information Systems</i>		<b>R</b>	<b>R</b>	<b>R</b>	<b>R</b>	<b>R</b>		<b>R</b>	<b>R</b>
<i>MHA605: Business Intelligence</i>	<b>R</b>	<b>R</b>	<b>R</b>	<b>R</b>	<b>R</b>	<b>R</b>		<b>R</b>	<b>R</b>

<i>MHA612: Financial and Managerial Accounting</i>	R					R			
<i>MHA618: Health Economics</i>					R		R	R	R
<i>MHA624: Continuous Quality Improvements and Risk Management</i>	R	R	R	R	R	R			M
<i>MHA628: Managed Care &amp; Contractual Services</i>	R	R	R	M	R	R	R	R	R
<i>MHA626: Strategic Planning &amp; Marketing in Health Care</i>	R	M	R	R	R		R	R	R
<i>MHA690: Health Care Capstone</i>	M	M	M	M	M	M	M	M	M

I (Introduced), R (Reinforced), or M (Mastered).

<b>ANNUAL ASSESSMENT PLAN FINDINGS</b>					
<b>PLO 1 - Apply health care financial and accounting concepts in organizational decision making.</b>					
<b>MEASURE</b>	<b>ACCEPTABLE TARGET</b>	<b>TOTAL NUMBER OF STUDENT RECORDS MEETING</b>	<b>TOTAL NUMBER OF STUDENT RECORDS OBSERVED</b>	<b>ASSESSMENT RESULTS: PERCENTAGE OF STUDENT RECORDS</b>	<b>ASSESSMENT RESULTS:</b>

		ACCEPTABLE TARGET		MEETING ACCEPTABLE TARGET	1. EXCEEDS THE ACCEPTABLE TARGET 2. MEETS THE ACCEPTABLE TARGET 3. DOES NOT MEET THE ACCEPTABLE TARGET 4. INSUFFICIENT DATA
Direct Measure 1: MHA628 Final Paper	70% or more records must be at the “Proficient” or “Distinguished” level on the evaluation of the content criteria mapped to this PLO.	984	1098	89.6%	EXCEEDS THE ACCEPTABLE TARGET
Direct Measure 2: MHA690 Final Project	70% or more MA Health Care Administration records must be at the “Proficient” or “Distinguished” level on the evaluation of the content criteria mapped to this PLO.	214	229	93.4%	EXCEEDS THE ACCEPTABLE TARGET
<b>PLO 2 - Apply principles of leadership in the developing of strategic goals, achieving organizational outcomes, and modeling professional values.</b>					
MEASURE	ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS MEETING	TOTAL NUMBER OF STUDENT RECORDS OBSERVED	ASSESSMENT RESULTS: PERCENTAGE OF STUDENT RECORDS	ASSESSMENT RESULTS:

		ACCEPTABLE TARGET		MEETING ACCEPTABLE TARGET	1. EXCEEDS THE ACCEPTABLE TARGET 2. MEETS THE ACCEPTABLE TARGET 3. DOES NOT MEET THE ACCEPTABLE TARGET 4. INSUFFICIENT DATA
Direct Measure 1: MHA626 Final Paper	70% or more MA Health Care Administration records must be at the “Proficient” or “Distinguished” level on the evaluation of the content criteria mapped to this PLO.	1152	1172	98.3%	EXCEEDS THE ACCEPTABLE TARGET
Direct Measure 2: MHA690 Final Project	70% or more MA Health Care Administration records must be at the “Proficient” or “Distinguished” level on the evaluation of the content criteria mapped to this PLO.	214	229	93.4%	EXCEEDS THE ACCEPTABLE TARGET
<b>PLO 3 - Formulate health care decisions consistent with legal and ethical standards.</b>					
MEASURE	ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS OBSERVED	ASSESSMENT RESULTS: PERCENTAGE OF STUDENT RECORDS MEETING	ASSESSMENT RESULTS: 1. EXCEEDS THE ACCEPTABLE TARGET

				ACCEPTABLE TARGET	2. MEETS THE ACCEPTABLE TARGET  3. DOES NOT MEET THE ACCEPTABLE TARGET  4. INSUFFICIENT DATA
Direct Measure 1: MHA622 Final Paper	70% or more MA Health Care Administration records must be at the "Proficient" or "Distinguished" level on the evaluation of the content criteria mapped to this PLO.	347	392	88.5%	EXCEEDS THE ACCEPTABLE TARGET
Direct Measure 2: MHA690 Final Project	70% or more MA Health Care Administration records must be at the "Proficient" or "Distinguished" level on the evaluation of the content criteria mapped to this PLO.	214	229	93.4%	EXCEEDS THE ACCEPTABLE TARGET
<b>PLO 4 - Utilize health care information technology and statistical reasoning in organizational planning and decision-making.</b>					
MEASURE	ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS OBSERVED	ASSESSMENT RESULTS:  PERCENTAGE OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	ASSESSMENT RESULTS:  1. EXCEEDS THE ACCEPTABLE TARGET  2. MEETS THE ACCEPTABLE TARGET

					<b>3. DOES NOT MEET THE ACCEPTABLE TARGET</b>  <b>4. INSUFFICIENT DATA</b>
Direct Measure 1: MHA601 Week 5 Assignment	70% or more MA Health Care Administration records must be at the “Proficient” or “Distinguished” level on the evaluation of the content criteria mapped to this PLO.	974	1225	79.5%	<b>EXCEEDS THE ACCEPTABLE TARGET</b>
Direct Measure 2: MHA690 Final Project	70% or more MA Health Care Administration records must be at the “Proficient” or “Distinguished” level on the evaluation of the content criteria mapped to this PLO.	214	229	93.4%	<b>EXCEEDS THE ACCEPTABLE TARGET</b>
<b>PLO 5 - Demonstrate sensitivity to diversity in the health care setting.</b>					
<b>MEASURE</b>	<b>ACCEPTABLE TARGET</b>	<b>TOTAL NUMBER OF STUDENT RECORDS MEETING ACCEPTABLE TARGET</b>	<b>TOTAL NUMBER OF STUDENT RECORDS OBSERVED</b>	<b>ASSESSMENT RESULTS: PERCENTAGE OF STUDENT RECORDS MEETING ACCEPTABLE TARGET</b>	<b>ASSESSMENT RESULTS:</b>  <b>1. EXCEEDS THE ACCEPTABLE TARGET</b>  <b>2. MEETS THE ACCEPTABLE TARGET</b>  <b>3. DOES NOT MEET THE ACCEPTABLE TARGET</b>

					<b>4. INSUFFICIENT DATA</b>
Direct Measure 1: MHA690 Final Project	70% or more of MA Health Care Administration records must be at the “Proficient” or “Distinguished” level on the evaluation of the content criteria mapped to this PLO.	214	229	93.4%	<b>EXCEEDS THE ACCEPTABLE TARGET</b>
<b>PLO 6 - Evaluate health care outcomes using quality improvement and risk standards.</b>					
<b>MEASURE</b>	<b>ACCEPTABLE TARGET</b>	<b>TOTAL NUMBER OF STUDENT RECORDS MEETING ACCEPTABLE TARGET</b>	<b>TOTAL NUMBER OF STUDENT RECORDS OBSERVED</b>	<b>ASSESSMENT RESULTS: PERCENTAGE OF STUDENT RECORDS MEETING ACCEPTABLE TARGET</b>	<b>ASSESSMENT RESULTS: 1. EXCEEDS THE ACCEPTABLE TARGET  2. MEETS THE ACCEPTABLE TARGET  3. DOES NOT MEET THE ACCEPTABLE TARGET  4. INSUFFICIENT DATA</b>
Direct Measure 1: MHA601 Week 5 Assignment	70% or more MA Health Care Administration records must be at the “Proficient” or “Distinguished” level on the evaluation of the content criteria mapped to this PLO.	974	1225	79.5%	<b>EXCEEDS THE ACCEPTABLE TARGET</b>

Direct Measure 2: MHA690 Final Project	70% or more of MA Health Care Administration records must be at the “Proficient” or “Distinguished” level on the evaluation of the content criteria mapped to this PLO.	214	229	93.4%	<b>EXCEEDS THE ACCEPTABLE TARGET</b>
<b>PLO 7 - Apply health care economic perspectives in the interpretation of health policy.</b>					
<b>MEASURE</b>	<b>ACCEPTABLE TARGET</b>	<b>TOTAL NUMBER OF STUDENT RECORDS MEETING ACCEPTABLE TARGET</b>	<b>TOTAL NUMBER OF STUDENT RECORDS OBSERVED</b>	<b>ASSESSMENT RESULTS: PERCENTAGE OF STUDENT RECORDS MEETING ACCEPTABLE TARGET</b>	<b>ASSESSMENT RESULTS: 1. EXCEEDS THE ACCEPTABLE TARGET 2. MEETS THE ACCEPTABLE TARGET 3. DOES NOT MEET THE ACCEPTABLE TARGET 4. INSUFFICIENT DATA</b>
Direct Measure 1: MHA690 Final Project	70% or more of MA Health Care Administration records must be at the “Proficient” or “Distinguished” level on the evaluation of the content criteria mapped to this PLO.	214	229	93.4%	<b>EXCEEDS THE ACCEPTABLE TARGET</b>
<b>PLO 8 - Apply problem-solving approaches in the resolution of health care issues.</b>					



MEASURE	ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS OBSERVED	ASSESSMENT RESULTS: PERCENTAGE OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	ASSESSMENT RESULTS: 1. EXCEEDS THE ACCEPTABLE TARGET 2. MEETS THE ACCEPTABLE TARGET 3. DOES NOT MEET THE ACCEPTABLE TARGET 4. INSUFFICIENT DATA
Direct Measure 1: MHA690 Final Project	70% or more of MA Health Care Administration records must be at the "Proficient" or "Distinguished" level on the evaluation of the content criteria mapped to this PLO.	214	229	93.4%	EXCEEDS THE ACCEPTABLE TARGET
<b>PLO 9 - Communicate the responsibility of a health care professional remaining current in their professional knowledge.</b>					
MEASURE	ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS MEETING	TOTAL NUMBER OF STUDENT	ASSESSMENT RESULTS: PERCENTAGE OF STUDENT	ASSESSMENT RESULTS:

		ACCEPTABLE TARGET	RECORDS OBSERVED	RECORDS MEETING ACCEPTABLE TARGET	1. EXCEEDS THE ACCEPTABLE TARGET 2. MEETS THE ACCEPTABLE TARGET 3. DOES NOT MEET THE ACCEPTABLE TARGET 4. INSUFFICIENT DATA
Direct Measure 1: MHA601 Week 5 Assignment	70% or more MA Health Care Administration records must be at the “Proficient” or “Distinguished” level on the evaluation of the content criteria mapped to this PLO.	390	492	79.3%	EXCEEDS THE ACCEPTABLE TARGET
Direct Measure 2: MHA690 Final Project	70% or more MA Health Care Administration records must be at the “Proficient” or “Distinguished” level on the evaluation of the content criteria mapped to this PLO.	214	229	93.4%	EXCEEDS THE ACCEPTABLE TARGET

**OVERALL RECOMMENDATIONS**

*Overall, it is recommended that the Program Chair for the Master of Arts in Health Care Administration review the assessment plans (including measures used, alignment mapping, and targets set) and Curriculum Map in preparation for the 2022-2023 assessment cycle. This will determine the appropriateness of the assignments and mapping for each PLO.*

**ANNUAL ASSESSMENT PLAN ACTION ITEM STATUS REPORT**

OUTCOME	MEASURE	KEY/RESPONSIBLE PERSONNEL	STATUS	ANTICIPATED DATE OF COMPLETION
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PLO 1 Apply Healthcare Financial and Accounting and Concepts to Organizational Decision Making	MHA612 Final Paper	Course Lead/Robert Smiles	Not Started	12/31/2023
<i>Action Details</i>	MHA612 Final Paper will replace MHA628 Final Paper as the PLO 1 Assessment.			
<b>OUTCOME</b>	<b>MEASURE</b>	<b>KEY/RESPONSIBLE PERSONNEL</b>	<b>STATUS</b>	<b>ANTICIPATED DATE OF COMPLETION</b>
PLO 2 Apply principles of leadership in the developing of strategic goals, achieving organizational outcomes, and modeling professional values.	MHA601 Final Paper	Course Lead/Sherrie Lu	Not Started	12/31/2023
<i>Action Details</i>	Add MHA601 Final Paper as a PLO 2 Assessment.			
<b>OUTCOME</b>	<b>MEASURE</b>	<b>KEY/RESPONSIBLE PERSONNEL</b>	<b>STATUS</b>	<b>ANTICIPATED DATE OF COMPLETION</b>
PLO 4 Utilize health care information technology and statistical reasoning in organizational planning and decision-making.	MHA616 Final Presentation and MHA605 Week Three Assignment	Course Leads Robert Smiles MHA605/Sherrie Lu MHA616	Not Started	12/31/2023
<i>Action Details</i>	MHA616 Final Presentation and MHA605 Week Three Assignment will replace MHA601 Week Five Assignment as PLO 4 Assessment.			
<b>OUTCOME</b>	<b>MEASURE</b>	<b>KEY/RESPONSIBLE PERSONNEL</b>	<b>STATUS</b>	<b>ANTICIPATED DATE OF COMPLETION</b>
PLO 5 Demonstrate sensitivity to diversity in the health care setting	MHA628 Week Five Assignment	Course Lead/Sherrie Lu	Not Started	12/31/2023
<i>Action Details</i>	Add MHA628 Week Five Assignment as PLO 5 Assessment .			
<b>OUTCOME</b>	<b>MEASURE</b>	<b>KEY/RESPONSIBLE PERSONNEL</b>	<b>STATUS</b>	<b>ANTICIPATED DATE OF COMPLETION</b>
PLO 6 Evaluate health care outcomes using quality improvement and risk standards	MHA624 Final Project	Course Lead/Sherrie Lu	Not Started	12/31/2023
<i>Action Details</i>	MHA624 Final Project will replace MHA601 Week Five Assignment as the PLO 6 Assessment.			
<b>OUTCOME</b>	<b>MEASURE</b>	<b>KEY/RESPONSIBLE PERSONNEL</b>	<b>STATUS</b>	<b>ANTICIPATED DATE OF COMPLETION</b>

<b>PLO 7 Apply health care economic perspectives in the interpretation of health policy.</b>	<b>MHA620 Final Paper</b>	<b>Course Lead/Robert Smiles</b>	<b>Not Started</b>	<b>12/31/2023</b>
<i>Action Details</i>	<b>MHA620 Week Six Final Paper as PLO 7 Assessment.</b>			
<b>OUTCOME</b>	<b>MEASURE</b>	<b>KEY/RESPONSIBLE PERSONNEL</b>	<b>STATUS</b>	<b>ANTICIPATED DATE OF COMPLETION</b>
<b>PLO 8 Apply problem-solving approaches in the resolution of health care issues.</b>	<b>MHA601 Final Paper and MHA624 Final Project</b>	<b>Course Lead/Sherrie Lu</b>	<b>Not Started</b>	<b>12/31/2023</b>
<i>Action Details</i>	<b>MHA601 Final Paper and MHA624 Final Project as PLO 8 Assessment.</b>			
<b>OUTCOME</b>	<b>MEASURE</b>	<b>KEY/RESPONSIBLE PERSONNEL</b>	<b>STATUS</b>	<b>ANTICIPATED DATE OF COMPLETION</b>
<b>PLO 9 Communicate the responsibility of a health care professional remaining current in their professional knowledge.</b>	<b>MHA601 Final Paper and MHA624 Final Project</b>	<b>Course Lead/Sherrie Lu</b>	<b>Not Started</b>	<b>12/31/2023</b>
<i>Action Details</i>	<b>MHA601 Final Paper and MHA624 Final Project as PLO 9 Assessment.</b>			