MA HEALTH CARE ADMINISTRATION ANNUAL ASSESSMENT PLAN & FINDINGS
2022-2023 ACADEMIC YEAR

2022 – 2023 CURRICULUM MAP

	PLO 1 — Apply health care financial and accounting concepts in organizational decision making.	PLO 2 — Apply principles of leadership in the developing of strategic goals, achieving organizational outcomes, and modeling professional values.	PLO 3 — Formulate health care decisions consistent with legal and ethical standards.	PLO 4 — Utilize health care information technology and statistical reasoning in organizational planning and decision-making.	PLO 5 — Demonstrate sensitivity to diversity in the health care setting.	PLO 6 — Evaluate health care outcomes using quality improvement and risk standards.	PLO 7 — Apply health care economic perspectives in the interpretation of health policy.	PLO 8 — Apply problem-solving approaches in the resolution of health care issues.	PLO 9 — Communicate the responsibility of a health care professional remaining current in their professional knowledge.
MHA601: Principles of Health Care Administration	I	I	I	I	I	I	I	I	I
MHA622: Health Care Ethics & Law			M					R	I
MHA620: Health Policy Analyses		R	R	R	R	R	R	R	
MPH623: Human Resources Management		R	I		M				
MHA630: Global & Population Health Comparative Systems	R	R	R	R	R	R	R	I	
MHA616 Health Care Management Information Systems		R	R	M	I	R		R	R
MHA605: Business Intelligence	R	R	R	R	R	R		R	R

Course									
MHA612: Financial and Managerial Accounting	R					R			
MHA618: Health Economics					I		R	I	I
MHA624: Continuous Quality Improvements and Risk Management	R	R	R	R	R	R			M
MHA628: Managed Care & Contractual Services	R	R	R	M	R	R	I	R	R
MHA626: Strategic Planning & Marketing in Health Care	I	M	I	I	R		R	I	I
MHA690: Health Care Capstone	M	M	M	M	M	M	M	M	M

I (Introduced), **R** (Reinforced), or **M** (Mastered).

ANNUAL ASSESSMENT PLAN FINDINGS

PLO 1 - Apply health care financial and accounting concepts in organizational decision making.

MEASURE	ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS OBSERVED	ASSESSMENT RESULTS: PERCENTAGE OF STUDENT RECORDS MEETING	ASSESSMENT RESULTS: 1. EXCEEDS THE ACCEPTABLE TARGET 2. MEETS THE ACCEPTABLE TARGET

				ACCEPTABLE TARGET	3. DOES NOT MEET THE ACCEPTABLE TARGET 4. INSUFFICIENT DATA
Direct Measure 1: MHA612 Final Paper	70% or more records must be at the "Proficient" or "Distinguished" level on the evaluation of the content criteria mapped to this PLO.	300	365	82.2%	**EXCEEDS THE ACCEPTABLE TARGET**
Direct Measure 2: MHA690 Final Project	70% or more MA Health Care Administration records must be at the "Proficient" or "Distinguished" level on the evaluation of the content criteria mapped to this PLO.	131	145	90.3%	**EXCEEDS THE ACCEPTABLE TARGET**

PLO 2 - Apply principles of leadership in the developing of strategic goals, achieving organizational outcomes, and modeling professional values.					
MEASURE	**ACCEPTABLE TARGET**	**TOTAL NUMBER OF STUDENT RECORDS MEETING ACCEPTABLE TARGET**	**TOTAL NUMBER OF STUDENT RECORDS OBSERVED**	**ASSESSMENT RESULTS:** **PERCENTAGE OF STUDENT RECORDS MEETING ACCEPTABLE TARGET**	**ASSESSMENT RESULTS:** **1. EXCEEDS THE ACCEPTABLE TARGET** **2. MEETS THE ACCEPTABLE TARGET** **3. DOES NOT MEET THE ACCEPTABLE TARGET** **4. INSUFFICIENT DATA**
Direct Measure 1: MHA626 Final Paper	70% or more MA Health Care Administration records must be at the "Proficient" or "Distinguished" level on the evaluation of the content criteria mapped to this PLO.	981	1071	91.6%	**EXCEEDS THE ACCEPTABLE TARGET**

Direct Measure 2: MHA690 Final Project	70% or more MA Health Care Administration records must be at the "Proficient" or "Distinguished" level on the evaluation of the content criteria mapped to this PLO.	131	145	90.3%	**EXCEEDS THE ACCEPTABLE TARGET**
Direct Measure 3: MHA601 Final Paper	70% or more MA Health Care Administration records must be at the "Proficient" or "Distinguished" level on the evaluation of the content criteria mapped to this PLO.	1057	1378	76.7%	**EXCEEDS THE ACCEPTABLE TARGET**

PLO 3 - Formulate health care decisions consistent with legal and ethical standards.

MEASURE	ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS OBSERVED	ASSESSMENT RESULTS: PERCENTAGE OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	ASSESSMENT RESULTS: 1. EXCEEDS THE ACCEPTABLE TARGET 2. MEETS THE ACCEPTABLE TARGET 3. DOES NOT MEET THE ACCEPTABLE TARGET 4. INSUFFICIENT DATA
Direct Measure 1: MHA622 Final Paper	70% or more MA Health Care Administration records must be at the "Proficient" or "Distinguished" level on the evaluation of the content criteria mapped to this PLO.	266	345	77.1%	**EXCEEDS THE ACCEPTABLE TARGET**
Direct Measure 2: MHA690 Final Project	70% or more MA Health Care Administration records must be at the "Proficient" or "Distinguished" level on the evaluation of the content criteria mapped to this PLO.	131	145	90.3%	**EXCEEDS THE ACCEPTABLE TARGET**

PLO 4 - Utilize health care information technology and statistical reasoning in organizational planning and decision-making.

MEASURE	ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS OBSERVED	ASSESSMENT RESULTS: PERCENTAGE OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	ASSESSMENT RESULTS: 1. EXCEEDS THE ACCEPTABLE TARGET 2. MEETS THE ACCEPTABLE TARGET 3. DOES NOT MEET THE ACCEPTABLE TARGET 4. INSUFFICIENT DATA
Direct Measure 1: MHA616 Final Presentation	70% or more MA Health Care Administration records must be at the "Proficient" or "Distinguished" level on the evaluation of the content criteria mapped to this PLO.	72	88	81.8%	**EXCEEDS THE ACCEPTABLE TARGET**
Direct Measure 2: MHA605 Week 5 Assignment	70% or more MA Health Care Administration records must be at the "Proficient" or "Distinguished" level on the evaluation of the content criteria mapped to this PLO.	147	147	100%	**EXCEEDS THE ACCEPTABLE TARGET**
PLO 5 - Demonstrate sensitivity to diversity in the health care setting.					
MEASURE	ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS OBSERVED	ASSESSMENT RESULTS: PERCENTAGE OF STUDENT RECORDS MEETING	ASSESSMENT RESULTS: 1. EXCEEDS THE ACCEPTABLE TARGET 2. MEETS THE ACCEPTABLE TARGET

				ACCEPTABLE TARGET	3. DOES NOT MEET THE ACCEPTABLE TARGET 4. INSUFFICIENT DATA
Direct Measure 1: MHA690 Final Project	70% or more of MA Health Care Administration records must be at the "Proficient" or "Distinguished" level on the evaluation of the content criteria mapped to this PLO.	131	145	90.3%	**EXCEEDS THE ACCEPTABLE TARGET**
Direct Measure 2: MHA628 Week 5 Assignment	70% or more of MA Health Care Administration records must be at the "Proficient" or "Distinguished" level on the evaluation of the content criteria mapped to this PLO.	337	370	91.1%	**EXCEEDS THE ACCEPTABLE TARGET**

PLO 6 - Evaluate health care outcomes using quality improvement and risk standards.

MEASURE	ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS OBSERVED	ASSESSMENT RESULTS: PERCENTAGE OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	ASSESSMENT RESULTS: 1. EXCEEDS THE ACCEPTABLE TARGET 2. MEETS THE ACCEPTABLE TARGET 3. DOES NOT MEET THE ACCEPTABLE TARGET 4. INSUFFICIENT DATA
Direct Measure 1: MHA624 Final Project	70% or more MA Health Care Administration records must be at the "Proficient" or	565	573	98.6%	**EXCEEDS THE ACCEPTABLE TARGET**

MEASURE	ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS OBSERVED	ASSESSMENT RESULTS: PERCENTAGE OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	ASSESSMENT RESULTS:
	"Distinguished" level on the evaluation of the content criteria mapped to this PLO.				
Direct Measure 2: MHA690 Final Project	70% or more of MA Health Care Administration records must be at the "Proficient" or "Distinguished" level on the evaluation of the content criteria mapped to this PLO.	131	145	90.3%	**EXCEEDS THE ACCEPTABLE TARGET**

PLO 7 - Apply health care economic perspectives in the interpretation of health policy.

MEASURE	ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS OBSERVED	ASSESSMENT RESULTS: PERCENTAGE OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	ASSESSMENT RESULTS: 1. EXCEEDS THE ACCEPTABLE TARGET 2. MEETS THE ACCEPTABLE TARGET 3. DOES NOT MEET THE ACCEPTABLE TARGET 4. INSUFFICIENT DATA
Direct Measure 1: MHA690 Final Project	70% or more of MA Health Care Administration records must be at the "Proficient" or "Distinguished" level on the evaluation of the content criteria mapped to this PLO.	131	145	90.3%	**EXCEEDS THE ACCEPTABLE TARGET**

PLO 8 - Apply problem-solving approaches in the resolution of health care issues.

MEASURE	ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT	TOTAL NUMBER OF		ASSESSMENT RESULTS:

		RECORDS MEETING ACCEPTABLE TARGET	STUDENT RECORDS OBSERVED	ASSESSMENT RESULTS: PERCENTAGE OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	1. EXCEEDS THE ACCEPTABLE TARGET 2. MEETS THE ACCEPTABLE TARGET 3. DOES NOT MEET THE ACCEPTABLE TARGET 4. INSUFFICIENT DATA
Direct Measure 1: MHA690 Final Project	70% or more of MA Health Care Administration records must be at the "Proficient" or "Distinguished" level on the evaluation of the content criteria mapped to this PLO.	131	145	90.3%	**EXCEEDS THE ACCEPTABLE TARGET**
Direct Measure 2: MHA601 Final Paper	70% or more of MA Health Care Administration records must be at the "Proficient" or "Distinguished" level on the evaluation of the content criteria mapped to this PLO.	864	1147	75.3%	**EXCEEDS THE ACCEPTABLE TARGET**

PLO 9 - Communicate the responsibility of a health care professional remaining current in their professional knowledge.

MEASURE	ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS OBSERVED	ASSESSMENT RESULTS: PERCENTAGE OF STUDENT RECORDS MEETING	ASSESSMENT RESULTS: 1. EXCEEDS THE ACCEPTABLE TARGET 2. MEETS THE ACCEPTABLE TARGET

				ACCEPTABLE TARGET	3. DOES NOT MEET THE ACCEPTABLE TARGET 4. INSUFFICIENT DATA
Direct Measure 1: MHA601 Final Paper	70% or more MA Health Care Administration records must be at the "Proficient" or "Distinguished" level on the evaluation of the content criteria mapped to this PLO.	352	460	76.2%	**EXCEEDS THE ACCEPTABLE TARGET**
Direct Measure 2: MHA624 Final Project	70% or more MA Health Care Administration records must be at the "Proficient" or "Distinguished" level on the evaluation of the content criteria mapped to this PLO.	565	573	98.6%	**EXCEEDS THE ACCEPTABLE TARGET**
OVERALL RECOMMENDATIONS					
Overall, it is recommended that the Program Chair for the Master of Arts in Health Care Administration review the assessment plans (including measures used, alignment mapping, and targets set) and Curriculum Map in preparation for the 2023-2024 assessment cycle. This will determine the appropriateness of the assignments and mapping for each PLO.					

ANNUAL ASSESSMENT PLAN ACTION ITEM STATUS REPORT				
OUTCOME	**MEASURE**	**KEY/RESPONSIBLE PERSONNEL**	**STATUS**	**ANTICIPATED DATE OF COMPLETION**
PLOs 1-9	All	Robert Smiles/Course Lead	In Progress	7/2024
Action Details	Monitor changes made in 2023 and data of the courses revised in 2023.			