MA HUMAN SERVICES ANNUAL ASSESSMENT PLAN & FINDINGS
2021-2022 ACADEMIC YEAR

2021 – 2022 CURRICULUM MAP

	PLO 1 Develop a historical context of human services.	PLO 2 Evaluate various human systems as they relate to the human services field.	PLO 3 Explain human service delivery systems in relation to populations served, organizations, and models of service delivery.	PLO 4 Develop research and written communication skills applied to the human services field.	PLO 5 Construct a program plan, program review, and community-needs assessment.	PLO 6 Explain knowledge, theory, and skills pertaining to interventions and direct services.	PLO 7 Examine operational, organizational and administrative aspects of human services.	PLO 8 Explain the need to ethically remain mindful and respectful of each client's values.	PLO 9 Synthesize values and personal world views for self awareness, professional development, and personal development.
ORG6499: Cultural Diversity & Individual Differences		I		I		I		I	I
PSY5130: Life Span Development	I	I							R
ORG6520: Professional Ethics, Standards of Practice & Law				R		I		R	R
HUM5010: Overview of Human Services	I	R	I	R	I	R	I	R	
RES5240: Applied Research Methods				R			I		
HUM5300: Human Services Delivery Skills & Processes	R	R	R		R	M	R	R	
HUM6100: Group Theories & Human Services		M		R					M
HUM5100: Integrative Project for Human Services	M	M	M	M	M	M	M	M	M

I (Introduced), **R** (Reinforced), or **M** (Mastered).

ANNUAL ASSESSMENT PLAN FINDINGS

PLO 1 - Develop a historical context of human services.

MEASURE	ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS OBSERVED	ASSESSMENT RESULTS: PERCENTAGE OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	ASSESSMENT RESULTS: 1. EXCEEDS THE ACCEPTABLE TARGET 2. MEETS THE ACCEPTABLE TARGET 3. DOES NOT MEET THE ACCEPTABLE TARGET 4. INSUFFICIENT DATA
Direct Measure 1: HUM5100 Week 5 Assignment	70% or more MA Human Services records must be at the "Proficient" or "Distinguished" level on the evaluation of the content criteria mapped to this PLO.	626	444	70.9%	**MEETS THE ACCEPTABLE TARGET**
Direct Measure 2: HUM5100 Week 6 Assignment	70% or more MA Human Services records must be at the "Proficient" or "Distinguished" level on the evaluation of the content criteria mapped to this PLO.	646	523	80.9%	**EXCEEDS THE ACCEPTABLE TARGET**

PLO 2 - Evaluate various human systems as they relate to the human services field.

MEASURE	ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS OBSERVED	ASSESSMENT RESULTS: PERCENTAGE OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	ASSESSMENT RESULTS: 1. EXCEEDS THE ACCEPTABLE TARGET 2. MEETS THE ACCEPTABLE TARGET 3. DOES NOT MEET THE ACCEPTABLE TARGET 4. INSUFFICIENT DATA
Direct Measure 1: HUM5010 Final Paper	70% or more MA Human Services records must be at the "Proficient" or "Distinguished" level on the evaluation of the content criteria mapped to this PLO.	634	517	81.5%	**EXCEEDS THE ACCEPTABLE TARGET**
Direct Measure 2: HUM5100 Week 6 Assignment	70% or more MA Human Services records must be at the "Proficient" or "Distinguished" level on the evaluation of the content criteria mapped to this PLO.	646	523	80.9%	**EXCEEDS THE ACCEPTABLE TARGET**
PLO 3 - Explain human service delivery systems in relation to populations served, organizations, and models of service delivery.					
MEASURE	ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT	TOTAL NUMBER OF		

		RECORDS MEETING ACCEPTABLE TARGET	STUDENT RECORDS OBSERVED	ASSESSMENT RESULTS: PERCENTAGE OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	ASSESSMENT RESULTS: 1. EXCEEDS THE ACCEPTABLE TARGET 2. MEETS THE ACCEPTABLE TARGET 3. DOES NOT MEET THE ACCEPTABLE TARGET 4. INSUFFICIENT DATA
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Direct Measure 2: HUM5100 Week 6 Assignment	70% or more MA Human Services records must be at the "Proficient" or "Distinguished" level on the evaluation of the content criteria mapped to this PLO.	646	523	80.9%	**EXCEEDS THE ACCEPTABLE TARGET**
PLO 4 - Develop research and written communication skills applied to the human services field.					
MEASURE	**ACCEPTABLE TARGET**	**TOTAL NUMBER OF STUDENT RECORDS MEETING**	**TOTAL NUMBER OF STUDENT**	**ASSESSMENT RESULTS:**	**ASSESSMENT RESULTS:**

		ACCEPTABLE TARGET	RECORDS OBSERVED	PERCENTAGE OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	1. EXCEEDS THE ACCEPTABLE TARGET 2. MEETS THE ACCEPTABLE TARGET 3. DOES NOT MEET THE ACCEPTABLE TARGET 4. INSUFFICIENT DATA
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PLO 5 - Construct a program plan, program review, and community-needs assessment.

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PLO 6 - Explain knowledge, theory, and skills pertaining to interventions and direct services.

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PLO 7 - Examine operational, organizational and administrative aspects of human services.					
MEASURE	**ACCEPTABLE TARGET**	**TOTAL NUMBER OF STUDENT RECORDS MEETING ACCEPTABLE TARGET**	**TOTAL NUMBER OF STUDENT RECORDS OBSERVED**	**ASSESSMENT RESULTS:** **PERCENTAGE OF STUDENT RECORDS MEETING ACCEPTABLE TARGET**	**ASSESSMENT RESULTS:** **1. EXCEEDS THE ACCEPTABLE TARGET** **2. MEETS THE ACCEPTABLE TARGET** **3. DOES NOT MEET THE ACCEPTABLE TARGET** **4. INSUFFICIENT DATA**

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PLO 8 - Explain the need to ethically remain mindful and respectful of each client's values.

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PLO 9 - Synthesize values and personal world views for self awareness, professional development, and personal development.

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OVERALL RECOMMENDATIONS
A PLO needs to contain diversity, equity, inclusion, culture, etc. to adhere to expected topics in HS content.

ANNUAL ASSESSMENT PLAN ACTION ITEM STATUS REPORT				
OUTCOME	**MEASURE**	**KEY/RESPONSIBLE PERSONNEL**	**STATUS**	**ANTICIPATED DATE OF COMPLETION**
PLO/Curriculum	N/A	Kristin Ballard	Incomplete	2023
Action Details	Create PLO 10 or revise an existing appropriate PLO to incorporate culture, diversity, inclusion, etc. Key assignments will be chosen once the PLO is created and approved.			