BA HEALTH CARE ADMINISTRATION ANNUAL ASSESSMENT PLAN & FINDINGS
2020-2021 ACADEMIC YEAR

2020 – 2021 CURRICULUM MAP

	PLO 1 Analyze the legal and ethical issues of healthcare systems.	PLO 2 Explore cultural and social-demographic variables influencing the delivery of healthcare services.	PLO 3 Examine the provision of healthcare services within a regulatory environment.	PLO 4 Analyze the major financing systems of the U.S. healthcare services.	PLO 5 Analyze the major forces driving change in the healthcare system.	PLO 6 Assess the major issues confronting community and public health services.	PLO 7 Apply the theoretical dimensions of leadership within the health care environment.
HCA205: Introduction to Health Care	I	I	I	I	I	I	I
SOC313: Social Implications of Medical Issues		R	R		R	R	
BUS303: Human Resources Management		R	R		R		R
HCA322: Health Care Ethics and Medical Law	R	R	R				
HCA340: Managing in Health and Human Services	R	R		R		R	R
HCA375: Continuous Quality Monitoring and Accreditation	R		R	R	R		R
HCA415: Community and Public Health	R	R	R	R	R	R	R
HCA421: Health Care Planning and Evaluation	R	R	R	R	R		R
ACC281: Accounting Concepts for Health Care Professionals	R		R		R	R	R
HCA312: Health Care Finance	R		R	R	R	R	R
HCA430: Special Populations	R	M	R	R		R	
HCA459: Senior Project	M	M	M	M	M	M	M

I (Introduced), **R** (Reinforced), or **M** (Mastered).

ANNUAL ASSESSMENT PLAN FINDINGS					
PLO 1 - Analyze the legal and ethical issues of healthcare systems.					
MEASURE	ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS OBSERVED	ASSESSMENT RESULTS: PERCENTAGE OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	ASSESSMENT RESULTS: 1. EXCEEDS THE ACCEPTABLE TARGET 2. MEETS THE ACCEPTABLE TARGET 3. DOES NOT MEET THE ACCEPTABLE TARGET 4. INSUFFICIENT DATA
Direct Measure 1: HCA322 Week 4 Assignment	70% of BA Health Care Administration students must receive a basic, proficient, or distinguished evaluation on relevant content criteria mapped at the Introduced level to this PLO.	2356	2212	93.89%	**EXCEEDS THE ACCEPTABLE TARGET**
Direct Measure 2: HCA375 Week 4 Assignment 1	70% or more BA Health Care Administration records must be at the "Proficient" or	2775	2423	87.32%	**EXCEEDS THE ACCEPTABLE TARGET**

	“Distinguished” level on the evaluation of the content criteria mapped to this PLO.				
PLO 2 - Explore cultural and social-demographic variables influencing the delivery of healthcare services.					
MEASURE	**ACCEPTABLE TARGET**	**TOTAL NUMBER OF STUDENT RECORDS MEETING ACCEPTABLE TARGET**	**TOTAL NUMBER OF STUDENT RECORDS OBSERVED**	**ASSESSMENT RESULTS:** **PERCENTAGE OF STUDENT RECORDS MEETING ACCEPTABLE TARGET**	**ASSESSMENT RESULTS:** **1. EXCEEDS THE ACCEPTABLE TARGET** **2. MEETS THE ACCEPTABLE TARGET** **3. DOES NOT MEET THE ACCEPTABLE TARGET** **4. INSUFFICIENT DATA**
Direct Measure 1: HCA459 Senior Project	70% or more BA Health Care Administration records must be at the “Proficient” or “Distinguished” level on the evaluation of the content criteria mapped to this PLO.	524	392	74.81%	**EXCEEDS THE ACCEPTABLE TARGET**
PLO 3 - Examine the provision of healthcare services within a regulatory environment.					

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Direct Measure 1: HCA205 Final Presentation	70% or more BA Health Care Administration records must be at the "Proficient" or "Distinguished" level on the evaluation of the content criteria mapped to this PLO.	2873	2603	90.60%	**EXCEEDS THE ACCEPTABLE TARGET**
Direct Measure 2: HCA459 Senior Project	70% or more BA Health Care Administration records must be at the "Proficient" or "Distinguished" level on the evaluation of the content criteria mapped to this PLO.	524	392	74.81%	**EXCEEDS THE ACCEPTABLE TARGET**
PLO 4 - Analyze the major financing systems of the U.S. healthcare services.					

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Direct Measure 1: HCA421 Week 5 Assignment 1	70% or more BA Health Care Administration records must be at the "Proficient" or "Distinguished" level on the evaluation of the content criteria mapped to this PLO.	495	435	87.88%	**EXCEEDS THE ACCEPTABLE TARGET**

PLO 5 - Analyze the major forces driving change in the healthcare system.

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					2. MEETS THE ACCEPTABLE TARGET 3. DOES NOT MEET THE ACCEPTABLE TARGET 4. INSUFFICIENT DATA
Direct Measure 1: HCA421 Week 3 Assignment	70% or more BA Health Care Administration records must be at the "Proficient" or "Distinguished" level on the evaluation of the content criteria mapped to this PLO.	465	402	86.45%	**EXCEEDS THE ACCEPTABLE TARGET**
Direct Measure 2: HCA459 Senior Project	70% or more BA Health Care Administration records must be at the "Proficient" or "Distinguished" level on the evaluation of the content criteria mapped to this PLO.	398	282	71.76%	**EXCEEDS THE ACCEPTABLE TARGET**
PLO 6 - Assess the major issues confronting community and public health services.					
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MEASURE	ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS OBSERVED	ASSESSMENT RESULTS: PERCENTAGE OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	ASSESSMENT RESULTS: 1. EXCEEDS THE ACCEPTABLE TARGET 2. MEETS THE ACCEPTABLE TARGET 3. DOES NOT MEET THE ACCEPTABLE TARGET 4. INSUFFICIENT DATA
Direct Measure 1: HCA459 Senior Project	70% or more BA Health Care Administration records must be at the "Proficient" or "Distinguished" level on the evaluation of the content criteria mapped to this PLO.	524	392	74.81%	**EXCEEDS THE ACCEPTABLE TARGET**

PLO 7 - Apply the theoretical dimensions of leadership within the health care environment.

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					4. INSUFFICIENT DATA
Direct Measure 1: HCA421 Research Paper	70% or more BA Health Care Administration records must be at the "Proficient" or "Distinguished" level on the evaluation of the content criteria mapped to this PLO.	496	440	88.71%	**EXCEEDS THE ACCEPTABLE TARGET**
Direct Measure 2: HCA459 Senior Project	70% or more BA Health Care Administration records must be at the "Proficient" or "Distinguished" level on the evaluation of the content criteria mapped to this PLO.	393	310	78.88%	**EXCEEDS THE ACCEPTABLE TARGET**
OVERALL RECOMMENDATIONS					
Overall, it is recommended that the Program Chair for the Bachelor of Arts in Health Care Administration review the assessment plans (including measures used, alignment mapping, and targets set) and Curriculum Map in preparation for the 2021-2022 assessment cycle. This will determine the appropriateness of the assignments and mapping for each PLO.					

ANNUAL ASSESSMENT PLAN ACTION ITEM STATUS REPORT				
OUTCOME	**MEASURE**	**KEY/RESPONSIBLE PERSONNEL**	**STATUS**	**ANTICIPATED DATE OF COMPLETION**
PLO 1-7	**HCA459 Senior Project**	***Program Lead, Core Faculty***	***Not started***	***3 months***
Action Details	***Revise assessment plan to include HCA460 Health Care Administration Capstone as the source for the measured content. This course replaced HCA459 Senior Project in October 2020.***			
OUTCOME	**MEASURE**	**KEY/RESPONSIBLE PERSONNEL**	**STATUS**	**ANTICIPATED DATE OF COMPLETION**
PLO 1-7	**Waypoint Rubric review**	***Program Lead, Core Faculty***	***Not started***	***12 months***

Action Details	*Review the CLO > PLO > ILO alignment for all Waypoint Rubrics across the program to ensure accuracy. (Note: previous FT faculty created these during course development and I noticed at least one is inaccurate. Since one has accuracy concerns, I would like to review them all.)*			
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