

BA HEALTH AND HUMAN SERVICES ANNUAL ASSESSMENT PLAN & FINDINGS 2020-2021 ACADEMIC YEAR

2020 – 2021 CURRICULUM MAP

	PLO 1	PLO 2	PLO 3	PLO 4	PLO 5	PLO 6	PLO 7	PLO 8
	Analyze health and human services delivery from political, socioeconomic, and psychosocial perspectives.	Evaluate social and human delivery systems at the individual, family, group, organization, and community levels.	Analyze social problems within the context of health care environments.	Evaluate ethical issues and challenges inherent in the provision of health and human services, and service provision.	Analyze human behaviors within the health and human services context.	Evaluate health and human services issues, challenges, and interventions.	Discuss the provision of health and human services from multi-cultural perspectives.	Identify effective communication components and strategies with diverse health and human services constituents.
<i>HHS201: Introduction to Human Service</i>	I	I	I	I		I	I	I
<i>HHS207: Communication Skills for Health and Human Service Personnel</i>		I				R		R
<i>HHS310: Health and Human Services Culture: The Helping Relationship</i>			I	R	I	R	R	R
	R	R	R			R	R	R
<i>SOC313: Social Implications of Medical Issues</i>	R	R	R			R		
<i>HCA415: Community and Public Health</i>	R			R		R	R	R
<i>HHS320: Cultural Awareness in the Human Services</i>	M			M	R	M	M	
<i>HCA430: Special Populations</i>		M	M			M	M	
<i>HHS435: Contemporary Issues, Trends, Health Law Ethics in Health and Human Services</i>	M			M		M		

<i>HIM301: Introduction to Health Informatics</i>								R
<i>HHS460: Research Methods in the Health and Human Services</i>	R	R	R	R	R	R	R	R
<i>HHS497: Health and Human Services Capstone</i>	M	M	M	M	M	M	M	M

I (Introduced), **R** (Reinforced), or **M** (Mastered).

ANNUAL ASSESSMENT PLAN FINDINGS					
PLO 1 - Analyze health and human services delivery from political, socioeconomic, and psychosocial perspectives.					
MEASURE	ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS OBSERVED	ASSESSMENT RESULTS: PERCENTAGE OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	ASSESSMENT RESULTS: 1. EXCEEDS THE ACCEPTABLE TARGET 2. MEETS THE ACCEPTABLE TARGET 3. DOES NOT MEET THE ACCEPTABLE TARGET 4. INSUFFICIENT DATA
Direct Measure 1: HHS320 Final Paper	70% or more BA Health and Human Services records must be at the “Proficient” or “Distinguished” level on the evaluation of the content criteria mapped to this PLO.	512	610	93.77%	EXCEEDS THE ACCEPTABLE TARGET
Direct Measure 2: HHS497 Capstone Final Paper	70% or more BA Health and Human Services records must be at the “Proficient” or “Distinguished” level on the evaluation of the content criteria mapped to this PLO.	333	368	90.49%	EXCEEDS THE ACCEPTABLE TARGET

PLO 2 - Evaluate social and human delivery systems at the individual, family, group, organization, and community levels.					
MEASURE	ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS OBSERVED	ASSESSMENT RESULTS: PERCENTAGE OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	ASSESSMENT RESULTS: 1. EXCEEDS THE ACCEPTABLE TARGET 2. MEETS THE ACCEPTABLE TARGET 3. DOES NOT MEET THE ACCEPTABLE TARGET 4. INSUFFICIENT DATA
Direct Measure 1: HHS497 Capstone Final Paper	70% or more BA Health and Human Services records must be at the “Proficient” or “Distinguished” level on the evaluation of the content criteria mapped to this PLO.	333	368	90.49%	EXCEEDS THE ACCEPTABLE TARGET
Direct Measure 2: SOC313 Research Paper	70% or more BA Health and Human Services records must be at the “Proficient” or “Distinguished” level on the evaluation of the content criteria mapped to this PLO.	882	1092	80.77%	EXCEEDS THE ACCEPTABLE TARGET
PLO 3 - Analyze social problems within the context of health care environments.					

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Direct Measure 1: HHS497 Capstone Final Paper	70% or more BA Health and Human Services records must be at the “Proficient” or “Distinguished” level on the evaluation of the content criteria mapped to this PLO.	333	368	90.49%	EXCEEDS THE ACCEPTABLE TARGET
Direct Measure 2: SOC313 Research Paper	70% or more BA Health and Human Services records must be at the “Proficient” or “Distinguished” level on the evaluation of the content criteria mapped to this PLO.	882	1092	80.77%	EXCEEDS THE ACCEPTABLE TARGET
PLO 4 - Evaluate ethical issues and challenges inherent in the provision of health and human services, and service provision.					

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Direct Measure 1: HHS320 Final Paper	70% or more BA Health and Human Services records must be at the “Proficient” or “Distinguished” level on the evaluation of the content criteria mapped to this PLO.	227	244	93.03%	EXCEEDS THE ACCEPTABLE TARGET
Direct Measure 2: HHS497 Capstone Final Paper	70% or more BA Health and Human Services records must be at the “Proficient” or “Distinguished” level on the evaluation of the content criteria mapped to this PLO.	333	368	90.49%	EXCEEDS THE ACCEPTABLE TARGET
PLO 5 - Analyze human behaviors within the health and human services context.					
MEASURE	ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT	TOTAL NUMBER OF		

		RECORDS MEETING ACCEPTABLE TARGET	STUDENT RECORDS OBSERVED	ASSESSMENT RESULTS: PERCENTAGE OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	ASSESSMENT RESULTS: 1. EXCEEDS THE ACCEPTABLE TARGET 2. MEETS THE ACCEPTABLE TARGET 3. DOES NOT MEET THE ACCEPTABLE TARGET 4. INSUFFICIENT DATA
Direct Measure 1: HHS310 Final Paper	70% or more BA Health and Human Services records must be at the “Proficient” or “Distinguished” level on the evaluation of the content criteria mapped to this PLO.	376	439	85.65%	EXCEEDS THE ACCEPTABLE TARGET
Direct Measure 2: HHS320 Final Paper	70% or more BA Health and Human Services records must be at the “Proficient” or “Distinguished” level on the evaluation of the content criteria mapped to this PLO.	223	244	91.39%	EXCEEDS THE ACCEPTABLE TARGET
Direct Measure 3: HHS497 Capstone Final Paper	70% or more BA Health and Human Services records must be at the “Proficient” or “Distinguished” level on the evaluation of the content criteria mapped to this PLO.	333	368	90.49%	EXCEEDS THE ACCEPTABLE TARGET

PLO 6 - Evaluate health and human services issues, challenges, and interventions.					
MEASURE	ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS OBSERVED	ASSESSMENT RESULTS: PERCENTAGE OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	ASSESSMENT RESULTS: 1. EXCEEDS THE ACCEPTABLE TARGET 2. MEETS THE ACCEPTABLE TARGET 3. DOES NOT MEET THE ACCEPTABLE TARGET 4. INSUFFICIENT DATA
Direct Measure 1: HHS497 Capstone Final Paper	70% or more BA Health and Human Services records must be at the “Proficient” or “Distinguished” level on the evaluation of the content criteria mapped to this PLO.	333	368	90.49%	EXCEEDS THE ACCEPTABLE TARGET
PLO 7 - Discuss the provision of health and human services from multi-cultural perspectives.					
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Direct Measure 1: HHS320 Final Paper	70% or more BA Health and Human Services records must be at the “Proficient” or “Distinguished” level on the evaluation of the content criteria mapped to this PLO.	427	488	87.50%	EXCEEDS THE ACCEPTABLE TARGET
Direct Measure 2: HHS497 Capstone Final Paper	70% or more BA Health and Human Services records must be at the “Proficient” or “Distinguished” level on the evaluation of the content criteria mapped to this PLO.	333	368	90.49%	EXCEEDS THE ACCEPTABLE TARGET
PLO 8 - Identify effective communication components and strategies with diverse health and human services constituents.					
MEASURE	ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT	TOTAL NUMBER OF		

		RECORDS MEETING ACCEPTABLE TARGET	STUDENT RECORDS OBSERVED	ASSESSMENT RESULTS: PERCENTAGE OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	ASSESSMENT RESULTS: 1. EXCEEDS THE ACCEPTABLE TARGET 2. MEETS THE ACCEPTABLE TARGET 3. DOES NOT MEET THE ACCEPTABLE TARGET 4. INSUFFICIENT DATA
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OVERALL RECOMMENDATIONS					
<p><i>Overall, it is recommended that the Program Chair for the Bachelor of Science in Health and Human Services review the assessment plans (including measures used, alignment mapping, and targets set) and Curriculum Map in preparation for the 2021-2022 assessment cycle. This will determine the appropriateness of the assignments and mapping for each PLO.</i></p>					

ANNUAL ASSESSMENT PLAN ACTION ITEM STATUS REPORT				
OUTCOME	MEASURE	KEY/RESPONSIBLE PERSONNEL	STATUS	ANTICIPATED DATE OF COMPLETION
<i>Increase # of Measures per PLO to 2</i>	<i>PLO 8, HHS 320 Final Assignment</i>	<i>Cara Metz</i>	<i>Need to Update Official Course Mapping</i>	<i>May 2022</i>
<i>Action Details</i>	<i>For PLO 8, add in Direct Measure 2: HHS320 Final Assignment</i>			
OUTCOME	MEASURE	KEY/RESPONSIBLE PERSONNEL	STATUS	ANTICIPATED DATE OF COMPLETION
<i>Increase # of Measures per PLO to 2</i>	<i>PLO 6, HHS435 Final Paper</i>	<i>Cara Metz</i>	<i>Need to Update Official Course Mapping</i>	<i>May 2022</i>
<i>Action Details</i>	<i>For PLO 6, add in Direct Measure 2: HHS435 Final Paper</i>			
OUTCOME	MEASURE	KEY/RESPONSIBLE PERSONNEL	STATUS	ANTICIPATED DATE OF COMPLETION
<i>All PLOs</i>	<i>Curriculum Map</i>	<i>Cara Metz</i>	<i>Complete</i>	<i>2022</i>
<i>Action Details</i>	<i>Updated Curriculum Map to reflect changes in courses and course revisions, see page 1</i>			
OUTCOME	MEASURE	KEY/RESPONSIBLE PERSONNEL	STATUS	ANTICIPATED DATE OF COMPLETION
<i>Action Details</i>				
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