

## BA HEALTH CARE ADMINISTRATION ANNUAL ASSESSMENT PLAN & FINDINGS

### 2023-2024 ACADEMIC YEAR

#### 2023 – 2024 CURRICULUM MAP

	<b>PLO 1</b> Analyze the legal and ethical issues of healthcare systems.	<b>PLO 2</b> Explore cultural and social-demographic variables influencing the delivery of healthcare services.	<b>PLO 3</b> Examine the provision of healthcare services within a regulatory environment.	<b>PLO 4</b> Analyze the major financing systems of the U.S. healthcare services.	<b>PLO 5</b> Analyze the major forces driving change in the healthcare system.	<b>PLO 6</b> Assess the major issues confronting community and public health services.	<b>PLO 7</b> Apply the theoretical dimensions of leadership within the health care environment.
<i>HCA205: Introduction to Health Care</i>	I	I	I	I	I	I	I
<i>SOC313: Social Implications of Medical Issues</i>		R	R		R	R	
<i>BUS303: Human Resources Management</i>		R	R		R		R
<i>HCA322: Health Care Ethics and Medical Law</i>	R	R	R				
<i>HCA340: Managing in Health and Human Services</i>	R	R		R		R	R
<i>HCA375: Continuous Quality Monitoring and Accreditation</i>	R		R	R	R		R
<i>HCA415: Community and Public Health</i>	R	R	R	R	R	R	R
<i>HCA421: Health Care Planning and Evaluation</i>	R	R	R	R	R		R
<i>ACC281: Accounting Concepts for Health Care Professionals</i>	R		R		R	R	R
<i>HCA312: Health Care Finance</i>	R		R	R	R	R	R
<i>HCA430: Special Populations</i>	R	M	R	R		R	
<i>HCA460: Capstone</i>	M	M	M	M	M	M	M

I (Introduced), R (Reinforced), or M (Mastered).

## ANNUAL ASSESSMENT PLAN FINDINGS

## PLO 1 - Analyze the legal and ethical issues of healthcare systems.

MEASURE	ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS OBSERVED	ASSESSMENT RESULTS: PERCENTAGE OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	ASSESSMENT RESULTS: 1. EXCEEDS THE ACCEPTABLE TARGET 2. MEETS THE ACCEPTABLE TARGET 3. DOES NOT MEET THE ACCEPTABLE TARGET 4. INSUFFICIENT DATA
Direct Measure 1: HCA322 Week 4 Assignment	70% or more BA Health Care Administration records must be at the "Proficient" or "Distinguished" level on the evaluation of the content criteria mapped to this PLO.	1740	1959	88.8%	EXCEEDS THE ACCEPTABLE TARGET
Direct Measure 2: HCA375 Week 4 Assignment 1	70% or more BA Health Care Administration records must be at the "Proficient" or "Distinguished" level on the evaluation of the content criteria mapped to this PLO.	1534	2139	71.7%	EXCEEDS THE ACCEPTABLE TARGET
Direct Measure 3: HCA460 Week 4 Assignment	70% or more BA Health Care Administration records must be at the "Proficient" or "Distinguished" level on the evaluation of the content criteria mapped to this PLO.	2596	3287	78.9%	EXCEEDS THE ACCEPTABLE TARGET
PLO 2 - Explore cultural and social-demographic variables influencing the delivery of healthcare services.					

MEASURE	ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS OBSERVED	ASSESSMENT RESULTS: PERCENTAGE OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	ASSESSMENT RESULTS: 1. EXCEEDS THE ACCEPTABLE TARGET 2. MEETS THE ACCEPTABLE TARGET 3. DOES NOT MEET THE ACCEPTABLE TARGET 4. INSUFFICIENT DATA
Direct Measure 1: HCA460 Week 4 Assignment	70% or more BA Health Care Administration records must be at the "Proficient" or "Distinguished" level on the evaluation of the content criteria mapped to this PLO.	2596	3287	78.9%	EXCEEDS THE ACCEPTABLE TARGET
<b>PLO 3 - Examine the provision of healthcare services within a regulatory environment.</b>					
MEASURE	ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS OBSERVED	ASSESSMENT RESULTS: PERCENTAGE OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	ASSESSMENT RESULTS: 1. EXCEEDS THE ACCEPTABLE TARGET 2. MEETS THE ACCEPTABLE TARGET 3. DOES NOT MEET THE ACCEPTABLE TARGET 4. INSUFFICIENT DATA

Direct Measure 1: HCA205 Final Presentation	70% or more BA Health Care Administration records must be at the “Proficient” or “Distinguished” level on the evaluation of the content criteria mapped to this PLO.	1315	1880	69.9%	MEETS THE ACCEPTABLE TARGET
Direct Measure 2: HCA460 Week 4 Assignment	70% or more BA Health Care Administration records must be at the “Proficient” or “Distinguished” level on the evaluation of the content criteria mapped to this PLO.	2596	3287	78.9%	EXCEEDS THE ACCEPTABLE TARGET
<b>PLO 4 - Analyze the major financing systems of the U.S. healthcare services.</b>					
MEASURE	ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS OBSERVED	ASSESSMENT RESULTS: PERCENTAGE OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	ASSESSMENT RESULTS: 1. EXCEEDS THE ACCEPTABLE TARGET 2. MEETS THE ACCEPTABLE TARGET 3. DOES NOT MEET THE ACCEPTABLE TARGET 4. INSUFFICIENT DATA
Direct Measure 1: HCA421 Week 5 Assignment 1	70% or more BA Health Care Administration records must be at the “Proficient” or “Distinguished” level on the evaluation of the content criteria mapped to this PLO.	1878	2254	83.3%	EXCEEDS THE ACCEPTABLE TARGET
Direct Measure 2: HCA460 Week 4 Assignment	70% or more BA Health Care Administration records must be at the “Proficient” or “Distinguished” level on the evaluation of the content criteria mapped to this PLO.	2596	3287	78.9%	EXCEEDS THE ACCEPTABLE TARGET

PLO 5 - Analyze the major forces driving change in the healthcare system.					
MEASURE	ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS OBSERVED	ASSESSMENT RESULTS: PERCENTAGE OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	ASSESSMENT RESULTS: 1. EXCEEDS THE ACCEPTABLE TARGET 2. MEETS THE ACCEPTABLE TARGET 3. DOES NOT MEET THE ACCEPTABLE TARGET 4. INSUFFICIENT DATA
Direct Measure 1: HCA421 Week 3 Assignment	70% or more BA Health Care Administration records must be at the "Proficient" or "Distinguished" level on the evaluation of the content criteria mapped to this PLO.	1539	1876	82.0%	EXCEEDS THE ACCEPTABLE TARGET
Direct Measure 2: HCA460 Week 4 Assignment	70% or more BA Health Care Administration records must be at the "Proficient" or "Distinguished" level on the evaluation of the content criteria mapped to this PLO.	2596	3287	78.9%	EXCEEDS THE ACCEPTABLE TARGET
PLO 6 - Assess the major issues confronting community and public health services.					
MEASURE	ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS MEETING	TOTAL NUMBER OF STUDENT RECORDS OBSERVED	ASSESSMENT RESULTS: PERCENTAGE OF STUDENT RECORDS	ASSESSMENT RESULTS: 1. EXCEEDS THE ACCEPTABLE TARGET

		ACCEPTABLE TARGET		MEETING ACCEPTABLE TARGET	2. MEETS THE ACCEPTABLE TARGET  3. DOES NOT MEET THE ACCEPTABLE TARGET  4. INSUFFICIENT DATA
Direct Measure 1: HCA460 Week 4 Assignment	70% or more BA Health Care Administration records must be at the “Proficient” or “Distinguished” level on the evaluation of the content criteria mapped to this PLO.	2596	3287	78.9%	EXCEEDS THE ACCEPTABLE TARGET
<b>PLO 7 - Apply the theoretical dimensions of leadership within the health care environment.</b>					
MEASURE	ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS OBSERVED	ASSESSMENT RESULTS:  PERCENTAGE OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	ASSESSMENT RESULTS:  1. EXCEEDS THE ACCEPTABLE TARGET  2. MEETS THE ACCEPTABLE TARGET  3. DOES NOT MEET THE ACCEPTABLE TARGET  4. INSUFFICIENT DATA
Direct Measure 1: HCA421 Week 5 Assignment 1	70% or more BA Health Care Administration records must be at the “Proficient” or “Distinguished” level on the evaluation of the content criteria mapped to this PLO.	1878	2254	83.3%	EXCEEDS THE ACCEPTABLE TARGET
Direct Measure 2: HCA460 Week 4 Assignment	70% or more BA Health Care Administration records must be at the “Proficient” or	2596	3287	78.9%	EXCEEDS THE ACCEPTABLE TARGET

	"Distinguished" level on the evaluation of the content criteria mapped to this PLO.				
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### OVERALL RECOMMENDATIONS

*Overall, it is recommended that the Program Chair for the Bachelor of Arts in Health Care Administration review the assessment plans (including measures used, alignment mapping, and targets set) and Curriculum Map in preparation for the 2024-2025 assessment cycle. This will determine the appropriateness of the assignments and mapping for each PLO.*

### ANNUAL ASSESSMENT PLAN ACTION ITEM STATUS REPORT

OUTCOME	MEASURE	KEY/RESPONSIBLE PERSONNEL	STATUS	ANTICIPATED DATE OF COMPLETION
PLO 1-7	PLO 1-7	Dr. Lynne Trevisan will complete SOC 313 revision and review of rubrics.	Not Started	June 30, 2025
<b>Action Details</b>	Review Waypoint rubrics to ensure that they accurately assess assignment and discussion instructions in HCA 312 and SOC 313.			