

BA HEALTH AND HUMAN SERVICES ANNUAL ASSESSMENT PLAN & FINDINGS 2023-2024 ACADEMIC YEAR

2023 – 2024 CURRICULUM MAP								
	PLO 1	PLO 2	PLO 3	PLO 4	PLO 5	PLO 6	PLO 7	PLO 8
	Analyze health and human services delivery from political, socioeconomic, and psychosocial perspectives.	Evaluate social and human delivery systems at the individual, family, group, organization, and community levels.	Analyze social problems within the context of health care environments.	Evaluate ethical issues and challenges inherent in the provision of health and human services.	Analyze human behaviors within the health and human services context.	Evaluate health and human services issues, challenges, and interventions.	Discuss the provision of health and human services from multicultural perspectives.	Identify effective communication components and strategies with diverse health and human services constituents.
HHS201: Introduction to Human Service	ı	1	I	I	I	1	I	ı
HHS207: Communication Skills for Health and Human Service Personnel		ı				R		R
HHS310: Health and Human Services Culture: The Helping Relationship			ı	R	I	R	R	R
HCA205: Introduction to Health Care	R	R	R			R	R	R
SOC313: Social Implications of Medical Issues	R	R	R			R		
HCA415: Community and Public Health	R			R		R	R	R
HHS320: Cultural Awareness in the Human Services	М			M	М	M	М	R
SOC302: Social Problems & Social Actions	R	R	R			R	R	
HHS435: Contemporary Issues, Trends, Health Law Ethics in Health and Human Services	М			М		М		
HIM301: Introduction to Health Informatics								R

Office of Learning Assessment and Program Review



HHS460: Research Methods in the Health and Human Services	R	R	R	R	R	R	R	R
HHS497: Health and Human Services Capstone	М	М	М	М	M	М	M	М

I (Introduced), R (Reinforced), or M (Mastered).

Direct Measure 1: HHS320 Final

Paper

Direct Measure 2: HHS497

Capstone Final Paper



EXCEEDS THE ACCEPTABLE

TARGET

EXCEEDS THE ACCEPTABLE

TARGET

75.9%

87.4%

ANNUAL ASSESSMENT PLAN FINDINGS

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348

341

458

390

PLO 2 - Evaluate social and human delivery systems at the individual, family, group, organization, and community levels.

PLO 1 - Analyze health and human services delivery from political, socioeconomic, and psychosocial perspectives.

70% or more BA Health and Human Services

records must be at the "Proficient" or

"Distinguished" level on the evaluation of the

content criteria mapped to this PLO.

70% or more BA Health and Human Services

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"Distinguished" level on the evaluation of the

content criteria mapped to this PLO.

MEASURE	ACCEPTABLE TARGET	TOTAL NUMBER	TOTAL	ASSESSMENT	ASSESSMENT RESULTS:
		OF STUDENT	NUMBER OF	RESULTS:	
		RECORDS	STUDENT		





		MEETING ACCEPTABLE TARGET	RECORDS OBSERVED	PERCENTAGE OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	1. EXCEEDS THE ACCEPTABLE TARGET 2. MEETS THE ACCEPTABLE TARGET 3. DOES NOT MEET THE ACCEPTABLE TARGET 4. INSUFFICIENT DATA
Direct Measure 1: HHS497 Capstone Final Paper	70% or more BA Health and Human Services records must be at the "Proficient" or "Distinguished" level on the evaluation of the content criteria mapped to this PLO.	341	390	87.4%	EXCEEDS THE ACCEPTABLE TARGET
Direct Measure 2: SOC313 Week 4 Research Paper	70% or more BA Health and Human Services records must be at the "Proficient" or "Distinguished" level on the evaluation of the content criteria mapped to this PLO.	418	575	72.7%	EXCEEDS THE ACCEPTABLE TARGET
PLO 3 - Analyze social problems	within the context of health care environm	nents.			
MEASURE	ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS OBSERVED	ASSESSMENT RESULTS: PERCENTAGE OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	ASSESSMENT RESULTS: 1. EXCEEDS THE ACCEPTABLE TARGET 2. MEETS THE ACCEPTABLE TARGET 3. DOES NOT MEET THE ACCEPTABLE TARGET



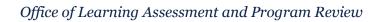


					4. INSUFFICIENT DATA
Direct Measure 1: HHS497 Capstone Final Paper	70% or more BA Health and Human Services records must be at the "Proficient" or "Distinguished" level on the evaluation of the content criteria mapped to this PLO.	341	390	87.4%	EXCEEDS THE ACCEPTABLE TARGET
Direct Measure 2: SOC313 Week 4 Research Paper	70% or more BA Health and Human Services records must be at the "Proficient" or "Distinguished" level on the evaluation of the content criteria mapped to this PLO.	418	575	72.7%	EXCEEDS THE ACCEPTABLE TARGET
PLO 4 - Evaluate ethical issues a	and challenges inherent in the provision of h	nealth and human	services.		
MEASURE	ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS OBSERVED	ASSESSMENT RESULTS: PERCENTAGE OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	ASSESSMENT RESULTS: 1. EXCEEDS THE ACCEPTABLE TARGET 2. MEETS THE ACCEPTABLE TARGET 3. DOES NOT MEET THE ACCEPTABLE TARGET 4. INSUFFICIENT DATA
Direct Measure 1: HHS320 Final Paper	70% or more BA Health and Human Services records must be at the "Proficient" or "Distinguished" level on the evaluation of the content criteria mapped to this PLO.	329	450	73.1%	EXCEEDS THE ACCEPTABLE TARGET





Direct Measure 2: HHS497 Capstone Final Paper	70% or more BA Health and Human Services records must be at the "Proficient" or "Distinguished" level on the evaluation of the content criteria mapped to this PLO.	341	390	87.4%	EXCEEDS THE ACCEPTABLE TARGET			
PLO 5 - Analyze human behavio	PLO 5 - Analyze human behaviors within the health and human services context.							
MEASURE	ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS OBSERVED	ASSESSMENT RESULTS: PERCENTAGE OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	ASSESSMENT RESULTS: 1. EXCEEDS THE ACCEPTABLE TARGET 2. MEETS THE ACCEPTABLE TARGET 3. DOES NOT MEET THE ACCEPTABLE TARGET 4. INSUFFICIENT DATA			
Direct Measure 1: HHS310 Final Paper	70% or more BA Health and Human Services records must be at the "Proficient" or "Distinguished" level on the evaluation of the content criteria mapped to this PLO.	219	417	52.5%	DOES NOT MEET THE ACCEPTABLE TARGET			
Direct Measure 2: HHS320 Final Paper	70% or more BA Health and Human Services records must be at the "Proficient" or "Distinguished" level on the evaluation of the content criteria mapped to this PLO.	233	302	77.1%	EXCEEDS THE ACCEPTABLE TARGET			



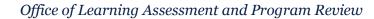


Direct Measure 3: HHS497 Capstone Final Paper	70% or more BA Health and Human Services records must be at the "Proficient" or "Distinguished" level on the evaluation of the content criteria mapped to this PLO.	341	390	87.4%	EXCEEDS THE ACCEPTABLE TARGET
PLO 6 - Evaluate health and hu	man services issues, challenges, and interve	ntions.			
MEASURE	ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS OBSERVED	ASSESSMENT RESULTS: PERCENTAGE OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	ASSESSMENT RESULTS: 1. EXCEEDS THE ACCEPTABLE TARGET 2. MEETS THE ACCEPTABLE TARGET 3. DOES NOT MEET THE ACCEPTABLE TARGET 4. INSUFFICIENT DATA
Direct Measure 1: HHS497 Capstone Final Paper	70% or more BA Health and Human Services records must be at the "Proficient" or "Distinguished" level on the evaluation of the content criteria mapped to this PLO.	341	390	87.4%	EXCEEDS THE ACCEPTABLE TARGET
Direct Measure 2: HHS435 Final Paper	70% or more BA Health and Human Services records must be at the "Proficient" or "Distinguished" level on the evaluation of the content criteria mapped to this PLO.	650	919	70.7%	MEETS THE ACCEPTABLE TARGET
PLO 7 - Discuss the provision of	f health and human services from multi-cult	ural perspectives.			





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Direct Measure 1: HHS497 Capstone Final Paper	70% or more BA Health and Human Services records must be at the "Proficient" or "Distinguished" level on the evaluation of the content criteria mapped to this PLO.	341	390	87.4%	EXCEEDS THE ACCEPTABLE TARGET
PLO 8 - Identify effective comm	unication components and strategies with o	diverse health and	l human services	constituents.	
MEASURE	ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS OBSERVED	ASSESSMENT RESULTS: PERCENTAGE OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	ASSESSMENT RESULTS: 1. EXCEEDS THE ACCEPTABLE TARGET 2. MEETS THE ACCEPTABLE TARGET 3. DOES NOT MEET THE ACCEPTABLE TARGET 4. INSUFFICIENT DATA





Direct Measure 1: HHS497 Capstone Final Paper	70% or more BA Health and Human Services records must be at the "Proficient" or "Distinguished" level on the evaluation of the content criteria mapped to this PLO.	341	390	87.4%	EXCEEDS THE ACCEPTABLE TARGET
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OVERALL RECOMMENDATIONS

Overall, it is recommended that the Program Chair for the Bachelor of Arts in Health and Human Services review the assessment plans (including measures used, alignment mapping, and targets set) and Curriculum Map in preparation for the 2024-2025 assessment cycle. This will determine the appropriateness of the assignments and mapping for each PLO.

ANNUAL ASSESSMENT PLAN ACTION ITEM STATUS REPORT							
OUTCOME	MEASURE KEY/RESPONSIBLE PERSONNEL STATUS ANTICIPATED DATE OF COMPLETION						
PLOs 7 & 8	HHS201 Final Paper	Kristin Ballard	Incomplete	June 2025			
Action Details This course was updated, and the final paper was changed. The course will run for the first time in January of 2025. Data will be reviewed in the 24-25 assessment plan. This will be added as a direct measure for PLOs 7 and 8.							