MA HUMAN SERVICES ANNUAL ASSESSMENT PLAN & FINDINGS
2023-2024 ACADEMIC YEAR

	PLO 1 Develop a historical context of human services.	PLO 2 Evaluate various human systems as they relate to the human services field.	PLO 3 Develop research and written communication skills applied to the human services field.	PLO 4 Explain knowledge, theory, and skills pertaining to interventions and direct services.	PLO 5 Synthesize values and personal world views for self-awareness, ethical behaviors, professional and personal development.	PLO 6 Validate cultural humility with acceptance of diverse and unique perspectives of others.
ORG6499: Cultural Diversity & Individual Differences		I	I	I	I	I
PSY5130: Life Span Development	I	I	I		I	
ORG6520: Professional Ethics, Standards of Practice & Law	I	I	I	I	I	I
HUM5010: Overview of Human Services	R	I	I	I	R	R
PSY635: Research Design & Methods		R	R		R	
HUM5300: Human Services Delivery Skills & Processes	R	R	R		R	M
HUM6100: Group Theories & Human Services		M	R		R	R
HUM5100: Integrative Project for Human Services	M	M	M	M	M	M

I (Introduced), **R** (Reinforced), or **M** (Mastered).

ANNUAL ASSESSMENT PLAN FINDINGS					
PLO 1 - Develop a historical context of human services.					
MEASURE	**ACCEPTABLE TARGET**	**TOTAL NUMBER OF STUDENT RECORDS MEETING ACCEPTABLE TARGET**	**TOTAL NUMBER OF STUDENT RECORDS OBSERVED**	**ASSESSMENT RESULTS:** **PERCENTAGE OF STUDENT RECORDS MEETING ACCEPTABLE TARGET**	**ASSESSMENT RESULTS:** **1. EXCEEDS THE ACCEPTABLE TARGET** **2. MEETS THE ACCEPTABLE TARGET** **3. DOES NOT MEET THE ACCEPTABLE TARGET** **4. INSUFFICIENT DATA**
Direct Measure 1: HUM5100 Week 5 Assignment	70% or more MA Human Services records must be at the "Proficient" or "Distinguished" level on the evaluation of the content criteria mapped to this PLO.	309	463	66.7%	**DOES NOT MEET THE ACCEPTABLE TARGET**
Direct Measure 2: HUM5100 Week 6 Assignment	70% or more MA Human Services records must be at the "Proficient" or "Distinguished" level on the evaluation of the content criteria mapped to this PLO.	497	556	89.4%	**EXCEEDS THE ACCEPTABLE TARGET**
PLO 2 - Evaluate various human systems as they relate to the human services field.					
MEASURE	**ACCEPTABLE TARGET**	**TOTAL NUMBER OF STUDENT RECORDS MEETING**	**TOTAL NUMBER OF STUDENT**	**ASSESSMENT RESULTS:** **PERCENTAGE OF STUDENT**	**ASSESSMENT RESULTS:** **1. EXCEEDS THE ACCEPTABLE TARGET**

		ACCEPTABLE TARGET	RECORDS OBSERVED	RECORDS MEETING ACCEPTABLE TARGET	2. MEETS THE ACCEPTABLE TARGET 3. DOES NOT MEET THE ACCEPTABLE TARGET 4. INSUFFICIENT DATA
Direct Measure 1: HUM5010 Final Paper	70% or more MA Human Services records must be at the "Proficient" or "Distinguished" level on the evaluation of the content criteria mapped to this PLO.	464	490	94.7%	**EXCEEDS THE ACCEPTABLE TARGET**
Direct Measure 2: HUM5100 Week 6 Assignment	70% or more MA Human Services records must be at the "Proficient" or "Distinguished" level on the evaluation of the content criteria mapped to this PLO.	497	556	89.4%	**EXCEEDS THE ACCEPTABLE TARGET**

PLO 3 - Develop research and written communication skills applied to the human services field.

MEASURE	ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS OBSERVED	ASSESSMENT RESULTS: PERCENTAGE OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	ASSESSMENT RESULTS: 1. EXCEEDS THE ACCEPTABLE TARGET 2. MEETS THE ACCEPTABLE TARGET 3. DOES NOT MEET THE ACCEPTABLE TARGET 4. INSUFFICIENT DATA
Direct Measure 1: HUM5010 Final Paper	70% or more MA Human Services records must be at the "Proficient" or "Distinguished"	464	490	94.7%	**EXCEEDS THE ACCEPTABLE TARGET**

	level on the evaluation of the content criteria mapped to this PLO.			
Direct Measure 2: HUM5100 Week 6 Assignment	70% or more MA Human Services records must be at the "Proficient" or "Distinguished" level on the evaluation of the content criteria mapped to this PLO.	497	556	89.4%	**EXCEEDS THE ACCEPTABLE TARGET**

PLO 4 - Explain knowledge, theory, and skills pertaining to interventions and direct services.

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Direct Measure 2: HUM5100 Week 6 Assignment	70% or more MA Human Services records must be at the "Proficient" or "Distinguished" level on the evaluation of the content criteria mapped to this PLO.	497	556	89.4%	**EXCEEDS THE ACCEPTABLE TARGET**

PLO 5 - Synthesize values and personal world views for self-awareness, ethical behaviors, professional and personal development.

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Direct Measure 1: HUM5100 Week 6 Assignment	70% or more MA Human Services records must be at the "Proficient" or "Distinguished" level on the evaluation of the content criteria mapped to this PLO.	497	556	89.4%	**EXCEEDS THE ACCEPTABLE TARGET**

PLO 6 - Validate cultural humility with acceptance of diverse and unique perspectives of others.

MEASURE	ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS OBSERVED	ASSESSMENT RESULTS: PERCENTAGE OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	ASSESSMENT RESULTS: 1. EXCEEDS THE ACCEPTABLE TARGET 2. MEETS THE ACCEPTABLE TARGET 3. DOES NOT MEET THE ACCEPTABLE TARGET 4. INSUFFICIENT DATA
Direct Measure 1: HUM5010 Final Paper	70% or more MA Human Services records must be at the "Proficient" or "Distinguished"	464	490	94.7%	**EXCEEDS THE ACCEPTABLE TARGET**

	level on the evaluation of the content criteria mapped to this PLO.			
Direct Measure 2: HUM5100 Week 6 Assignment	70% or more MA Human Services records must be at the "Proficient" or "Distinguished" level on the evaluation of the content criteria mapped to this PLO.	497	556	89.4%	**EXCEEDS THE ACCEPTABLE TARGET**

OVERALL RECOMMENDATIONS
Overall, it is recommended that the Program Chair for the Master of Arts in Human Services review the assessment plans (including measures used, alignment mapping, and targets set) and Curriculum Map in preparation for the 2024-2025 assessment cycle. This will determine the appropriateness of the assignments and mapping for each PLO.

ANNUAL ASSESSMENT PLAN ACTION ITEM STATUS REPORT				
OUTCOME	**MEASURE**	**KEY/RESPONSIBLE PERSONNEL**	**STATUS**	**ANTICIPATED DATE OF COMPLETION**
PLO 1	HUM5100 Week 5 Assignment	Kristin Ballard – Program Chair	Not Complete	June 2025
Action Details	PLO 1 for Week 5 of HUM5100 is considerably lower than all other percentages of students meeting the acceptable target (66.7%). Revise the course with specific attention to the Week 5 Assignment and PLO 1.			