

BACHELOR OF ARTS HEALTH CARE ADMINISTRATION ANNUAL ASSESSMENT PLAN & FINDINGS 2019-2020 ACADEMIC YEAR

	PLO 1 Analyze the legal and ethical issues of healthcare systems.	PLO 2 Explore cultural and socialdemographic variables influencing the delivery of healthcare services.	PLO 3 Examine the provision of healthcare services within a regulatory environment.	PLO 4 Analyze the major financing systems of the U.S. healthcare services.	PLO 5 Analyze the major forces driving change in the healthcare system.	PLO 6 Assess the major issues confronting community and public health services.	PLO 7 Apply the theoretical dimensions of leadership within the health care environment.
HCA205: Introduction to Health Care	I	1	ı	ı	I	I	I
SOC313: Social Implications of Medical Issues		R	R		R	R	
BUS303: Human Resources Management		R	R		R		R
HCA322: Health Care Ethics and Medical Law	R	R	R				
HCA340: Managing in Health and Human Services	R	R		R		R	R
HCA375: Continuous Quality Monitoring and Accreditation	R		R	R	R		R
HCA415: Community and Public Health	R	R	R	R	R	R	R
HCA421: Health Care Planning and Evaluation	R	R	R	R	R		R
ACC281: Accounting Concepts for Health Care Professionals	R		R		R	R	R
HCA312: Health Care Finance	R		R	R	R	R	R
HCA430: Special Populations	R	M	R	R		R	
HCA459: Senior Project	М	M	М	М	M	M	М



I (Introduced), R (Reinforced), or M (Mastered).

ANNUAL ASSESSMENT PLAN FINDINGS PLO 1 - Analyze the legal and ethical issues of healthcare systems. **MEASURE TOTAL NUMBER** TOTAL **ASSESSMENT ASSESSMENT ACCEPTABLE TARGET NUMBER OF OF STUDENT RESULTS: RESULTS: RECORDS STUDENT PERCENTAGE OF** 1. EXCEEDS THE **MEETING RECORDS STUDENT ACCEPTABLE ACCEPTABLE OBSERVED RECORDS TARGET TARGET MEETING** 2. MEETS THE **ACCEPTABLE ACCEPTABLE TARGET TARGET** 3. DOES NOT MEET THE ACCEPTABLE **TARGET** 4. INSUFFICIENT DATA 70% of BA Health Care Administration Direct Measure 1: students must receive a basic, proficient, or **EXCEEDS THE** HCA322 Week 4 distinguished evaluation on relevant content 2184 75.92% **ACCEPTABLE** 1658 Assignment criteria mapped at the Introduced level to this **TARGET** PLO.



Direct Measure 2: HCA375 Week 4 Assignment 1	70% or more BA Health Care Administration records must be at the "Proficient" or "Distinguished" level on the evaluation of the content criteria mapped to this PLO.	2099	2664	78.79%	EXCEEDS THE ACCEPTABLE TARGET
PLO 2 - Explore cultura	al and social-demographic variables influenc	ing the delivery o	f healthcare serv	ices.	
MEASURE	ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS OBSERVED	ASSESSMENT RESULTS: PERCENTAGE OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	ASSESSMENT RESULTS: 1. EXCEEDS THE ACCEPTABLE TARGET 2. MEETS THE ACCEPTABLE TARGET 3. DOES NOT MEET THE ACCEPTABLE TARGET 4. INSUFFICIENT DATA
Direct Measure 1: HCA459 Senior Project	70% or more BA Health Care Administration records must be at the "Proficient" or "Distinguished" level on the evaluation of the content criteria mapped to this PLO.	1204	1977	60.90%	DOES NOT MEET THE ACCEPTABLE TARGET



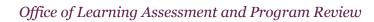
MEASURE	ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS OBSERVED	ASSESSMENT RESULTS: PERCENTAGE OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	ASSESSMENT RESULTS: 1. EXCEEDS THE ACCEPTABLE TARGET 2. MEETS THE ACCEPTABLE TARGET 3. DOES NOT MEET THE ACCEPTABLE TARGET 4. INSUFFICIENT DATA
Direct Measure 1: HCA205 Final Presentation	70% or more BA Health Care Administration records must be at the "Proficient" or "Distinguished" level on the evaluation of the content criteria mapped to this PLO.	3097	3973	77.95%	EXCEEDS THE ACCEPTABLE TARGET
Direct Measure 2: HCA459 Senior Project	70% or more BA Health Care Administration records must be at the "Proficient" or "Distinguished" level on the evaluation of the content criteria mapped to this PLO.	1204	1977	60.90%	DOES NOT MEET THE ACCEPTABLE TARGET



MEASURE	ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS OBSERVED	ASSESSMENT RESULTS: PERCENTAGE OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	1. EXCEEDS THE ACCEPTABLE TARGET 2. MEETS THE ACCEPTABLE TARGET 3. DOES NOT MEET THE ACCEPTABLE TARGET 4. INSUFFICIENT DATA
Direct Measure 1: HCA421 Week 5 Assignment 1	70% or more BA Health Care Administration records must be at the "Proficient" or "Distinguished" level on the evaluation of the content criteria mapped to this PLO.	417	540	77.22%	EXCEEDS THE ACCEPTABLE TARGET
PLO 5 - Analyze the ma	ajor forces driving change in the healthcare	system.			
MEASURE	ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS OBSERVED	ASSESSMENT RESULTS: PERCENTAGE OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	ASSESSMENT RESULTS: 1. EXCEEDS THE ACCEPTABLE TARGET



					2. MEETS THE ACCEPTABLE TARGET 3. DOES NOT MEET THE ACCEPTABLE TARGET 4. INSUFFICIENT DATA
Direct Measure 1: HCA421 Week 3 Assignment	70% or more BA Health Care Administration records must be at the "Proficient" or "Distinguished" level on the evaluation of the content criteria mapped to this PLO.	441	552	79.89%	EXCEEDS THE ACCEPTABLE TARGET
Direct Measure 2: HCA459 Senior Project	70% or more BA Health Care Administration records must be at the "Proficient" or "Distinguished" level on the evaluation of the content criteria mapped to this PLO.	870	1481	58.74%	DOES NOT MEET THE ACCEPTABLE TARGET
PLO 6 - Assess the maj	jor issues confronting community and public	health services.			
MEASURE	ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS OBSERVED	ASSESSMENT RESULTS: PERCENTAGE OF STUDENT RECORDS MEETING	1. EXCEEDS THE ACCEPTABLE TARGET 2. MEETS THE ACCEPTABLE TARGET





				ACCEPTABLE TARGET	3. DOES NOT MEET THE ACCEPTABLE TARGET 4. INSUFFICIENT DATA
Direct Measure 1: HCA459 Senior Project	70% or more BA Health Care Administration records must be at the "Proficient" or "Distinguished" level on the evaluation of the content criteria mapped to this PLO.	1204	1977	60.90%	DOES NOT MEET THE ACCEPTABLE TARGET
PLO 7 - Apply the theo	retical dimensions of leadership within the	health care enviro	onment.		
MEASURE	ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS OBSERVED	ASSESSMENT RESULTS: PERCENTAGE OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	ASSESSMENT RESULTS: 1. EXCEEDS THE ACCEPTABLE TARGET 2. MEETS THE ACCEPTABLE TARGET 3. DOES NOT MEET THE ACCEPTABLE THE ACCEPTABLE TARGET





					4. INSUFFICIENT DATA
Direct Measure 1: HCA421 Research Paper	70% or more BA Health Care Administration records must be at the "Proficient" or "Distinguished" level on the evaluation of the content criteria mapped to this PLO.	428	541	79.11%	EXCEEDS THE ACCEPTABLE TARGET
Direct Measure 2: HCA459 Senior Project	70% or more BA Health Care Administration records must be at the "Proficient" or "Distinguished" level on the evaluation of the content criteria mapped to this PLO.	916	1484	61.73%	DOES NOT MEET THE ACCEPTABLE TARGET

OVERALL RECOMMENDATIONS

Given the numerous changes that occurred during the 2019-20 academic year, program leads and faculty will monitor the 2019-20 data in conjunction with the 2020-21 academic year data.