

I (Introduced), R (Reinforced), or M (Mastered).

ANNUAL ASSESSMENT PLAN FINDINGS					
PLO 1 - Analyze the legal and ethical issues of healthcare systems.					
MEASURE	ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS OBSERVED	ASSESSMENT RESULTS: PERCENTAGE OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	ASSESSMENT RESULTS: 1. EXCEEDS THE ACCEPTABLE TARGET 2. MEETS THE ACCEPTABLE TARGET 3. DOES NOT MEET THE ACCEPTABLE TARGET 4. INSUFFICIENT DATA
Direct Measure 1: HCA322 Week 4 Assignment	70% of BA Health Care Administration students must receive a basic, proficient, or distinguished evaluation on relevant content criteria mapped at the Introduced level to this PLO.	1658	2184	75.92%	EXCEEDS THE ACCEPTABLE TARGET

Direct Measure 2: HCA375 Week 4 Assignment 1	70% or more BA Health Care Administration records must be at the “Proficient” or “Distinguished” level on the evaluation of the content criteria mapped to this PLO.	2099	2664	78.79%	EXCEEDS THE ACCEPTABLE TARGET
PLO 2 - Explore cultural and social-demographic variables influencing the delivery of healthcare services.					
MEASURE	ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS OBSERVED	ASSESSMENT RESULTS: PERCENTAGE OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	ASSESSMENT RESULTS: 1. EXCEEDS THE ACCEPTABLE TARGET 2. MEETS THE ACCEPTABLE TARGET 3. DOES NOT MEET THE ACCEPTABLE TARGET 4. INSUFFICIENT DATA
Direct Measure 1: HCA459 Senior Project	70% or more BA Health Care Administration records must be at the “Proficient” or “Distinguished” level on the evaluation of the content criteria mapped to this PLO.	1204	1977	60.90%	DOES NOT MEET THE ACCEPTABLE TARGET
PLO 3 - Examine the provision of healthcare services within a regulatory environment.					

MEASURE	ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS OBSERVED	ASSESSMENT RESULTS: PERCENTAGE OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	ASSESSMENT RESULTS: 1. EXCEEDS THE ACCEPTABLE TARGET 2. MEETS THE ACCEPTABLE TARGET 3. DOES NOT MEET THE ACCEPTABLE TARGET 4. INSUFFICIENT DATA
Direct Measure 1: HCA205 Final Presentation	70% or more BA Health Care Administration records must be at the “Proficient” or “Distinguished” level on the evaluation of the content criteria mapped to this PLO.	3097	3973	77.95%	EXCEEDS THE ACCEPTABLE TARGET
Direct Measure 2: HCA459 Senior Project	70% or more BA Health Care Administration records must be at the “Proficient” or “Distinguished” level on the evaluation of the content criteria mapped to this PLO.	1204	1977	60.90%	DOES NOT MEET THE ACCEPTABLE TARGET
PLO 4 - Analyze the major financing systems of the U.S. healthcare services.					

MEASURE	ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS OBSERVED	ASSESSMENT RESULTS: PERCENTAGE OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	1. EXCEEDS THE ACCEPTABLE TARGET 2. MEETS THE ACCEPTABLE TARGET 3. DOES NOT MEET THE ACCEPTABLE TARGET 4. INSUFFICIENT DATA
Direct Measure 1: HCA421 Week 5 Assignment 1	70% or more BA Health Care Administration records must be at the “Proficient” or “Distinguished” level on the evaluation of the content criteria mapped to this PLO.	417	540	77.22%	EXCEEDS THE ACCEPTABLE TARGET
PLO 5 - Analyze the major forces driving change in the healthcare system.					
MEASURE	ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS OBSERVED	ASSESSMENT RESULTS: PERCENTAGE OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	ASSESSMENT RESULTS: 1. EXCEEDS THE ACCEPTABLE TARGET

					2. MEETS THE ACCEPTABLE TARGET 3. DOES NOT MEET THE ACCEPTABLE TARGET 4. INSUFFICIENT DATA
Direct Measure 1: HCA421 Week 3 Assignment	70% or more BA Health Care Administration records must be at the "Proficient" or "Distinguished" level on the evaluation of the content criteria mapped to this PLO.	441	552	79.89%	EXCEEDS THE ACCEPTABLE TARGET
Direct Measure 2: HCA459 Senior Project	70% or more BA Health Care Administration records must be at the "Proficient" or "Distinguished" level on the evaluation of the content criteria mapped to this PLO.	870	1481	58.74%	DOES NOT MEET THE ACCEPTABLE TARGET
PLO 6 - Assess the major issues confronting community and public health services.					
MEASURE	ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS OBSERVED	ASSESSMENT RESULTS: PERCENTAGE OF STUDENT RECORDS MEETING	1. EXCEEDS THE ACCEPTABLE TARGET 2. MEETS THE ACCEPTABLE TARGET

				ACCEPTABLE TARGET	3. DOES NOT MEET THE ACCEPTABLE TARGET 4. INSUFFICIENT DATA
Direct Measure 1: HCA459 Senior Project	70% or more BA Health Care Administration records must be at the “Proficient” or “Distinguished” level on the evaluation of the content criteria mapped to this PLO.	1204	1977	60.90%	DOES NOT MEET THE ACCEPTABLE TARGET
PLO 7 - Apply the theoretical dimensions of leadership within the health care environment.					
MEASURE	ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS OBSERVED	ASSESSMENT RESULTS: PERCENTAGE OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	ASSESSMENT RESULTS: 1. EXCEEDS THE ACCEPTABLE TARGET 2. MEETS THE ACCEPTABLE TARGET 3. DOES NOT MEET THE ACCEPTABLE TARGET

					4. INSUFFICIENT DATA
Direct Measure 1: HCA421 Research Paper	70% or more BA Health Care Administration records must be at the “Proficient” or “Distinguished” level on the evaluation of the content criteria mapped to this PLO.	428	541	79.11%	EXCEEDS THE ACCEPTABLE TARGET
Direct Measure 2: HCA459 Senior Project	70% or more BA Health Care Administration records must be at the “Proficient” or “Distinguished” level on the evaluation of the content criteria mapped to this PLO.	916	1484	61.73%	DOES NOT MEET THE ACCEPTABLE TARGET
OVERALL RECOMMENDATIONS					
<p><i>Given the numerous changes that occurred during the 2019-20 academic year, program leads and faculty will monitor the 2019-20 data in conjunction with the 2020-21 academic year data.</i></p>					