

MASTER OF ARTS HEALTH CARE ADMINISTRATION ANNUAL ASSESSMENT PLAN & FINDINGS 2019-2020 ACADEMIC YEAR

| | PLO 1 | PLO 2 | PLO 3 | PLO 4 | PLO 5 | PLO 6 | PLO 7 | PLO 8 | PLO 9 |
|---|--|---|--|---|--|---|---|---|---|
| | Apply health care financial and accounting concepts in organizational decision making. | Apply principles of leadership in the developing of strategic goals, achieving organizational outcomes, and modeling professional values. | Formulate health care decisions consistent with legal and ethical standards. | Utilize health care information technology and statistical reasoning in organizational planning and decisionmaking. | Demonstrate sensitivity to diversity in the health care setting. | Evaluate health care outcomes using quality improvement and risk standards. | Apply health care economic perspectives in the interpretation of health policy. | Apply problem-solving approaches in the resolution of health care issues. | Communicate the responsibility of a health care professional remaining current in their professional knowledge. |
| MHA601: Principles of Health Care Administration | I | ı | 1 | 1 | 1 | 1 | 1 | ı | 1 |
| MHA610: Introduction to BioStatistics | | | | 1 | | | ı | ı | |
| MHA605: Business Intelligence | | R | R | R | | | | R | |
| MHA612: Financial and Managerial Accounting | R | | R | | | R | | | |
| MHA616 Health Care Management Information Systems | R | R | R | R | R | R | R | R | |
| MHA618: Health Economics | | | | | R | | R | R | R |
| MHA620: Health Policy Analyses | | R | R | R | R | R | R | R | |
| MHA622: Health Care Ethics & Law | | R | R | | | | | R | R |

Office of Learning Assessment and Program Review



| MHA624: Continuous Quality Improvements and Risk Management | R | R | R | R | R | R | | | R |
|---|---|---|---|---|---|---|---|---|---|
| MHA626: Strategic Planning & Marketing in Health Care | R | R | R | R | R | | R | R | |
| MHA628: Managed Care & Contractual Services | М | R | R | R | R | R | R | R | |
| MHA690: Health Care Capstone | M | M | М | М | M | М | М | М | М |

I (Introduced), R (Reinforced), or M (Mastered).



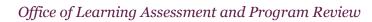
ANNUAL ASSESSMENT PLAN FINDINGS

PLO 1 - Apply health care financial and accounting concepts in organizational decision making.

| MEASURE | ACCEPTABLE TARGET | TOTAL NUMBER OF STUDENT RECORDS MEETING ACCEPTABLE TARGET | TOTAL NUMBER OF STUDENT RECORDS OBSERVED | ASSESSMENT RESULTS: PERCENTAGE OF STUDENT RECORDS MEETING ACCEPTABLE TARGET | ASSESSMENT RESULTS: 1. EXCEEDS THE ACCEPTABLE TARGET 2. MEETS THE ACCEPTABLE TARGET 3. DOES NOT MEET THE ACCEPTABLE TARGET 4. INSUFFICIENT DATA |
|---|--|---|--|--|---|
| Direct Measure 1: MHA628 Final Paper | 70% or more records must be at the "Proficient" or "Distinguished" level on the evaluation of the content criteria mapped to this PLO. | 1022 | 1200 | 85.17% | EXCEEDS THE ACCEPTABLE TARGET |

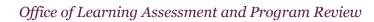


| Direct Measure 2: MHA690 Research Paper | 70% or more MA Health Care Administration records must be at the "Proficient" or "Distinguished" level on the evaluation of each MHA 690 Research Project rubric content criteria mapped at the Mastery level to PLO 1. | 204 | 255 | 80.00% | EXCEEDS THE ACCEPTABLE TARGET |
|---|---|---|--|--|---|
| PLO 2 - Apply principl values. | es of leadership in the developing of strateg | ic goals, achieving | ; organizational o | outcomes, and mode | eling professional |
| MEASURE | ACCEPTABLE TARGET | TOTAL NUMBER OF STUDENT RECORDS MEETING ACCEPTABLE TARGET | TOTAL NUMBER OF STUDENT RECORDS OBSERVED | ASSESSMENT RESULTS: PERCENTAGE OF STUDENT RECORDS MEETING ACCEPTABLE TARGET | ASSESSMENT RESULTS: 1. EXCEEDS THE ACCEPTABLE TARGET 2. MEETS THE ACCEPTABLE TARGET 3. DOES NOT MEET THE ACCEPTABLE TARGET 4. INSUFFICIENT DATA |
| | 70% or more MA Health Care Administration records must be at the "Proficient" or "Distinguished" level on the evaluation of | 1105 | 1263 | 87.49% | EXCEEDS THE ACCEPTABLE TARGET |





| Direct Measure 1: MHA626 Final Paper Direct Measure 2: MHA690 Research Paper | each MHA 626 Final Paper rubric content criteria mapped at the Reinforced level to PLO 2. 70% or more MA Health Care Administration records must be at the "Proficient" or "Distinguished" level on the evaluation of each MHA 690 Research Project rubric content criteria mapped at the Mastery level to PLO 2. | 1009 | 1272 | 79.32% | EXCEEDS THE ACCEPTABLE TARGET |
|---|--|---|--|--|---|
| PLO 3 - Formulate hea | Ilth care decisions consistent with legal and | ethical standards. | | | |
| MEASURE | ACCEPTABLE TARGET | TOTAL NUMBER OF STUDENT RECORDS MEETING ACCEPTABLE TARGET | TOTAL NUMBER OF STUDENT RECORDS OBSERVED | ASSESSMENT RESULTS: PERCENTAGE OF STUDENT RECORDS MEETING ACCEPTABLE TARGET | ASSESSMENT RESULTS: 1. EXCEEDS THE ACCEPTABLE TARGET 2. MEETS THE ACCEPTABLE TARGET 3. DOES NOT MEET THE ACCEPTABLE TARGET 4. INSUFFICIENT DATA |





| Direct Measure 1: MHA622 Final Paper | 70% or more MA Health Care Administration records must be at the "Proficient" or "Distinguished" level on the evaluation of each MHA 622 Final Paper rubric content criteria mapped at the Reinforced level to PLO 3. | 615 | 708 | 86.86% | EXCEEDS THE ACCEPTABLE TARGET |
|---|---|---|--|--|--|
| Direct Measure 2: MHA690 Research Paper | 70% or more MA Health Care Administration records must be at the "Proficient" or "Distinguished" level on the evaluation of each MHA 690 Research Project rubric content criteria mapped at the Mastery level to PLO 3. | 204 | 255 | 80.00% | EXCEEDS THE ACCEPTABLE TARGET |
| PLO 4 - Utilize health | care information technology and statistical r | easoning in organ | nizational plannin | g and decision-mak | ting. |
| MEASURE | ACCEPTABLE TARGET | TOTAL NUMBER OF STUDENT RECORDS MEETING ACCEPTABLE TARGET | TOTAL NUMBER OF STUDENT RECORDS OBSERVED | ASSESSMENT RESULTS: PERCENTAGE OF STUDENT RECORDS MEETING ACCEPTABLE TARGET | 1. EXCEEDS THE ACCEPTABLE TARGET 2. MEETS THE ACCEPTABLE TARGET 3. DOES NOT MEET THE ACCEPTABLE TARGET 4. INSUFFICIENT DATA |

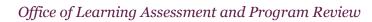


| Direct Measure 1: MHA601 Week 5 Assignment | 70% or more MA Health Care Administration records must be at the "Proficient" or "Distinguished" level on the evaluation of each MHA 610 Research Paper rubric content criteria mapped to PLO 4. | 1599 | 1991 | 80.31% | EXCEEDS THE ACCEPTABLE TARGET |
|--|---|---|--|--|---|
| Direct Measure 2: MHA690 Research Paper | 70% or more MA Health Care Administration records must be at the "Proficient" or "Distinguished" level on the evaluation of each MHA 690 Research Project rubric content criteria mapped at the Mastery level to PLO 4. | 204 | 255 | 80.00% | EXCEEDS THE ACCEPTABLE TARGET |
| MEASURE | ACCEPTABLE TARGET | TOTAL NUMBER OF STUDENT RECORDS MEETING ACCEPTABLE TARGET | TOTAL NUMBER OF STUDENT RECORDS OBSERVED | ASSESSMENT RESULTS: PERCENTAGE OF STUDENT RECORDS MEETING ACCEPTABLE TARGET | ASSESSMENT RESULTS: 1. EXCEEDS THE ACCEPTABLE TARGET 2. MEETS THE ACCEPTABLE TARGET 3. DOES NOT MEET THE ACCEPTABLE TARGET |





| | | | | | 4. INSUFFICIENT DATA |
|--|--|---|--|--|--|
| Direct Measure 1: MHA690 Research Paper | 70% or more of MA Health Care Administration records must be at the "Proficient" or "Distinguished" level on the evaluation of each MHA 690 Research Project rubric content criteria mapped at the Mastery level to PLO 5. | 204 | 255 | 80.00% | EXCEEDS THE ACCEPTABLE TARGET |
| PLO 6 - Evaluate healt | h care outcomes using quality improvement | and risk standard | is. | | |
| MEASURE | ACCEPTABLE TARGET | TOTAL NUMBER OF STUDENT RECORDS MEETING ACCEPTABLE TARGET | TOTAL NUMBER OF STUDENT RECORDS OBSERVED | ASSESSMENT RESULTS: PERCENTAGE OF STUDENT RECORDS MEETING ACCEPTABLE TARGET | 1. EXCEEDS THE ACCEPTABLE TARGET 2. MEETS THE ACCEPTABLE TARGET 3. DOES NOT MEET THE ACCEPTABLE TARGET 4. INSUFFICIENT DATA |
| Direct Measure 1: MHA601 Week 5 Assignment | 70% or more MA Health Care Administration records must be at the "Proficient" or "Distinguished" level on the evaluation of each MHA 601 Final Paper rubric content criteria mapped to PLO 6. | 1599 | 1991 | 80.31% | EXCEEDS THE ACCEPTABLE TARGET |





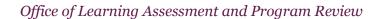
| Direct Measure 2: MHA690 Research Paper | 70% or more of MA Health Care Administration records must be at the "Proficient" or "Distinguished" level on the evaluation of each MHA 690 Research Project rubric content criteria mapped at the Mastery level to PLO 6. | 204 | 255 | 80.00% | EXCEEDS THE ACCEPTABLE TARGET |
|---|--|---|--|--|---|
| PLO 7 - Apply health c | are economic perspectives in the interpreta | tion of health poli | icy. | | |
| MEASURE | ACCEPTABLE TARGET | TOTAL NUMBER OF STUDENT RECORDS MEETING ACCEPTABLE TARGET | TOTAL NUMBER OF STUDENT RECORDS OBSERVED | ASSESSMENT RESULTS: PERCENTAGE OF STUDENT RECORDS MEETING ACCEPTABLE TARGET | ASSESSMENT RESULTS: 1. EXCEEDS THE ACCEPTABLE TARGET 2. MEETS THE ACCEPTABLE TARGET 3. DOES NOT MEET THE ACCEPTABLE TARGET 4. INSUFFICIENT DATA |



| Direct Measure 1: MHA690 Research Paper | 70% or more of MA Health Care Administration records must be at the "Proficient" or "Distinguished" level on the evaluation of each MHA 690 Research Project rubric content criteria mapped at the Mastery level to PLO 7. | 204 | 255 | 80.00% | EXCEEDS THE ACCEPTABLE TARGET |
|---|--|---|--|--|---|
| PLO 8 - Apply problem | n-solving approaches in the resolution of hea | alth care issues. | | | |
| MEASURE | ACCEPTABLE TARGET | TOTAL NUMBER OF STUDENT RECORDS MEETING ACCEPTABLE TARGET | TOTAL NUMBER OF STUDENT RECORDS OBSERVED | ASSESSMENT RESULTS: PERCENTAGE OF STUDENT RECORDS MEETING ACCEPTABLE TARGET | ASSESSMENT RESULTS: 1. EXCEEDS THE ACCEPTABLE TARGET 2. MEETS THE ACCEPTABLE TARGET 3. DOES NOT MEET THE ACCEPTABLE TARGET 4. INSUFFICIENT DATA |
| | 70% of MHA 690 records must receive a basic, proficient, or distinguished evaluation on relevant content criteria mapped at the Mastery level to PLO 8. | 204 | 255 | 80.00% | EXCEEDS THE ACCEPTABLE TARGET |



| Direct Measure 1: MHA690 Research Paper PLO 9 - Communicate | the responsibility of a health care profession | nal remaining cur | rent in their profe | essional knowledge | |
|--|---|---|--|--|---|
| MEASURE | ACCEPTABLE TARGET | TOTAL NUMBER OF STUDENT RECORDS MEETING ACCEPTABLE TARGET | TOTAL NUMBER OF STUDENT RECORDS OBSERVED | ASSESSMENT RESULTS: PERCENTAGE OF STUDENT RECORDS MEETING ACCEPTABLE TARGET | ASSESSMENT RESULTS: 1. EXCEEDS THE ACCEPTABLE TARGET 2. MEETS THE ACCEPTABLE TARGET 3. DOES NOT MEET THE ACCEPTABLE TARGET 4. INSUFFICIENT DATA |
| Direct Measure 1: MHA601 Final Paper | 70% or more MA Health Care Administration records must be at the "Proficient" or "Distinguished" level on the evaluation of each MHA 601 Final Paper rubric content criteria mapped to PLO 9. | 626 | 797 | 78.54% | EXCEEDS THE ACCEPTABLE TARGET |





| Direct Measure 2: MHA690 Research Paper | 70% or more MA Health Care Administration records must be at the "Proficient" or "Distinguished" level on the evaluation of each MHA 690 Research Project rubric content criteria mapped at the Mastery level to PLO 9. | 204 | 255 | 80.00% | EXCEEDS THE ACCEPTABLE TARGET |
|---|---|-----|-----|--------|-------------------------------|
|---|---|-----|-----|--------|-------------------------------|

OVERALL RECOMMENDATIONS

Given the numerous changes that occurred during the 2019-20 academic year, program leads and faculty will monitor the 2019-20 data in conjunction with the 2020-21 academic year data.