MASTER OF ARTS IN HUMAN SERVICES ANNUAL ASSESSMENT PLAN & FINDINGS
2019-2020 ACADEMIC YEAR

	PLO 1 — Develop a historical context of human services.	PLO 2 — Evaluate various human systems as they relate to the human services field.	PLO 3 — Explain human service delivery systems in relation to populations served, organizations, and models of service delivery.	PLO 4 — Develop research and written communication skills applied to the human services field.	PLO 5 — Construct a program plan, program review, and community-needs assessment.	PLO 6 — Explain knowledge, theory, and skills pertaining to interventions and direct services.	PLO 7 — Examine operational, organizational and administrative aspects of human services.	PLO 8 — Explain the need to ethically remain mindful and respectful of each client's values.	PLO 9 — Synthesize values and personal world views for self awareness, professional development, and personal development.
ORG6499: Cultural Diversity & Individual Differences		I		I		I		I	I
PSY5130: Life Span Development		I							R
ORG6520: Professional Ethics, Standards of Practice & Law				R		I		R	R
HUM5010: Overview of Human Services	I	R	I	R		R	I	R	
RES5240: Applied Research Methods				R			I		
HUM5300: Human Services Delivery Skills & Processes	R	R	R			M	R	R	
HUM6100: Group Theories & Human Services		M		R					M
HUM5100: Integrative Project for Human Services			M	M	M		M	M	

I (Introduced), **R** (Reinforced), or **M** (Mastered).

ANNUAL ASSESSMENT PLAN FINDINGS					
PLO 1 - Develop a historical context of human services.					
MEASURE	ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS OBSERVED	ASSESSMENT RESULTS: PERCENTAGE OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	ASSESSMENT RESULTS: 1. EXCEEDS THE ACCEPTABLE TARGET 2. MEETS THE ACCEPTABLE TARGET 3. DOES NOT MEET THE ACCEPTABLE TARGET 4. INSUFFICIENT DATA
Direct Measure 1: HUM5010 Final Paper – NOT MAPPED TO PLO	70% or more MA Human Services records must be at the "Proficient" or "Distinguished" level on the evaluation of the content criteria mapped to this PLO.				

Direct Measure 2: ==HUM5300 Final Paper== – NOT MAPPED TO PLO	70% or more MA Human Services records must be at the "Proficient" or "Distinguished" level on the evaluation of the content criteria mapped to this PLO.				

PLO 2 - Evaluate various human systems as they relate to the human services field.					
MEASURE	**ACCEPTABLE TARGET**	**TOTAL NUMBER OF STUDENT RECORDS MEETING ACCEPTABLE TARGET**	**TOTAL NUMBER OF STUDENT RECORDS OBSERVED**	**ASSESSMENT RESULTS:** **PERCENTAGE OF STUDENT RECORDS MEETING ACCEPTABLE TARGET**	**ASSESSMENT RESULTS:** **1. EXCEEDS THE ACCEPTABLE TARGET** **2. MEETS THE ACCEPTABLE TARGET** **3. DOES NOT MEET THE ACCEPTABLE TARGET** **4. INSUFFICIENT DATA**
Direct Measure 1: HUM5010 Final Paper	70% or more MA Human Services records must be at the "Proficient" or "Distinguished" level on the evaluation of the content criteria mapped to this PLO.	267	353	75.64%	**EXCEEDS THE ACCEPTABLE TARGET**

Direct Measure 2: HUM6100 Final Paper – NOT MAPPED TO PLO	70% or more MA Human Services records must be at the "Proficient" or "Distinguished" level on the evaluation of the content criteria mapped to this PLO.				

PLO 3 - Explain human service delivery systems in relation to populations served, organizations, and models of service delivery.					
MEASURE	**ACCEPTABLE TARGET**	**TOTAL NUMBER OF STUDENT RECORDS MEETING ACCEPTABLE TARGET**	**TOTAL NUMBER OF STUDENT RECORDS OBSERVED**	**ASSESSMENT RESULTS:** **PERCENTAGE OF STUDENT RECORDS MEETING ACCEPTABLE TARGET**	**ASSESSMENT RESULTS:** **1. EXCEEDS THE ACCEPTABLE TARGET** **2. MEETS THE ACCEPTABLE TARGET** **3. DOES NOT MEET THE ACCEPTABLE TARGET** **4. INSUFFICIENT DATA**
	70% or more MA Human Services records must be at the "Proficient" or "Distinguished" level on the evaluation of the content criteria mapped to this PLO.				

Direct Measure 1: HUM5100 Final Paper – NOT MAPPED TO PLO					
Direct Measure 2: HUM5300 Final Paper – NOT MAPPED TO PLO	70% or more MA Human Services records must be at the "Proficient" or "Distinguished" level on the evaluation of the content criteria mapped to this PLO.				

PLO 4 - Develop research and written communication skills applied to the human services field.

MEASURE	ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS OBSERVED	ASSESSMENT RESULTS: PERCENTAGE OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	1. EXCEEDS THE ACCEPTABLE TARGET 2. MEETS THE ACCEPTABLE TARGET 3. DOES NOT MEET THE ACCEPTABLE TARGET 4. INSUFFICIENT DATA
	70% or more MA Human Services records must be at the "Proficient" or "Distinguished"				

<mark>Direct Measure 1: ORG6499 Final Paper</mark> – NOT MAPPED TO PLO	level on the evaluation of the content criteria mapped to this PLO.				
<mark>Direct Measure 2: ORG6520 Final Assignment</mark> – NOT MAPPED TO PLO	70% or more MA Human Services records must be at the "Proficient" or "Distinguished" level on the evaluation of the content criteria mapped to this PLO.				

PLO 5 - Construct a program plan, program review, and community-needs assessment.

MEASURE	ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS OBSERVED	ASSESSMENT RESULTS: PERCENTAGE OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	ASSESSMENT RESULTS: 1. EXCEEDS THE ACCEPTABLE TARGET 2. MEETS THE ACCEPTABLE TARGET 3. DOES NOT MEET THE ACCEPTABLE TARGET

					4. INSUFFICIENT DATA
<mark>Direct Measure 1: HUM5100 Final Paper</mark> – NOT MAPPED TO PLO	70% or more MA Human Services records must be at the "Proficient" or "Distinguished" level on the evaluation of the content criteria mapped to this PLO.				

PLO 6 - Explain knowledge, theory, and skills pertaining to interventions and direct services.

MEASURE	ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS OBSERVED	ASSESSMENT RESULTS: PERCENTAGE OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	ASSESSMENT RESULTS: 1. EXCEEDS THE ACCEPTABLE TARGET 2. MEETS THE ACCEPTABLE TARGET 3. DOES NOT MEET THE ACCEPTABLE TARGET 4. INSUFFICIENT DATA

Direct Measure 1: HUM5010 Final Paper	70% or more MA Human Services records must be at the "Proficient" or "Distinguished" level on the evaluation of the content criteria mapped to this PLO.	267	353	75.64%	**EXCEEDS THE ACCEPTABLE TARGET**
<mark>Direct Measure 2: HUM5300 Final Paper</mark> – NOT MAPPED TO PLO	70% or more MA Human Services records must be at the "Proficient" or "Distinguished" level on the evaluation of the content criteria mapped to this PLO.				

PLO 7 - Examine operational, organizational and administrative aspects of human services.					
MEASURE	**ACCEPTABLE TARGET**	**TOTAL NUMBER OF STUDENT RECORDS MEETING ACCEPTABLE TARGET**	**TOTAL NUMBER OF STUDENT RECORDS OBSERVED**	**ASSESSMENT RESULTS:** **PERCENTAGE OF STUDENT RECORDS MEETING ACCEPTABLE TARGET**	**ASSESSMENT RESULTS:** **1. EXCEEDS THE ACCEPTABLE TARGET** **2. MEETS THE ACCEPTABLE TARGET** **3. DOES NOT MEET THE ACCEPTABLE TARGET**

					4. INSUFFICIENT DATA
Direct Measure 1: HUM5300 Final Paper – NOT MAPPED TO PLO	70% or more MA Human Services records must be at the "Proficient" or "Distinguished" level on the evaluation of the content criteria mapped to this PLO.				
Direct Measure 2: HUM6100 Final Paper – NOT MAPPED TO PLO	70% or more MA Human Services records must be at the "Proficient" or "Distinguished" level on the evaluation of the content criteria mapped to this PLO.				
PLO 8 - Explain the need to ethically remain mindful and respectful of each client's values.					
MEASURE	ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS OBSERVED	ASSESSMENT RESULTS: PERCENTAGE OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	ASSESSMENT RESULTS: 1. EXCEEDS THE ACCEPTABLE TARGET 2. MEETS THE ACCEPTABLE TARGET

					3. DOES NOT MEET THE ACCEPTABLE TARGET 4. INSUFFICIENT DATA
Direct Measure 1: ORG6499 Final Paper – NOT MAPPED TO PLO	70% or more MA Human Services records must be at the "Proficient" or "Distinguished" level on the evaluation of the content criteria mapped to this PLO.				
Direct Measure 2: ORG6520 Final Assignment – NOT MAPPED TO PLO	70% or more MA Human Services records must be at the "Proficient" or "Distinguished" level on the evaluation of the content criteria mapped to this PLO.				
PLO 9 - Synthesize values and personal world views for self awareness, professional development, and personal development.					
MEASURE	ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS OBSERVED	ASSESSMENT RESULTS: PERCENTAGE OF STUDENT RECORDS MEETING	ASSESSMENT RESULTS: 1. EXCEEDS THE ACCEPTABLE TARGET

				ACCEPTABLE TARGET	2. MEETS THE ACCEPTABLE TARGET 3. DOES NOT MEET THE ACCEPTABLE TARGET 4. INSUFFICIENT DATA
Direct Measure 1: HUM6100 Final Paper – NOT MAPPED TO PLO	70% or more MA Human Services records must be at the "Proficient" or "Distinguished" level on the evaluation of the content criteria mapped to this PLO.				
Direct Measure 2: PSY5130 Final Paper – NOT MAPPED TO PLO	70% or more MA Human Services records must be at the "Proficient" or "Distinguished" level on the evaluation of the content criteria mapped to this PLO.				
OVERALL RECOMMENDATIONS					
Given the numerous changes that occurred during the 2019-20 academic year, program leads and faculty will monitor the 2019-20 data in conjunction with the 2020-21 academic year data.					